



Policy Clarification 2019-03-01

Title: Extension for TIAR Requests

Date: 3/20/2019 (end dated 03/20/19)

From: Jerri Camargo, Family Medical Manager

Program(s) impacted: Family Medical

It has come to our attention that KEES form, V777 – TIAR, is not being generated. KEES will be running a nightly fix, starting March 20th, to ensure any forms created that day will be sent out. A long-term solution is being drafted and will be applied.

Cases that have been pended for return of the TIAR from within the dates of March 8th to March 19th, have been regenerated automatically on 3/20/19. These cases will need to be granted an extension of an additional 12 days from March 20th before denying a case for failure to provide a TIAR, in order to allow consumers time to receive and return the form.

KEES is working to identify how long this has been issue. Once that is known, KDHE Policy will work with Operations to identify a solution in regard to any potential errors.

For questions or concerns related to this document, please contact one of the Medical program staff below.

Vacant, Senior Manager – Vacant

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