



OneCare Kansas

a program of KanCare, Kansas Medicaid

OneCare Kansas Implementation Newsletter

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Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan.

Planning Council Re-cap

In October 2018, KDHE formed the OneCare Kansas (OCK) Planning Council to provide feedback and consultation regarding the planning and implementation of the OCK program. The group includes representatives from a wide variety of partner organizations who have a stake in the program’s success including State agencies, hospitals, physical and behavioral health service providers, social service providers, managed care organizations, and community-based foundations. Additional representatives may be added as OCK evolves to assure the continuous quality improvement for the program.

Beginning with the first monthly meeting in November, OCK Planning Council members learned about the history of the Health Homes movement in Kansas and current expectations for the OCK program. The group has also provided feedback and guidance regarding potential provider application requirements and is working to identify opportunities to communicate with stakeholders across the state about the program and its benefits. Visit <https://www.kancare.ks.gov/providers/onecare-ks-providers/onecare-kansas-planning-council> to see a full report from the Planning Council each month!





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OneCare Kansas Payment and Rate Development

Although the target population and payment methodology for OneCare Kansas (OCK) is still being defined, the basic payment structure has been outlined and will include the following elements:

1. Rates will **not** contain four tier levels.
2. The rates must be actuarially sound and structured to be sustainable over time.
3. The State will pay each managed care organization a “per member per month” (PMPM) payment for each member enrolled in OCK, which will be distinct from their KanCare PMPM.
4. The managed care organizations will contract with OCK partners to provide the six core services.
5. The OCK program will allow no more than a ten percent administrative claiming rate by the managed care organizations. This means at least ninety percent of the OCK PMPM payment must be paid to OCK partners.

CMS requires that at least one OCK service must be provided within any month for which a PMPM is paid.

Quality and Reporting

Quality: The purpose of the OneCare quality design is to promote coordination of care, accountability, and responsiveness through a rapid-cycle improvement process for planning, implementation, monitoring and decision-making to drive continuous quality improvement in the OneCare Kansas program. A quality sub-group comprised of KDADS and KDHE staff, most of whom have long-term experience in state government with concentrations in contracting, quality and finance and informatics, began meeting in late October and has met several times by conference call. Team members are researching several states including New York, Missouri and New Mexico to identify practices which may be replicable in Kansas.

Reporting: The quality sub-group is responsible for establishing goals, metrics and clear expectations to guide service delivery and achieve member-driven health outcomes. The quality sub-group is familiarizing itself with current CMS direction as well as processes used by other states to achieve programmatic goals and member outcomes. Consideration is being given to how these approaches tie to both payment and data management. The sub-group is reaching out to Missouri to schedule a conference call to further explore their quality and reporting systems.



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OneCare Kansas Communication

Updates and Tools

The OneCare Kansas (OCK) state team has been working hard to develop resources for both our member and provider communities. The volume of materials available on the website continues to expand and we are excited about this, our first edition of the OneCare Kansas Implementation Newsletter!

In the coming weeks please look for the following materials to be unveiled:

- **Hospital FAQ Document** — We know that not all providers will choose to be OCK Partners. This document is aimed at helping hospitals navigate their role and identify where they can assist OCK Partners in caring for OCK members.
- **OCK Quick Facts– Providers** —This document will provide potential OCK Providers with a handy list of talking points that they can use to describe what OCK is all about and how their organization will be involved.
- **Health Action Plan (HAP)** — This plan is the centerpiece around which a member’s care is organized.

The OCK state team is always eager to meet the needs of our partners. If you have ideas or suggestions about our communication strategy or additional documents we should develop please let us know!

Samantha Ferencik

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Identifying Our OneCare Kansas Population

The OneCare Kansas population study team aims to identify the eligible population (adults and youth with behavioral health diagnoses or chronic physical health conditions) with the highest potential value added from program participation. The team meets weekly to discuss analysis strategies including how to use historical data to identify populations likely to benefit from OneCare Kansas. The team has completed the process of establishing data security protocols and is awaiting final approval of the data agreement from the compliance office.

6 Core Services

The Federal government requires that Health Homes (OneCare Kansas) provides the following 6 core services:

- 1) Comprehensive Care Management
- 2) Care Coordination
- 3) Comprehensive transitional care, including appropriate follow-up, from inpatient to other settings
- 4) Patient and Family Support (including authorized representative)
- 5) Referral to community supports and services, if needed
- 6) Health Promotion



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If you have questions, or would like more information about OneCare Kansas, please contact us.

Our page on the KanCare website also contains information about our work to develop the project and documents are being updated regularly.

If you would like to receive this newsletter please send us an email.

Email:

OneCareKansas@ks.gov

Website:

www.kancare.ks.gov



A Special Note...

Staying Well in Cold Weather

The CDC reminds us that though the holidays and the colder temperatures they bring are a great opportunity to enjoy time with family and friends, it is also a time to appreciate the gift of health. Here are some tips to support your efforts for health and safety this season.

Wash your hands often.

Keeping hands clean is one of the most important steps you can take to avoid getting sick and spreading germs to others. Wash your hands with soap and clean running water, and rub them together for at least 20 seconds. Cover your mouth and nose with a tissue when you cough or sneeze. If you don't have tissue, cough or sneeze into your upper sleeve or elbow, not your hands.

Stay warm.

Cold temperatures can cause serious health problems, especially in infants and older adults. Stay dry, and dress warmly in several layers.

Travel safely.

Whether you're traveling across town or around the world, help ensure your trip is safe. Don't drink and drive, and don't let someone else drink and drive. Wear a seat belt every time you drive or ride in a motor vehicle. Always buckle your child in the car using a child safety seat, booster seat, or seat belt appropriate for his/her height, weight, and age.

Prevent fires.

Most residential fires occur during the winter months. Keep candles away from children, pets, walkways, trees, and curtains. Never leave fireplaces, stoves, or candles unattended. Don't use generators, grills, or other gasoline- or charcoal-burning devices inside your home or garage. Install a smoke detector and carbon monoxide detector in your home. Test them once a month, and replace batteries twice a year.

For more information, see [Holiday Health and Safety Tips](#) from the Center for Disease Control and Prevention's (CDC) website.