



OneCare Kansas Planning Council Meeting Summary

January 18, 2019

Members of the OneCare Kansas (OCK) Planning Council and the OneCare State Project Team gathered for a monthly meeting on January 17 in Topeka, KS. The group was welcomed by Kansas Medicaid Initiatives Coordinator, Becky Ross, and the meeting was facilitated by staff from the Wichita State University Community Engagement Institute.

Reflections and Progress

Members of the Council were asked to introduce themselves and report on their efforts to communicate with their respective constituencies about the Council's activities since their meeting in December.

The KDHE State Project Team provided a brief update on progress since the December meeting including the addition of MCO representatives to the State Planning Team, finalization of the OneCare Kansas "Quick Facts" document to guide communication with partners, and the launch of the OCK Newsletter. The newsletter is available on the OneCare Kansas webpage on the KanCare website. Anyone who may be interested in being added to the distribution list may send their contact information to OneCareKansas@ks.gov.

Becky Ross also shared with the Council that the team had initially received incomplete information related to the 2018 Legislative Proviso that reinstated the Health Homes Program. Corrected language now allows for youth to also be considered as part of the target population and will be included in the analysis process being used by the University of Kansas to identify the population to be served. This is seen as a positive change to the process as it will allow for more Medicaid members to be considered and served.

Provider Application - Update

KDHE DHCF Program Analyst, Samantha Ferencik provided an update on the status of the OneCare Kansas Provider Application. Based on feedback from the Council, the application was scaled down and simplified. Samantha reviewed the 10 questions on the application and noted that it will be made publicly available by January 18. Instructions for completing each question are embedded within the electronic fillable form and KDHE will be working to provide a public webinar to help walk providers through the process.

Members of the Council were asked to consider their role in communicating the availability of the application to their respective networks and how they might support the recruitment of potential providers and share their discussions with the larger group:

- The rate information is currently unavailable, but it was mentioned that this would be helpful when communicating the application process.
- Are there plans on the KDHE side to attend Provider town hall meetings? *Yes – state staff would be willing to participate in these events. There will also be a Public Forum held in March for potential providers.*
- It was suggested to use wording from talking points handout to communicate with potential providers.
- Michelle will be sharing information via the KAFP e-newsletter. She also went to the capitol as part of their 'Doctor of the Day' event.
- Professional Requirements are posted as appendix B in the application along with service definitions. These may be useful in communicating with partners to determine if the organization is ready to apply.
- Making personal connections with those who may have closer connections would be more effective (physician to physician).
- Some social service organizations were already doing this service last time. This would be helpful to keep in mind when recruiting providers. There may also be providers who are delivering similar services now and not being reimbursed through Medicaid. Becoming an OCK Provider may help them get paid for the good work they are doing.

OCK Update for Legislators

The OneCare Planning Council invited a select list of legislators to join them for lunch and receive an update on the progress of the program initiative. Legislators who participated in the event included Sen. Barbara Bollier, Sen. Gene Suellentrop, Sen. Brenda Landwehr (via her assistant), Rep. John Eplee, Rep. Kathy Wolfe Moore, Rep. Monica Murnan, and Rep. Freda Warfield. Those in attendance were offered the opportunity to learn more about Health Homes program through three poster presentations focused on a comparison between the original program and the currently plans, the Project Implementation Timeline, and Quality Measures from 2015-2016. Attendees also had the opportunity to view success stories from the previous program and hear a formal presentation of the history of Health Homes and the progress of OneCare Kansas from Becky Ross. Materials from these presentations will be made available on the OneCare Kansas website.

Following the presentation, legislators in attendance were given the opportunity to ask questions and share their thoughts on the program. Rep. Wolfe Moore asked specifically what they could do to be helpful to the process. In response, legislators were asked to consider a request to delay implementation into Fiscal Year 2020, with a preferred implementation date to land at the beginning of a quarter – namely, January

1st of 2020. An alternate date would be October 1st of 2019. This delay would allow the team to continue to access planning funding from the Centers for Medicaid and Medicare Services which funds the work of KU Medical Center to complete the data analysis for the identification of a target population that would be the most positively impacted by the program and the work of the OCK Planning Council to assure that the program is set up in a way that allows it to be most successful.

Following the luncheon, Planning Council members were asked to spend a few minutes reflecting on the event:

What stood out for you during the event?

- Good questions asked – especially ‘what do you need from us?’
- One legislator’s awareness on consumer motivation was good to hear
- Legislators seemed to feel that it would be feasible to extend the potential implementation date – they just need to work out the procedure for doing so
- A few Council members observed the legislators discussions following the presentation and they were asking one another, “What can we attach this to in the next couple of weeks so we don’t forget about it?” An email with the needed timeline could be helpful.
- One senator mentioned using OCK to serve those on the HCBS waiting lists and would like to see these members given a priority.

