



OneCare Kansas

a program of KanCare, Kansas Medicaid

OneCare Kansas Newsletter

June 2021

● Volume 2

● Issue 3

What's Inside



Learning Collaborative Update

Page 1

OCK Provider Training Update

Page 1

OCK Highlights

Page 2

Guidance on Billing for Health Promotion

Page 3

OCK Success Story Booklet

Page 3

Upcoming FAQ Document

Page 3

Special Note

Page 4

Contact Information Email:

OneCareKansas@ks.gov

Website:

www.kancare.ks.gov



Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan.

Learning Collaborative Update

In May, nearly 60 partners, including contracted providers, members of the State and MCO Coordination Team, and OCK Planning Council participated in the OCK Learning Collaborative to hear presentations from three Wichita area partners – ComCare, HealthCore Clinic, and Mental Health Association of South Central Kansas – regarding their approaches to member engagement and support. Thank you to these partners for sharing their time and creative ideas with the network! In July, contracted partners should be watching for their invitation to attend one of six regional meetings as part of our first “Virtual Tour” of the network which will replace the regularly scheduled Learning Collaborative meeting. More information will be coming soon!

OCK Provider Training Update

Also in May, care coordinators and social workers from contracted partners across the network participated in the final installment of our Final Friday Health Action Plan Training Series focused on Health Literacy. Thank you to Lisa Ross from K-State Research and Extension for a very interactive and informative training! We will continue the conversation with care coordinators about Health Literacy and discuss ideas for providing Health Promotion services in OCK programs at our next Community of Practice scheduled for June 15.





Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan.

OCK Highlights

We continue to gather stories regarding the OneCare Kansas program and how it is helping Kansas Medicaid members. This week’s success story comes from Leah at Community Health Center of Southeast Kansas.

“Recently, we started working with a member who was 19 years old and was coming off a rough couple of months before she enrolled in OCK. She had lost two different jobs due to the COVID-19 pandemic. She didn’t currently have a car, and this was a big obstacle to being able to work because she kept getting job placements that were 4 or 5 miles from where she was living. When we started building a relationship with her and asked, “what is going to make your life easier?” she didn’t hesitate in asking if we could help get her a ride to work. So, we started giving her a ride to and from work everyday for over two months. After this initial period, we began to broach the subject of her asking a friend who works the same shift for a ride to and from work. She began to ride with a coworker, and it transitioned to us only giving her a ride once or twice a week.

Then, all of a sudden, she had saved up enough money to buy her own car. Soon after she was able to get her own place. On top of all of that, she enrolled in an online business program. With this member’s newfound independence, she is far less reliant on the OCK program now. She calls us when she needs help with something, but otherwise she takes care of it herself. All she needed was for us to give her a ride to work for a few months to get her through a rough time and flourish.”

Great job, Leah!

If you would like to submit an OCK success story, please email OneCareKansas@ks.gov.

Manual Updates

This month, the state team made a few updates to improve the OCK Program Manual. Please look for the following:

Section 7 - Added language clarifying billing for Health Promotion as an OCK service.

Remember to check back after the 15th of each month to ensure that you are working off of the most up-to-date Program Manual.



OneCare Kansas
a program of KanCare, Kansas Medicaid

Guidance on Billing for Health Promotion

For clarification on billing for Health Promotion:

- The following are examples that do not constitute a billable service for Health Promotion, because the action cannot be verified that the intended member received the service:
 - Sending out a flier, newsletter or educational information as a mailer, this is considered one-way communication
 - Initial calls to members to engage in initial OCK services are not allowed, because this is considered administrative services of the program.
 - Calling and leaving health information on a voice message
- The following are examples that do constitute a billable service for Health Promotion, because the action can be verified that the intended member received the information:
 - Having a conversation with the member where you give the member information.
- Overall, the service needs to be interactive with the member.

OCK Success Story Booklet

With the completion of the OCK Success Story Booklet, we have uploaded it to the OCK website. To access the booklet online, visit: www.kancare.ks.gov/docs/default-source/providers/ock/informational-material-docs/2021-success-story-booklet_final-version.pdf?sfvrsn=9193511b_0.

For those providers who sent in success stories, you will be receiving color copies of the booklet in the mail. We will also be sending you copies for the members that volunteered their stories. Please be sure to give these to the members.

We want to thank all the providers and members who helped make this booklet possible. If you have any questions about accessing or receiving the booklet, please send an email to Ashley.ONeal@ks.gov.

Upcoming FAQ Document

We recently held a couple of trainings with mostly targeted case managers. There were a lot of good questions that came out of those trainings. We are currently working on putting together an FAQ document and that will be posted to the website on Tuesday, June 22. You will be able to find this on the Informational Materials for Providers Page in the Helpful Documents section. Please be on the lookout for it as it will contain a lot of helpful information.



OneCare Kansas

a program of KanCare, Kansas Medicaid

If you have questions, or would like more information about OneCare Kansas, please contact us.

Our page on the KanCare website also contains information about our work to develop the project and documents are being updated regularly.

If you would like to receive this newsletter please send us an email.

Email:

OneCareKansas@ks.gov

Website:

www.kancare.ks.gov



Special Note

Avoiding Bug Bites

With spring in full swing and summer around the corner, we all need to prepare for the inevitable bug bites that come with this time of year. Below you will find helpful information and tips on preventing bug bites.

Bugs, including mosquitoes, ticks, fleas, and flies, can spread diseases such as malaria, yellow fever, Zika, dengue, chikungunya, and Lyme. While some cases are mild, these diseases can be severe and have lasting consequences. Some diseases caused by bug bites can be prevented with vaccines or medication, like yellow fever and malaria; however, many cannot, such as Zika and Lyme. On your trip, avoid bug bites to prevent getting sick.

Here are some tips on preventing bug bites:

- Use insect repellent
 - Use Environmental Protection Agency (EPA)-registered insect repellents with one of the active ingredients: DEET, Picaridin (known as KBR 3023 and icaridin outside the US), IR3535, Oil of lemon eucalyptus (OLE), Para-menthane-diol (PMD), or 2-undecanone
- Wear long-sleeved shirts and long pants
- Treat clothing and gear with permethrin
- Keep mosquitoes out of your hotel room or lodging
- When sleeping outside, use a mosquito net
- Prevent tick bites
 - Know where to expect ticks; treat clothing and gear; use EPA-registered insect repellents, and avoid contact with ticks
- Find and remove ticks
 - Check your clothing for ticks, examine gear and pets, and shower soon after being outdoors

To learn more about preventing bug bites, especially specific types of bites, visit: www.cdc.gov/travel/page/avoid-bug-bites.