

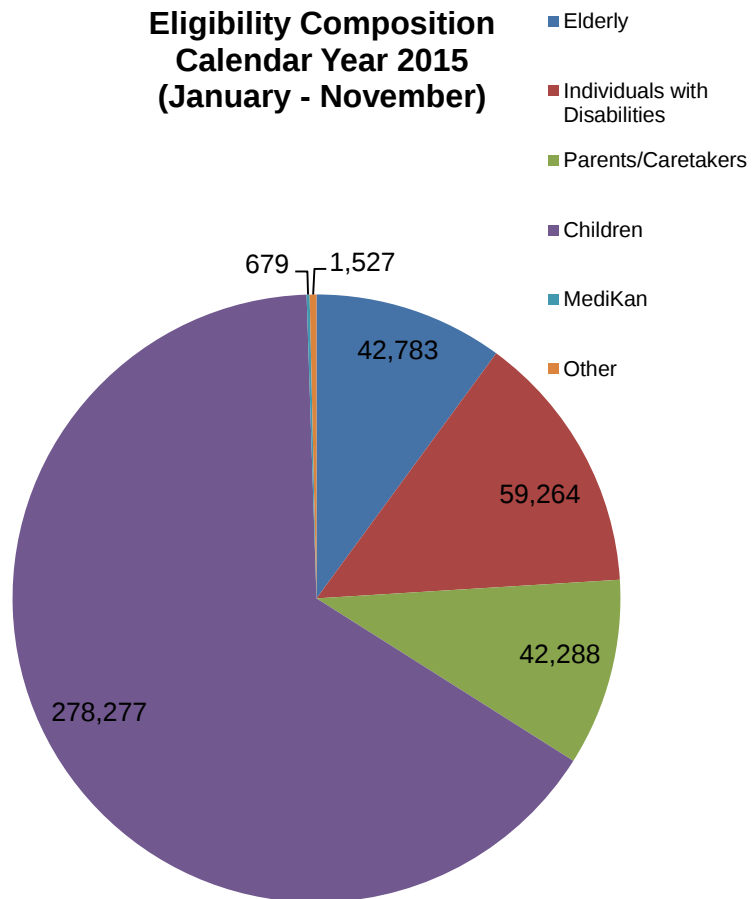
KanCare Executive Summary



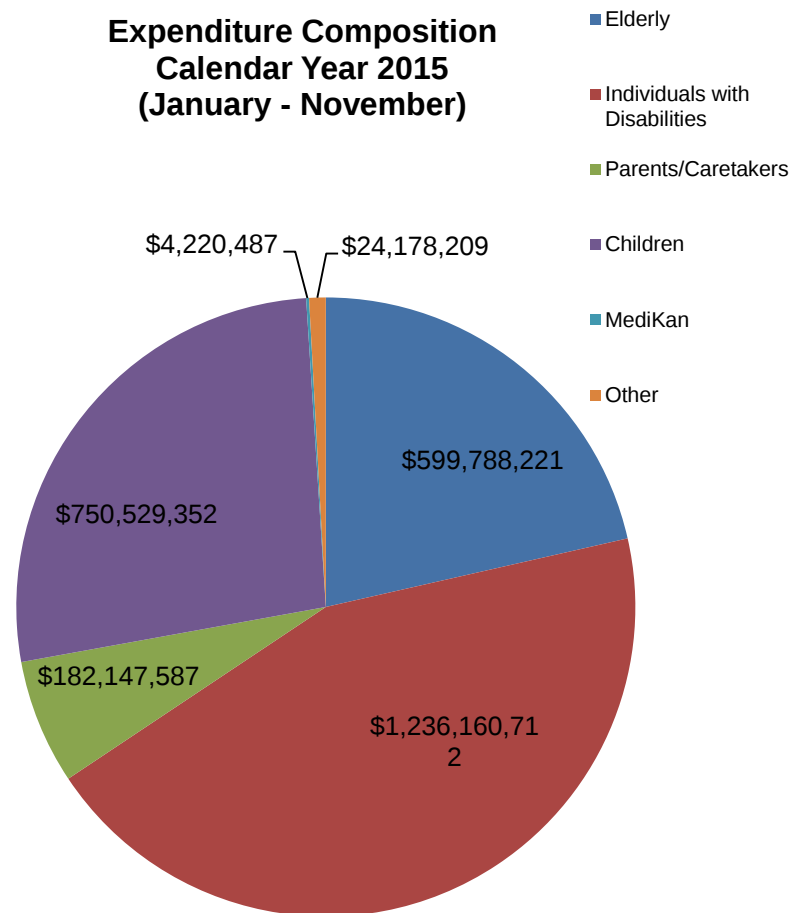
Report date: 12.28.15

