



# OneCare Kansas

a program of KanCare, Kansas Medicaid

# OneCare Kansas Newsletter

April 2020 ● Volume 1 ● Issue 1

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Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan.

## Learning Collaborative Update

For organizations who are currently contracted to provide services, the WSU Community Engagement Institute will be hosting two types of peer-to-peer learning opportunities. The OCK Learning Collaborative is for administrators and managers within OCK partners to discuss system related issues to help assure a quality system for all.

This launches virtually on April 21 and invitations have been sent to those organizations who will be participating. WSU will also soon be launching the Health Action Plan Training Series and Community of Practice for Care Coordinators with contracted OneCare Kansas organizations.

Watch for an invitation for this learning opportunity coming soon! For questions about either of these opportunities, contact [vanessa.lohf@wichita.edu](mailto:vanessa.lohf@wichita.edu).





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## Communication Updates

We are continually adding new information to our website. One item that we have been receiving a lot of questions about is the Contracted OCK Partner listing. Please note that this listing is only updated twice a month. If you don't see a specific provider on that list, please check back as our network continues to grow. Some of the other recent updates include:

- [Adult Health Assessment Sample](#)
- [FAQs - OCK Implementation Calls](#)
- [HAP Portal Updates](#)
- [FAQs - HAP Portal](#)
- [OneCare Kansas Health Assessment Guidance for OneCare Kansas Partners](#)
- [How to Print the HAP](#)
- [OCK Guidance During Public Health Emergency](#)

As always, please remember to let the State Team know if there is anything we can do, or information that we can share to make this program more successful!

## Implementation Call Update

Now that OneCare Kansas has launched, we know that providers have questions. Whether you are contracted to provide services to members, or are a provider who is interested to learn more, you can join us each Thursday at 11:00 a.m. for the OCK Implementation Call. To learn more about how to participate in the call, visit the website and look under “News and Events” for more details.



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## Telehealth & Telemedicine in OCK

The State Team recognizes that the COVID-19 outbreak has brought with it a variety of challenges for the OCK program. To ensure that our members are able to get much-needed services in this extraordinary time, we have provided guidance to OneCare Partners regarding how to utilize telehealth and telemedicine. This guidance can be found here: [https://www.kancare.ks.gov/docs/default-source/providers/ock/ock-guidance-during-public-health-emergency.pdf?sfvrsn=72094f1b\\_8](https://www.kancare.ks.gov/docs/default-source/providers/ock/ock-guidance-during-public-health-emergency.pdf?sfvrsn=72094f1b_8)

In addition, the State Team is also happy to announce that the State of Kansas is now allowing tobacco cessation counseling to be done by tele-video or telephone through the duration of the COVID-19 public health emergency. The KMAP Bulletin's language is below:

### **KMAP GENERAL BULLETIN 20067**

**Tobacco Cessation Counseling via Telemedicine During COVID-19 Emergency**  
Effective with dates of service on and after March 12, 2020, tobacco cessation counseling will be allowed by way of telecommunication technology. These codes are currently covered face-to-face only. This policy does not change or modify the current coverage but allows for an additional delivery method. Allowed provider types and specialties will remain unchanged. Telemedicine services (including telephonic contact) can be made when there is verbal consent received from the participant (to be followed up by written approval) in the medical record. Tele-video communication can only be utilized if that contact is HIPAA compliant. Reimbursement will be the same as a face-to-face visit. The appropriate codes are 99406, 99407 and S9453.

When providing these services via telemedicine, the POS should be noted as 02.

The above CPT/HCPCS codes must be billed with an appropriate ICD-10 code to signify that the beneficiary receiving the service, is a tobacco user. ICD-10 codes appropriate to use are:

The range F17.and O99.33 - Z72.0

This will be the phase out of all COVID-19 Emergency policies:

Per Executive Order No. 20.08: These policies will remain in force until rescinded, until May 1, 2020, or until the statewide State of Disaster Emergency proclaimed on March 12, 2020, relating to COVID-19 expires, whichever is earlier.

If you have questions about telehealth or telemedicine please contact Rick Hoffmeister:  
[Rick.Hoffmeister@ks.gov](mailto:Rick.Hoffmeister@ks.gov).



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## Special Note:

### Getting Groceries Safely

The Kansas Department of Health and Environment (KDHE) website contains a variety of helpful information to aid providers and members alike during the COVID-19 outbreak. We've included below a handy graphic that illustrates how to safely shop at this time. For more information and updates please visit:

<https://www.coronavirus.kdheks.gov/>.

**7 TIPS FOR GROCERY SHOPPING DURING COVID-19**

- Shop only when necessary.
- Send one person to shop.
- No self-serve food or drinks.
- Only touch what you buy.
- Practice social distancing. 6 ft. apart & 10 or less in one area.
- Avoid cash transactions.
- Wash hands after handling your purchases.

If you have questions, or would like more information about OneCare Kansas, please contact us.

Our page on the KanCare website also contains information about the program and documents are being updated regularly.

If you would like to receive this newsletter please send us an email.

[OneCareKansas@ks.gov](mailto:OneCareKansas@ks.gov)

#### Website:

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