



State of Kansas Electronic Visit Verification | 2023

Agenda

- 1) What is Electronic Visit Verification?
- 2) What will be different from the existing State of Kansas EVV solution?
- 3) Next steps.
- 4) Questions from the participants.

Sandra Akpovona is a registered nurse with 38 years of nursing experience, which includes medical-surgical nursing, psychiatric nursing and health care administration. Her experience also includes employment as a Medicare certified health facility surveyor, with emphasis on long term care facilities, home health and hospice.

Ms. Akpovona has been employed by the Kansas Department of Health and Environment, Division of Health Care Finance for close to 19 years as a program manager and policy analyst. She manages multiple Medicaid programs and assists with oversight of three managed care organizations. She also conducts policy research and documents health care policies in accordance with evidence-based best practices and federal and state regulations. Ms. Akpovona holds a wealth of knowledge of Medicaid and health care finance and is considered a go-to person within the agency.

Suzanne Moore joined KDHE-DHCF in March of 2019 as a program consultant. Her background is in long term care and wound care as a nurse since 2004 and she is a certified professional coder. She manages programs for Medicaid and helps with oversight of the managed care organizations.

Seth Kilber joined KDADS in July 2022 as the Policy and Program Oversight Director. He started his career as a direct support professional before gaining additional expertise at a community developmental disability organization. Seth's commitment to the idea that a society's greatness is measured by how it treats its most vulnerable members fosters in him a drive to continually deepen his knowledge and understanding of HCBS in an effort to bring inclusion and fulfillment to all individuals.

What is Electronic Visit Verification

Electronic visit verification (EVV) uses mobile technology to validate caregiver visits by capturing visit data as required by section 12006 of the 21st Century Cures Act. KDADS first implemented EVV for Home and Community Based services in 2012. CMS requires the State of Kansas to have EVV for HHCS implemented by January 1, 2024.



Electronic Visit Verification (EVV) systems must verify:

- Type of service performed.
- Individual receiving the service.
- Date of the service.
- Location of service delivery.
- Individual providing the service.
- Time the service begins and ends.



What is Changing with Electronic Visit Verification?

Business Process	How It Works Today	How Things are Different
How we get authorizations	HCBS Authorizations and updates come from MCOs through AuthentiCare identifying care codes and units approved with a start date and end date	HHCS authorizations must also come through AuthentiCare
Accepting authorizations	Providers will accept or reject the authorization	No change
Providers schedule with members	Scheduling capability in AuthentiCare is optional	Providers may also use state approved EVV third party to submit scheduling information
Visit information	Check-in, check-out, activities and notes come through either 1) Smartphone application; 2) IVR or 3) providers' manual input in portal.	Providers may also use state approved EVV third party application for visit information submittal



What is Changing with Electronic Visit Verification?

Business Process	How It Works Today	How Things Are Different
Observations	Not in use currently at State of Kansas.	Observations are captured during visit closeout. Critical observations are reported through alerts to providers for follow up. Providers must update notes when critical observations are reported.
EVV transaction validations	Provider resolves any discrepancies in AuthentiCare. Validated EVV transactions are then approved by providers in AuthentiCare.	No change.
Claims for HHCS and HCBS	Claims are created and submitted by AuthentiCare from validated EVV transactions.	Claims for EVV covered services not submitted through AuthentiCare will be rejected.
Payment notifications	Provider posts payment notifications to AuthentiCare.	Payment notifications will be posted in AuthentiCare from information submitted by MCOs.

Home and Community Based Services (HCBS) Including Personal Care Services (PCS)

- Consists of services supporting activities of daily living (ADL), such as movement, bathing, dressing, toileting, transferring and personal hygiene.
- Offers support for instrumental activities of daily living (IADL), such as meal preparation, money management, shopping and telephone use.

Home Health Care Services (HHCS)

- Medicaid covers HHCS for eligible individuals as a mandatory benefit through the Medicaid State Plan and/or through a waiver as an extended state plan service approved by CMS.
- This is known as the home health benefit, and CMS is equating HHCS as described in the 21st Century CURES Act with the longstanding home health benefit mentioned at section 1905(a) (7) of the Social Security Act.
- For a list of care codes for services that will require EVV transactions: kancare.ks.gov/providers/electronic-visit-verification.



