



**State of Kansas Electronic Visit Verification**

## Agenda:

- 1) EVV Policy & System Updates for July 2024**
- 2) Open the call for provider questions**
- 3) Updates on Claims Processing**

# What is Electronic Visit Verification?

Electronic visit verification (EVV) utilizes mobile-based technology to validate caregiver visits by capturing visit data as required by section 12006 of the 21<sup>st</sup> Century Cures Act. The State of Kansas has implemented a fully compliant EVV program.



## Electronic Visit Verification (EVV) Systems Must Verify:

- Type of service performed;
- Individual receiving the service;
- Date of the service;
- Location of service delivery;
- Individual providing the service;
- Time the service begins and ends.

## The State of Kansas also requires:

- Caregiver Observations

## Modification- Place of Service Codes

**Current State-** POS is defined by service as either 12 or 99. The 837P claim defaults to a POS of 12 at the claim level and reports the service-setting POS at the line level when it is other than 12.

**Future State-** Kansas AuthentiCare (KSA) will require the worker or provider to define the POS based on the location where service is provided from 13 possible POS codes. The 837P claim will continue to default to a POS of 12 at the claim level; it will report the visit POS at the line level when visit POS is a value other than 12.

Reminder: HHCS Claims submittal through AuthentiCare is scheduled for Training in fall of 2024, deployment in January 2025



## Place of Service Code Name

- 02 Telehealth Provided Other than in Patient's Home
- 03 School
- 04 Homeless Shelter
- 10 Telehealth Provided in Patient's Home
- 11 Office
- 12 Home
- 13 Assisted Living Facility
- 14 Group Home
- 16 Temporary Lodging
- 18 Place of Employment-Worksite
- 27 Outreach Site/Street
- 53 Community Mental Health Center
- 99 Other Place of Service

# Automatic Payment Data Upload (XML File)

- Every Sunday, claims submitted for billing in AuthentiCare will have an updated claim payment status (paid/denied) and if applicable, will have the claim payment amount updated.
- This is a helpful feature to easily track payment reimbursement.
- To check the status of claims, use one of the two methods below:
  - Individual Claim: *Claim Details* page
  - Group of Claims: *Claim Data Listing* report

**Claim Data Listing**  
Claim Data Listing Report



# Updates on EVV Claims Processing

**January 2024-** Implement the inclusion of Negotiated Rates in Authorizations from MCOs.

**July 2024-** Add the requirement of selecting Place of Service Codes at Check-out.

**November 2024-** Implement the inclusion of Diagnosis Codes and Ordering Physician in Authorization

**October 2024 to January 2025-** Testing and Training of new Claims Processing functions. This includes updates to include HHCS claims processing and updates to provider claims review and submittals.

**January 2025-** Updated Claims Processing Go Live

## Thank you/Questions





## Need more information?

### 1) EVV Page at KanCare website:

<https://kancare.ks.gov/providers/electronic-visit-verification>

or

### 2) Email us at:

**KDHE.EVV@ks.gov**