Medicaid/CHIP Member Eligibility and Expenditure Information

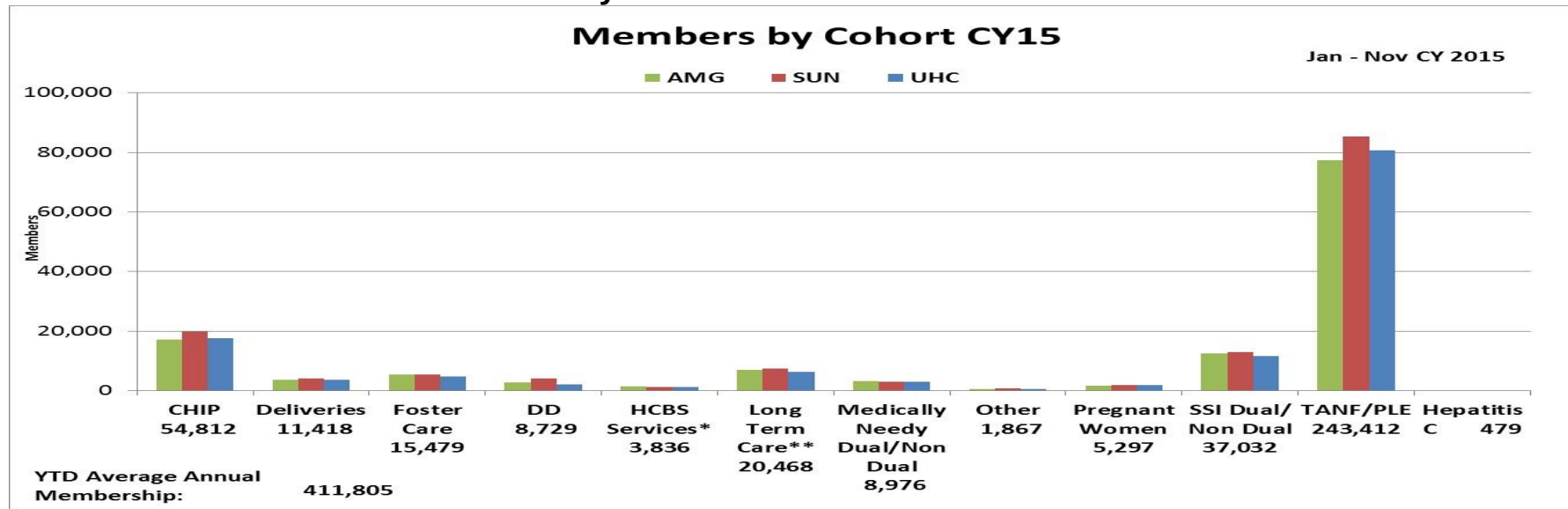
**Eligibility Composition
Calendar Year 2015
(January - November)**



