



# OneCare Kansas

a program of KanCare, Kansas Medicaid

# OneCare Kansas Implementation Newsletter

November 2019 ● Volume 1 ● Issue 11

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Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan.

## Planning Council Update

In October, members of the OneCare Kansas Planning Council gathered in Topeka to hear updates regarding the OCK Provider Application process and review tools related to depression screening for adolescents and Trauma-Informed Care. The group participated in a demonstration of the technology that will be used to gather information from the Health Action Plan, learned more about the program’s Target Population, and reviewed information on process flows for the professionals working within a OCK Partner organization. Planning Council members continue to communicate with their respective networks and provide valuable input to the State planning team in a variety of areas.

For more information or to see full Planning Council meeting summaries and slide presentations, visit <https://www.kancare.ks.gov/providers/onecare-ks-providers/onecare-kansas-planning-council>.

## Contact Information

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Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan.

## Manual updates Coming November 15th

The State Team continues to work on the OCK Program Manual. We are releasing an updated version of the Manual on November 15th that includes details about the OCK Target Population and program launch date. In addition, the Manual will also feature information on the specific roles that professional staff in a OCK Partner may play. You can access the OCK Draft Program Manual on the OCK website by following this link: [Draft OneCare Kansas Program Manual](#).

## Announcement from State Medicaid Director Adam Proffitt

In an effort to ensure a strong roll-out of the OneCare Kansas program, KDHE has made the decision to delay the official start date to April 1, 2020. By moving the start date back by three months, this will allow the providers to have more time to analyze their needs based on the target population, as well as the PMPM rates developed by the State’s actuarial vendor. By timing the implementation of the program with the first day of a calendar quarter, this will also allow KDHE to have the benefit of a full quarter’s worth of enhanced Federal funding. Our goal is to have a fiscally sustainable program, where the providers can continue to deliver high quality care to the KanCare members.

- State Medicaid Director Adam Proffitt



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## OCK Provider Webinar: Provider Process Flows

KDHE and Wichita State's Community Engagement Institute will be hosting the next installment of the OCK Provider Webinar Series on Monday, November 25 at 9:00am. During this presentation, we will walk a OneCare Kansas (OCK) member through scenarios and discuss responsibilities of each staff member along the way. This presentation will help potential providers understand how OCK can work within their organization as well as support their members. Space is limited so we would encourage people within the same organization to register once and view as a group. We will also be recording the session and posting it to the OneCare website for others to view later.

**Event:** OneCare Kansas Provider Webinar Series: Provider Process Flows

**When:** Monday 25 November 2019, 09:00 AM - 10:00 AM

**Time Zone:** (GMT-06:00) Central Time (US and Canada)

**Presenter:** Presenter: Kasey Sorell, RN BSN CPC-A

Kasey Sorell is a Clinical Initiatives Nurse for the KDHE Division of Healthcare Finance.

**SPACE IS LIMITED TO 95 PARTICIPANTS! REGISTER SOON!**

To register now, please visit the following link:

[https://wichitaccsr.adobeconnect.com/ock\\_providerflows/event/registration.html](https://wichitaccsr.adobeconnect.com/ock_providerflows/event/registration.html)

To know more about the event, please visit our website:

[https://wichitaccsr.adobeconnect.com/ock\\_providerflows/event/event\\_info.html](https://wichitaccsr.adobeconnect.com/ock_providerflows/event/event_info.html)

## Tobacco Cessation Webinars

**November 19<sup>th</sup>:** [\*Tobacco Cessation Counseling and Medications: An Overview of Medicare, Medicaid, and Private Insurance Coverage\*](#) from 1:00-2:00 pm Central time. Presented by the Public Health Institute, this webinar will review new resources that: (a) Outline the current status of Medicaid, Medicare, and private insurance coverage for tobacco cessation counseling and medications; (b) Provide guidance on strategies for researching changes in coverage policies as they occur; and (c) Answer frequently asked questions that often arise when trying to effectively connect patients to these services. Free registration required. [Register here.](#)

**November 21<sup>st</sup>:** *With CHOICES and Support, You Can Quit Smoking* from 3:00-4:30 pm Central time. Details for this webinar featuring Dr. Jill Williams, including registration information, can be found by visiting our website at [https://kancare.ks.gov/docs/default-source/providers/ock/with-choices-and-support-you-can-quit-smoking.pdf?sfvrsn=5adf4f1b\\_4](https://kancare.ks.gov/docs/default-source/providers/ock/with-choices-and-support-you-can-quit-smoking.pdf?sfvrsn=5adf4f1b_4). Presented by the National Alliance on Mental Illness.



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If you have questions, or would like more information about OneCare Kansas, please contact us.

Our page on the KanCare website also contains information about our work to develop the project and documents are being updated regularly.

If you would like to receive this newsletter please send us an email.

**Email:**

[OneCareKansas@ks.gov](mailto:OneCareKansas@ks.gov)

**Website:**

[www.kancare.ks.gov](http://www.kancare.ks.gov)



## Quality Subgroup Update

The OCK Quality subgroup is working on a uniform audit tool that will be used by all 3 MCOs to audit OCK partners. This was one of the suggestions we heard from previous Health Home Partners. We know that anything that lessens the administrative burden on our OCK Partners frees up more time for actual services to members. We'd like to thank our MCO partners for their work in making this uniform tool a reality.

The audit tool will focus on the following areas:

- Program design
- Delivery of the core services
- Staffing structure, skills and training
- Outreach, coordination and collaboration, and
- Member outcomes, training and engagement

In addition to one standard audit tool, the MCOs will also be expected to do combined audits of partners. When a particular OCK Partner is enrolled with two or more of the MCOs, the MCOs are to coordinate their audits in order to lessen the administrative burden placed on our OCK Partners.

If you have questions about the audit tool or process, please contact Kasey Sorell at:

[Kasey.Sorell@ks.gov](mailto:Kasey.Sorell@ks.gov).