



# OneCare Kansas

a program of KanCare, Kansas Medicaid

# OneCare Kansas Newsletter

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Department of Health and Environment

Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan.

## Learning Collaborative Update

July was another busy month of learning and networking for OneCare Kansas partners! On July 16, WSU CEI hosted a monthly virtual Community of Practice for Care Coordinators and Social Workers within the OCK partner network. Nearly 45 providers from across the state shared strategies and challenges related to engaging members and external partners in the OCK program and completing OneCare Kansas Health Assessments. Our next session of the OCK Community of Practice will be on August 20 at 3:00 p.m.

On July 21, WSU CEI hosted the OneCare Kansas Learning Collaborative for directors and managers in the OCK network of providers. Staff from KDHE described the differences between a Health Risk Assessment (completed by the MCOs) and the OCK Health Assessment (completed by the OCK partner). We were also joined by Leah Gagnon and Stacey Pearson from the Community Health Center of Southeast Kansas who shared their OCK service model as well as tips and tools for building relationships with members and partners. Thanks to everyone who shared their time and expertise!

Our next Learning Collaborative event will be on August 18 at 3:00 p.m.





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## Learning Opportunities for OCK Partners

On July 24, nearly 50 staff from OCK partners participated in the OCK Health Action Plan Webinar Series. Participants had the opportunity to learn how individual experiences of trauma/toxic stress impact the Health Action Planning process as well as strategies for implementing trauma-informed care principles into everyday practice. The event was presented by Vanessa Lohf from the Trauma-Informed Systems of Care Initiatives team at the WSU Community Engagement Institute.

The final installment in the series will be focused on Health Literacy and presented by Lisa Ross at K-State Research and Extension on August 28 at 10:00 a.m.

OneCare providers will be receiving invitations to all of our August events soon so please watch your inbox!

## Manual Updates

This month the state team has made a few updates to improve the OCK Program Manual. These updates are all contained in Section 5. Please look for the following:

- Clarified that the HAP must be completed and submitted within a member’s first 90 days of eligibility of the program
- Updated language regarding HAP completion when a member is coming out of an institution
- Updated HAP Instructions and HAP Portal Instructions
- Updated Manual HAP Form

Remember to check back after the 15th of each month to ensure that you are working off of the most up-to-date Program Manual.



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# HAP Portal Updates

As we continue to improve the functionality of the OCK HAP Portal, updates are necessary. Below you will find a highlight of the most significant recent changes. If you have questions about the HAP portal remember to check the instructions posted on the website and refer to the HAP Portal Webinar if needed.

## 1. Four new reports added that can be exported to PDF or Excel format:

- Initial HAP Submission: Shows OCK Effective Date, Date Completed, Days Left to Submit, and number of Days to Complete
- Days Since Last Submission: Looks at the time from last HAP submission per member and shows the number of days since last submission and the number of days left to complete. If blank, no Initial HAP has been completed.
- Tobacco/Nicotine Report: Provider-level data and responses to the member-level choices related to tobacco/nicotine
- Member Level Tobacco/Nicotine Report: Member-level data that shows all members' choices related to tobacco/nicotine

## 2. Added "OCK Eligible Date" to the member list

## 3. Edit button added to the Main HAP Header section

- Pop Up: "Please make sure you are editing the original wording or additions forgotten. If you are changing the parameters please close/end the goal and start a new one"
  - It will still lock down once saved
  - Only partner users have edit capability

## 4. A button has been added to the member screen that would indicate a member is in an Institution

- A Check box: "In Institution"
  - Date entered institution
  - Date discharged from Institution
  - It clears once a HAP is submitted

## 5. Added a "Yes" and "No" checkbox for Tobacco Cessation Offered

- Selection of "Yes" or "No": Required when the member is a tobacco user.
  - If "Yes" is selected, "to Whom Referred" field is required to be completed.

## 7. Changed A1c and Cholesterol from "N/A due to age" to "Not Clinically Indicated"



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If you have questions, or would like more information about OneCare Kansas, please contact us.

Our page on the KanCare website also contains information about our work to develop the project and documents are being updated regularly.

If you would like to receive this newsletter please send us an email.

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## Special Note

### High-Risk Substance Use Among Youth

The Centers for Disease Control and Prevention (CDC) would like to remind everyone that although most youth are in good health, some youth are at an increased risk for behaviors that can lead to poor health outcomes, such as high-risk substance use. The majority of adults who meet the criteria for having a substance use disorder started using substances during their teen and young adult years. Youth with substance use disorders also experience higher rates of physical and mental illnesses, diminished overall health and well-being, and potential progression to addiction.

#### The Facts:

- 14% of high school students reported having ever used select illicit or injection drugs.
- 14% of students reported the non-prescription use of opioids.
- Injection drug use places youth at direct risk for HIV, and drug use broadly places youth at risk of overdose.
- Youth opioid use is directly linked to sexual risk behaviors.
- Students who report ever using prescription drugs without a doctor's prescription are more likely than other students to have been the victim of physical or sexual dating violence.
- Drug use is associated with sexual risk behavior, experience of violence, and mental health and suicide risks.

If you are working with teens or young adults remember that it is imperative to be mindful of the dangers presented by drug use. The CDC offers a variety of resources to help providers, parents and teachers as they work to screen for, and prevent, drug use among youth. You can learn more about high-risk drug use among youth here: <https://www.cdc.gov/healthyyouth/substance-use/index.htm>.