



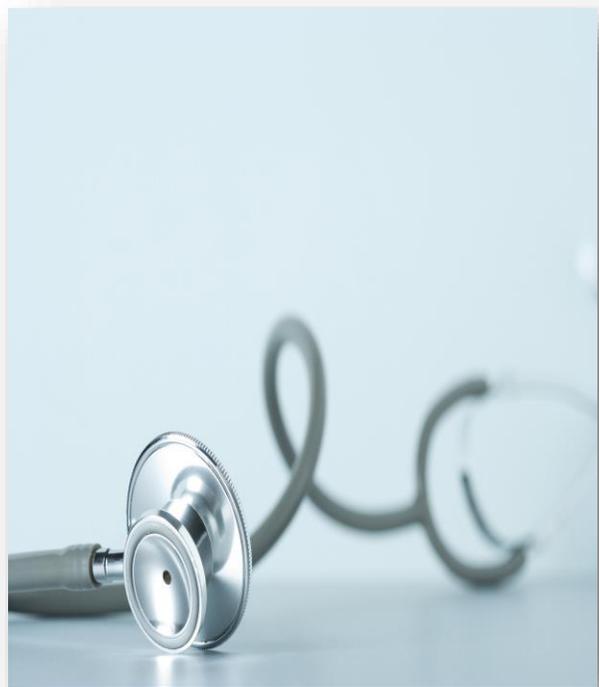
State of Kansas Electronic Visit Verification

Agenda:

- 1) EVV Policy & System Updates for May 2024**
- 2) Discuss the provider option to use Third-Party Vendors**
- 3) Meet the currently approved Third-Party Vendors**
- 4) Open the call for provider questions**

What is Electronic Visit Verification

Electronic visit verification (EVV) utilizes mobile-based technology to validate caregiver visits by capturing visit data as required by section 12006 of the 21st Century Cures Act. The State of Kansas has implemented a fully compliant EVV program.



Electronic Visit Verification (EVV) Systems Must Verify:

- Type of service performed.
- Individual receiving the service.
- Date of the service.
- Location of service delivery.
- Individual providing the service.
- Time the service begins and ends.

The State of Kansas also requires:

- Caregiver Observations.

May 2024 Updates to Kansas EVV

- Setting the option numbers for services to be static for workers using IVR.
- The addition of new service(s) to Kansas AuthentiCare (KSA) Web, Mobile, and IVR for the STEPS program: HCDDS5125U1, WORKPAS and WORKNIGHT.
- Reminder: HHCS Claims submittal through AuthentiCare is scheduled for Fall of 2024.

The Kansas Choice Model

- Kansas implemented a choice-model EVV solution by contracting with AuthentiCare to implement and operate a cloud-based software as a service (SaaS) application with aggregator capabilities to support a choice model for EVV, serving both personal and home health care services.
- The choice model allows Medicaid providers to use the state EVV solutions of IVR and mobile — or the option of using their existing EVV systems — after applying for and receiving state certification of those independent EVV systems.

The Kansas Choice Model

- Establishing state standards for those providers who choose their own EVV applications defines the expectations of information (content, quantity and quality), the timeliness of the information, the integration of the information and the security of the information.
- When providers choose to utilize their own EVV application, the EVV data must meet state-mandated data requirements and be uploaded to the aggregator portal for integration with data collected by the State of Kansas EVV application. AuthentiCare will also serve as a “system aggregator” — collecting and aggregating all the data collected through the State’s EVV solution, along with data provided by each of the individual provider applications.

The Kansas Choice Model

- Providers will continue to be responsible for:
 - approving authorizations in AuthentiCare.
 - clearing exceptions in AuthentiCare.
 - managing caregivers in AuthentiCare.
- HCBS-PCS claims will continue to be filed through AuthentiCare (HHCS claims filing starts in fall 2024)

The Kansas Choice Model

How to get started:

1. Pick a third-party vendor (if you choose an approved vendor contact the vendor and skip to step 6).
2. Vendor submits application for KDHE approval.
3. Work with vendor to establish data upload method with Fiserv and KDHE.
4. Stand up connectivity.
5. Test data collection.
6. Begin uploading visit data to production aggregator portal.

Approved Vendors

- AxisCare

Contact Name: Mark Decker

Contact email address:

markdecker@axiscare.com

Website: [Kansas EVV Software for Home Care | AxisCare](#)

- KanTime

Contact Name: Mike Torrence

Contact email address: mike@kanrad.com

Contact Phone: (408) 520-9909

Website: [KanTime | The #1 Home Health and Hospice Enterprise EMR Solution](#)

- GroveWare

Contact Name: Hrair Achkarian

Contact email address: hrair@groveware.com

Website: [GroveWare](#)

- Maxim Healthcare Services Inc

Contact Name: Karolin Buchholz

Contact email address:

evvimplementationgroup@maxhealth.com

Contact Phone: (913) 381-82533

Website: [Maxim Healthcare Kansas | Maxim Healthcare Services](#)

Questions



Need more information?

EVV Page at KanCare website: <https://kancare.ks.gov/providers/electronic-visit-verification>



For policy questions, contact KDHE or KDADS:

KDHE Email: KDHE.EVV@ks.gov

KDADS Email: kdads.wwwmail@ks.gov



For AuthentiCare questions, contact AuthentiCare Support:

Email: authenticare.support@fiserv.com

Phone: 800-441-4667



For AuthentiCare training, go to and use Xchange:

Link to Login to Xchange: <https://fiserv.csod.com/client/fiserv/default.aspx>

Register for Xchange: <https://fiserv.csod.com/selfreg/register.aspx?c=authenticare>