**Expenditure Composition
Calendar Year 2015
(January - November)**

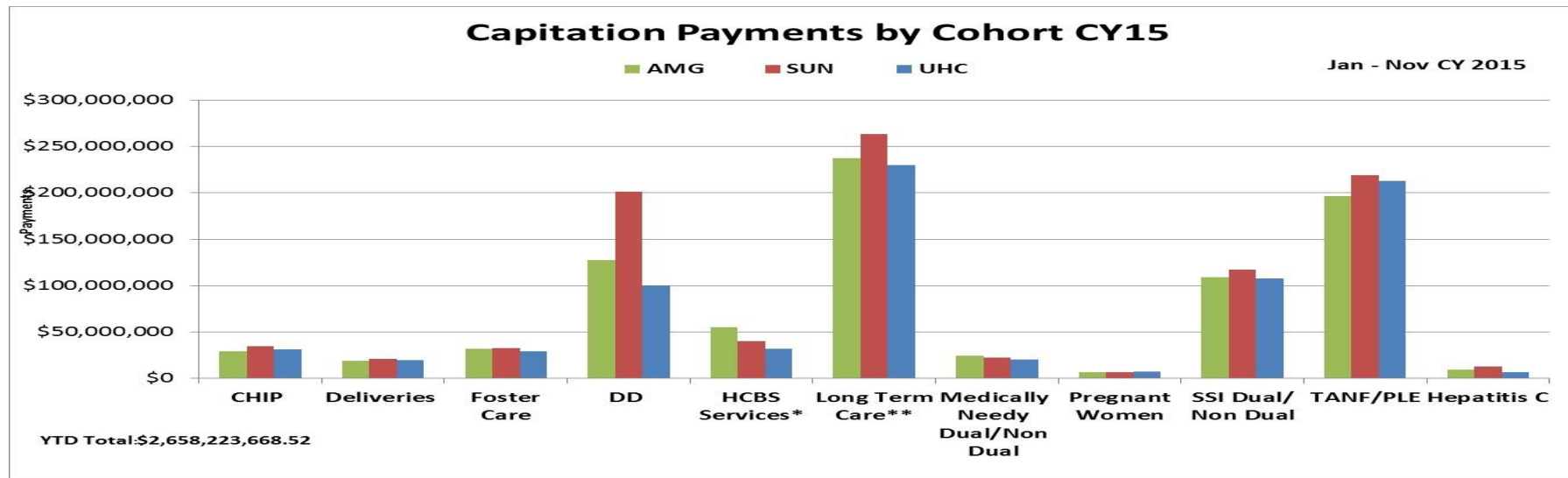


KanCare Executive Financial Summary CY15



*HCBS Services includes Autism, Severe Emotional Disturbance, Technology Assisted, and Traumatic Brain Injury

**Long Term Care includes Nursing Facilities, Money Follows the Person Frail Elderly and Physically Disabled, and the Physically Disabled and Frail Elderly Waivers



