

OneCare Kansas Guidance During Public Health Emergency
March 19, 2020

OneCare Kansas Contracted Partners,

Effective April 1, 2020 and through the duration of the public health emergency, to help facilitate social distancing for OneCare Kansas (OCK) partners and members, the following changes will be made to OCK service requirements:

- I. The initial OCK Health Action Plan (HAP) completion, consent to treat and share information, and **all** OCK core services, can be done **telephonically**. Verbal consent and agreement can take the place of the member's signature where normally required.
- II. Compliance with the above guidance will not pose a barrier to payment.
- III. MCOs and the State shall hold the OCK Partners harmless during this public health emergency period.

Signatures will be a requirement on consent to treat forms and the HAP when the public health emergency period has expired. The State will issue further guidance at that time. If you have any questions, please contact the OneCare Kansas team at: OneCareKansas@ks.gov.