What Are Some of the New Features

Opportunity to use your own EVV vendor

- The State of Kansas has selected a providers' choice model in which providers have the option, at their own expense, to use third-party EVV vendors once the vendor is authorized by the State of Kansas. We will refer to these third parties as trading partners.
- The providers will still be able to use the State of Kansas provided EVV application at no cost.

Payment notifications will be posted to the AuthentiCare solution

- MCOs will be required to submit payment notifications to AuthentiCare. Providers will be able to track their transactions from care authorizations to care delivery to payments in AuthentiCare.



New Policies with State of Kansas Electronic Visit Verification

EVV Requirements

- Home and community-based services (HCBS) for SED Waiver Attendant Care will be added to the list of EVV required services on August 1, 2023.
- Mental Health Non-Waiver attendant care will be added to the list of EVV required services on September 21, 2023.
- EVV will be required for all home health care services (HHCS) beginning on December 3, 2023. This will include the services that have recently been added to HHCS (nursing, occupational therapy, physical therapy, home health aide services and speech).

Claims Processing

- All claims for services covered under this policy will not be processed without an approved and validated EVV transaction.
- All claims for services covered under EVV requirements will be processed through AuthentiCare. Once an EVV transaction is validated and approved in AuthentiCare, the claim will be created and transmitted to the appropriate managed care organization clearinghouse.

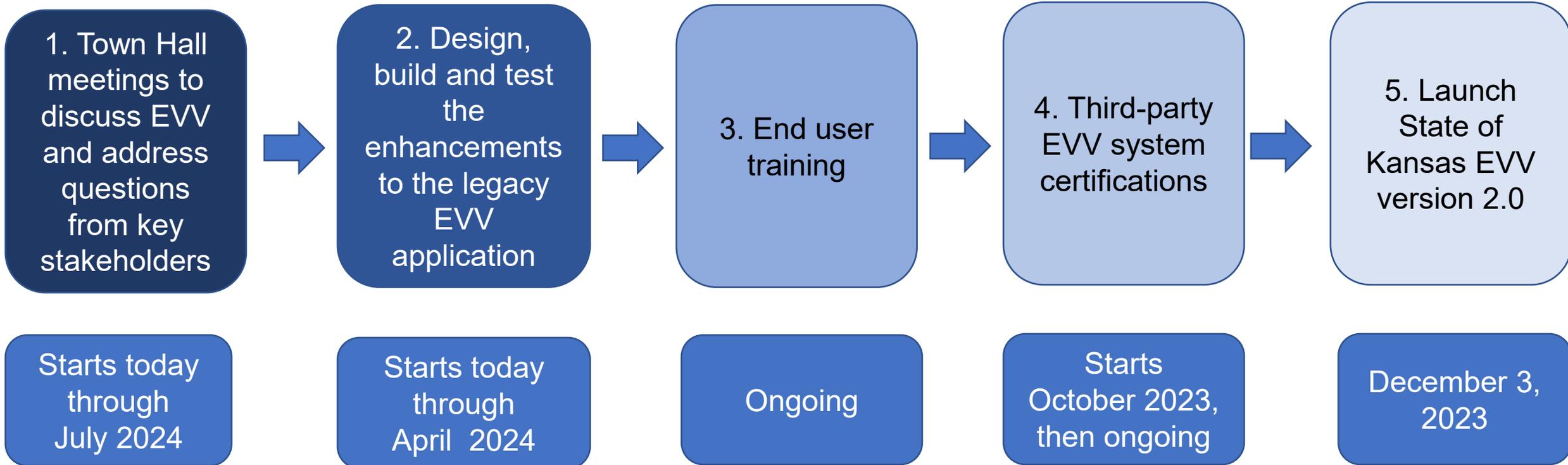
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- Providers will be able to track their transactions from care authorizations to care delivery to payments.

Next Steps in Electronic Visit Verification

The State of Kansas has selected and contracted with Fiserv and their AuthentiCare product as the official State of Kansas EVV system provider.

Next Steps



Questions