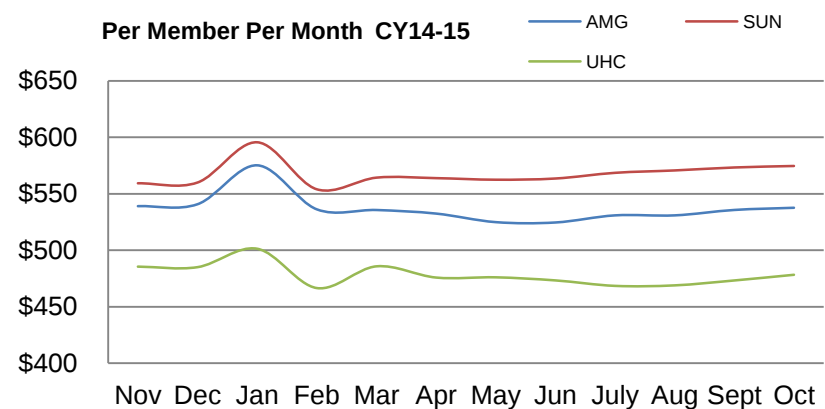
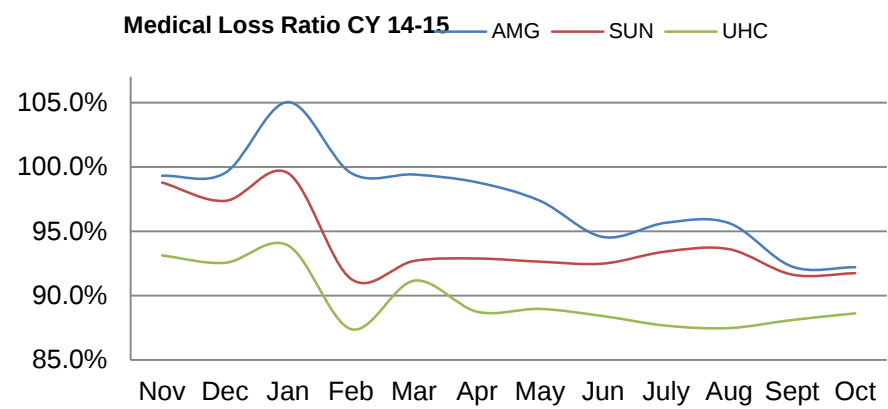
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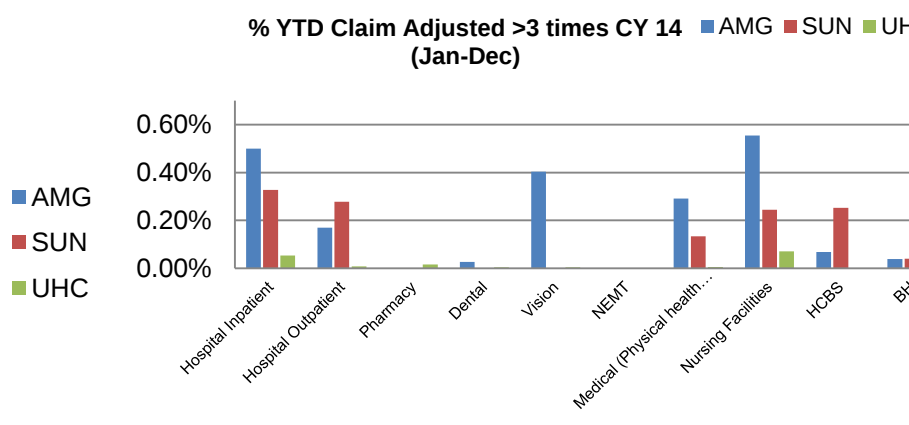
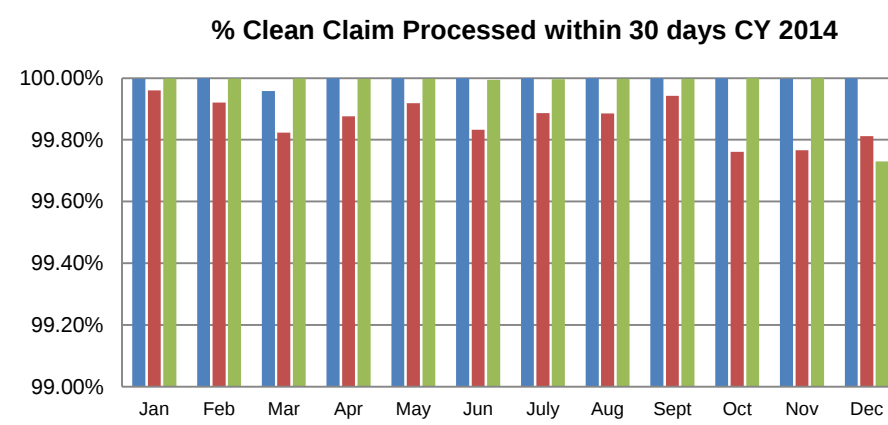
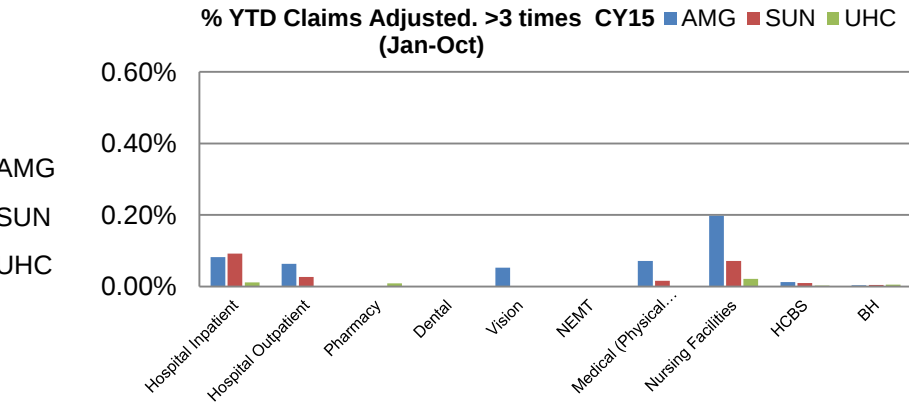
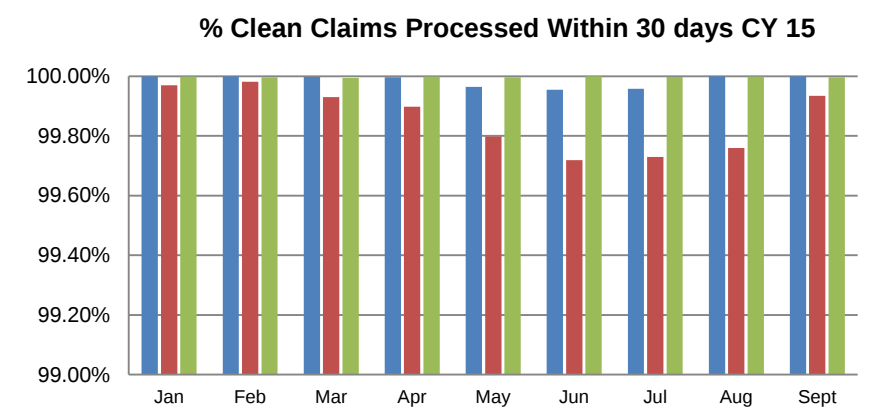
Provider Network – (next quarter due 1-31-16)