How does what you heard influence the work ahead?

- SMI and chronic conditions – feel it would be beneficial to be very limited in scope for each to help demonstrate effectiveness and savings
- Legislators may have an expectation for updates on the project – sooner rather than later.

What is the best way to follow up?

- Had several ask to be added to the newsletter list – be sure this is done
- From an MCO perspective – make sure governmental affairs person is knowledgeable on this topic so that they may follow up when talking with legislators
- At least two legislators requested the Success Story PowerPoint be shared because they didn’t have time to see it. The Success booklet from the previous program could be sent to the legislators as a follow up.
- Send thank you notes on behalf of the council to the legislators for attending

CMS Quality Measures

KDHE DHCF Quality Program Manager, Amy Swanson, provided the group with a description of the types of quality measures being used to guide the Quality Improvement Process for the OneCare Kansas Program. These measures are outlined in the meeting PowerPoint presentation which is available as a separate document on the OneCare Kansas website.

Target Population Identification

Dr. Tami Gurley-Calvez, Ph.D. Program Director at the University of Kansas will be leading efforts to utilize Medicaid data to identify a target population for services through the OneCare Kansas program. Dr. Gurley-Calvez presented the team's Key Analysis Questions, Key Inputs, and their potential process for data analysis. She also provided an update on the status of these efforts, which should be underway very soon. Details of her presentation are outlined in the meeting PowerPoint presentation, which is available as a separate document on the OneCare Kansas website.

Following Dr. Gurley-Calvez' presentation, Council members were given the opportunity to ask questions of the Data Team:

Q: How will measure the impact of opt-in programs?

A: This is still under development. However, the team plans to review information from other states who have operated similar types of programs.

Q: How can this group be helpful to KU?

A: Council members should know that they are always free to ask questions of the process. Attending the meetings has already been helpful – even today they have new things to consider when looking at the data. It may be helpful to gather qualitative data from former Health Home partners and potential providers to gain a better understanding of what will truly be helpful to members. The Council can be helpful in accessing these partners.

Provider Forum Planning

KDHE DHCF plans to host an OneCare Kansas Provider Forum on March 21 at the Capitol Plaza Hotel. This forum will be an opportunity for potential providers to learn more about the program and for KDHE to gather additional feedback from the field to improve the program and its processes. The format will include plenary and breakout sessions with discussions included in those. Potential topics include payment structure, provider applications, Health Homes 101.

Council members were asked to provide ideas about the forum and feedback on the types of topics that could be discussed:

- Will the population be defined by then? *A: There may be some updates by then. However, it is unlikely the population will be completely defined at that time.*
- It might be too soon to provide information to the public. *Organizers suggested that this could also be a time to collect the qualitative data that KU needs for their work.*
- This could be an opportunity to ask questions with the KU data team.
- Tobacco Cessation Guidelines could be a presentation topic – Rick Cagan
- Go over the training that could be provided – and asking what types of training they want.
- Prior to the launch of the original program, there were 2 forums. The first was challenging because there was little information. By the second event, more information was available and attendees could give more educated input. This may be necessary to do again but may depend on any changes to the implementation timeline.
- Hospitals are required to refer patients. It may be helpful to provide a session that describes the requirement and the consequences for not participating.
 - A session like the one described should also explain the benefits because hospitals aren't getting much compensation.
- Help providers to be clear on the process.
- Will there be something similar for members? *(Yes, eventually).* Input could be gathered from providers at this event on how to get consumers to attend any meetings or other methods for providing the information. Some chronic-disease populations may be more difficult to reach because there aren't many natural gathering places.
 - Create a bare-bones brochure for consumers to help understand what this is.
 - Health & wellness – the library would be a good resource to reach populations. Another route could be to approach pharmacies with information about the program.

Next Steps

Members of the Planning Council were asked to identify opportunities for action prior to the next meeting on February 21, 2019.

Who?	What?
State team with Council member support	Work on getting the proviso updated by following up with legislators.
KU	Provide updates on progress of data analysis
All	Get the word out about the availability of the provider application
WSU & KDHE	Schedule a date to provide a webinar re: the provider application
WSU	Put together a list of the pre-implementation training that was provided in 2014 for review at the next meeting.

WSU	Provide Success Story information to Representatives Murnan and Warfield
WSU	Provide email addresses to KDHE for legislators who requested to be added to the newsletter distribution list

Mark your calendars!

OneCare Kansas Planning Council Meeting Dates:

February 21, 2019

March 21, 2019*

April 18, 2019

May 16, 2019

June 20, 2019

All meetings are currently scheduled for 10:00 a.m. – 4:00 p.m. and will be held at the Kansas Health Institute in Topeka, KS unless otherwise noted.

**OneCare Kansas Provider Forum to be held at the Capitol Plaza Hotel in Topeka, KS. Details TBA.*

Report prepared by:

