



Information for Medical Providers

Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan

OneCare Kansas (OCK) offers opportunities to coordinate all health care services for eligible member. Members who participate in the program will receive initial health screenings to identify risk factors that may require early intervention.

OCK Care Coordinators will help your patients manage their chronic conditions and assist them in meeting their health goals. OCK Partners help to reduce gaps in services and increases coordination between all types of service providers (medical, behavioral health, long term services and supports and other social services).

Services provided through OCK include:

- Comprehensive care management for the development of individualized health goals and action steps
- Care coordination and health promotion to integrate services
- Transition planning (e.g. from nursing facility/hospital to home)
- Individual and family support services (e.g. identifying and recognizing the role families, informal supports, and caregivers provide in supporting their health goals)
- Referral to community and social support services (e.g. transportation, food, housing)

OCK Care Coordinators:

- Coordinate services for eligible members with chronic and complex medical and social needs
- Provide appointment assistance, such as helping members get to their appointments or attending appointment with the member.
- Identify gaps in care and remove barriers
- Connect members to a broad range of benefits and community resources
- Support successful transitions from hospitals to other levels of care
- Help establish primary care relationships

Providers can refer KanCare members for OneCare Kansas through the following steps:

- Ensuring the member is Medicaid eligible
- Ensuring the member meets the diagnosis criteria
- Filling out the OneCare Kansas Referral Form (https://www.kancare.ks.gov/docs/default-source/providers/ock/ock-referral-form.pdf?sfvrsn=f1924c1b_28) and sends to the appropriate MCO for review.

We appreciate anything that you can do to support members in their choice to enroll and participate in OneCare Kansas. For more information visit the OneCare Kansas website at <https://www.kancare.ks.gov/providers/onecare-ks-providers>.



OneCare Kansas
a program of KanCare, Kansas Medicaid