KanCare MCO	# of Unique Providers as of 12/31/14	# of Unique Providers as of 3/31/15	# of Unique Providers as of 6/30/15	# of Unique Providers as of 9/30/15
Amerigroup	13,997	14,863	15,201	15,954
Sunflower	18,056	19,131	20,376	20,226
United	19,476	20,482	20,823	20,840

Financial Trends

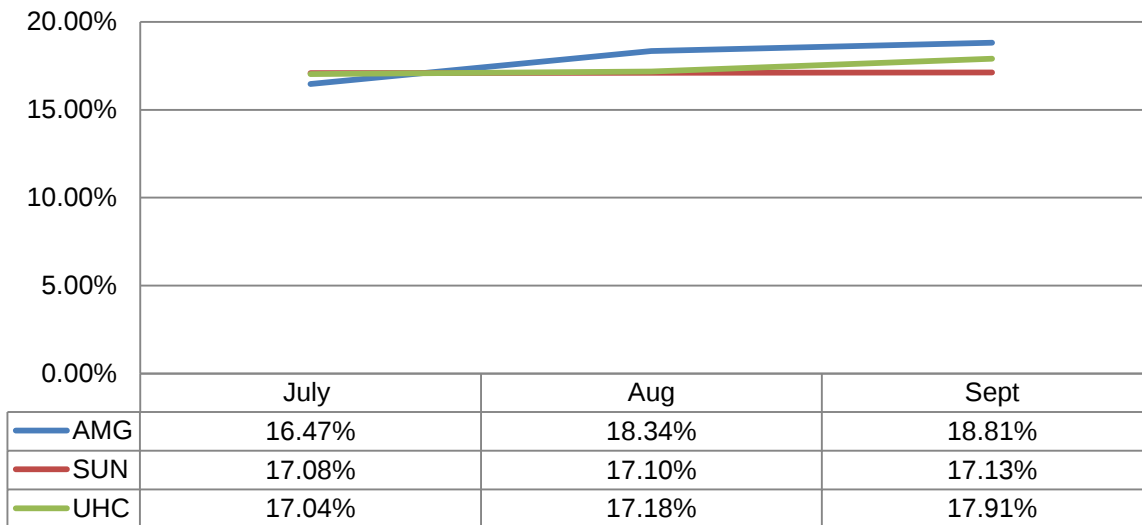


Claims

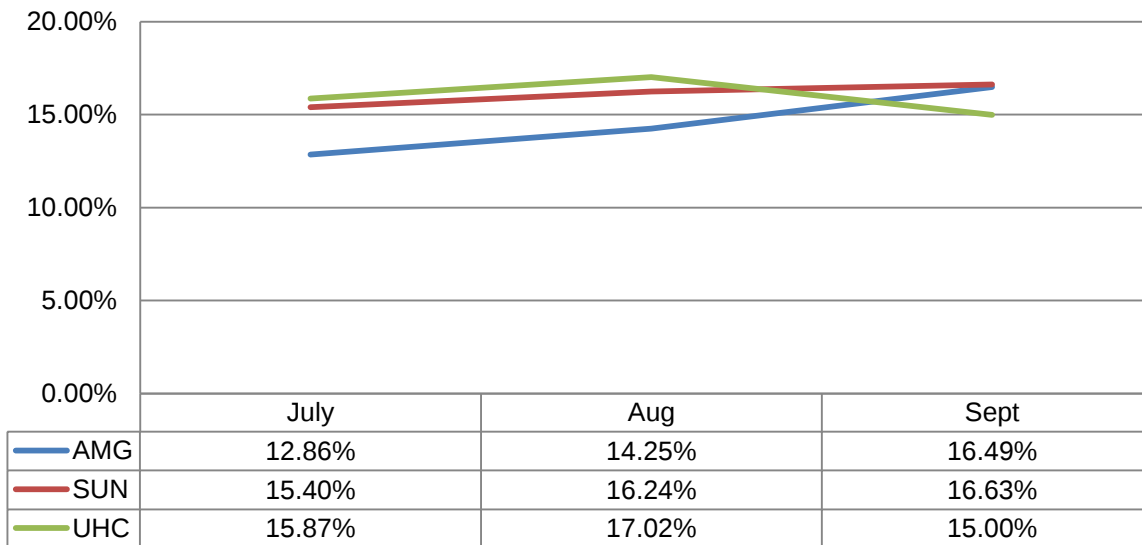


Denied Claims – quarter to quarter comparison (next quarter due Jan. 31st)

% Denied Claims by Month Q3 2015

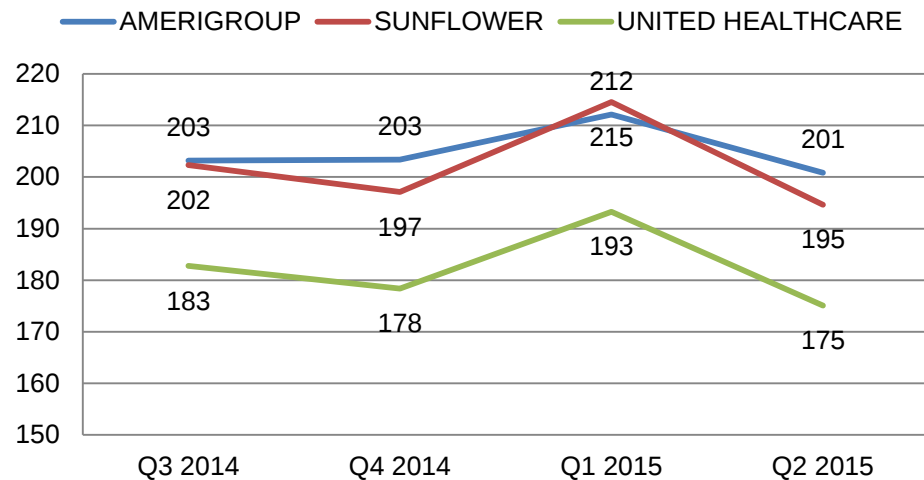


% Denied Claims by Month Q3 2014

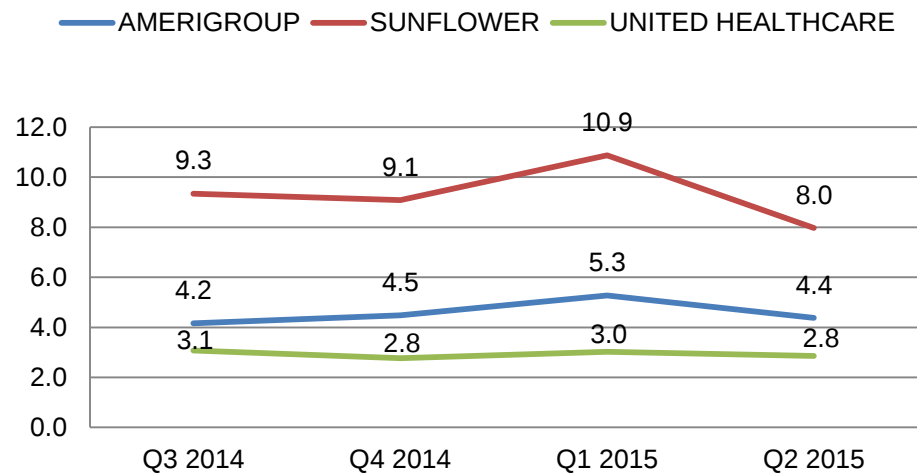


Utilization Summary

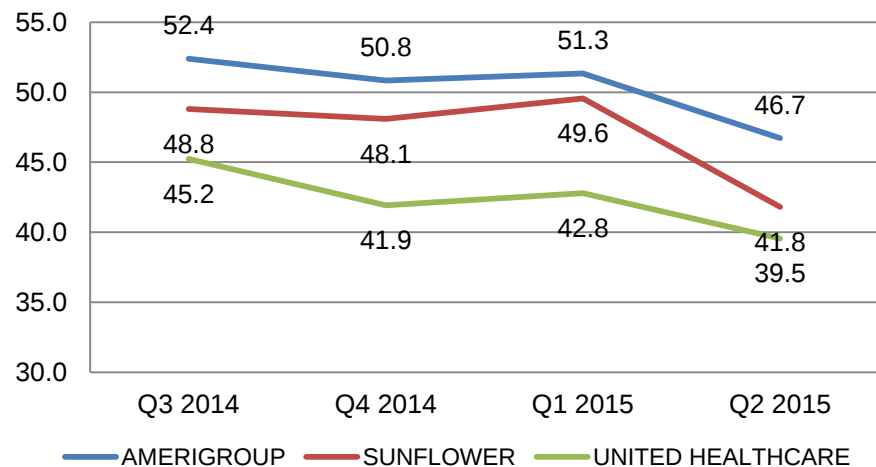
ED Visits per 1,000- MH Excluded



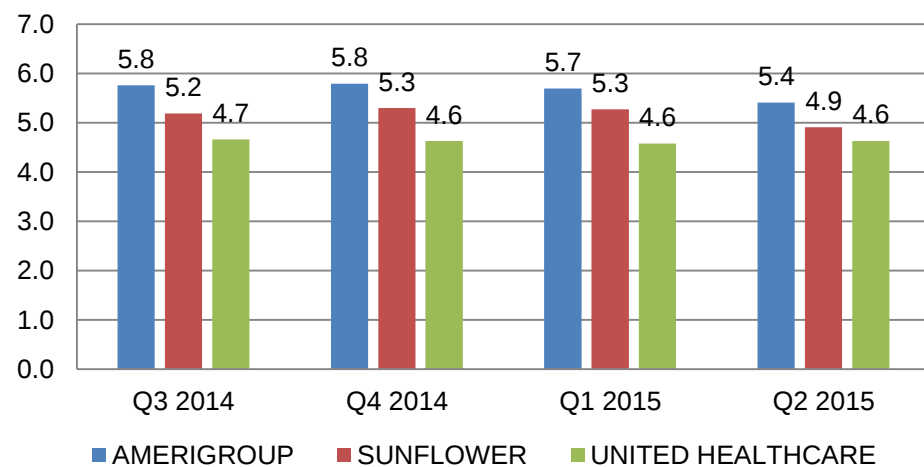
ED Visits W Hospital Admission per 1,000- MH Excluded



Hospital Admissions Per 1,000 Members



Hospital Average Length of Stay



Value Added Services (Value Added Services Used By KanCare Members: January - October 2015)

Amerigroup	Members YTD	Total Units YTD	Total Value YTD	Sunflower	Members YTD	Total Units YTD	Total Value YTD	United	Members YTD	Total Units YTD	Total Value YTD
Adult Dental Care	1,415	3,329	\$390,348	CentAccount debit card	64,793	73,675	\$1,473,500	Adult Dental Services	1,492	1,492	\$69,296
Member Incentive Program	5,722	10,175	\$224,856	Dental visits for adults	5,756	16,309	\$545,707	Membership to Youth Organizations	1,227	1,227	\$61,350
Mail Order OTC	8,045	8,354	\$139,936	Smoking cessation program	520	520	\$124,800	Additional Vision Services	1,163	1,276	\$55,462
Healthy Families Program	76	76	\$62,500	Disease and Healthy Living Coaching	39,397	39,397	\$102,829	Baby Blocks Program and Rewards	863	863	\$51,262
Pest Control	196	196	\$24,737	Start Smart	2,594	2,631	\$74,063	Peer Bridgers Program	151	151	\$37,044
Smoking Cessation Program	120	179	\$19,776	SafeLink®/Connexions Plus cell phones	430	430	\$20,567	Weight Watchers - Free Classes	297	297	\$35,343
Additional Respite Care for DD Waiver Population	27	537	\$6,964	In-home caregiver support/ additional respite	64	5,540	\$18,005	Join for Me - Pediatric Obesity Classes*	14	14	\$35,000
Additional Respite Care for Autism Waiver	30	2,013	\$5,988	Lodging for specialty and inpatient care	52	111	\$8,991	Adult Briefs	373	398	\$34,952
Weight Watcher Vouchers	96	96	\$3,540	Community Programs for Healthy Children: Boys & Girls Clubs	402	402	\$6,030	KAN Be Healthy Screening Age 3 to 19 - Debit Card Reward	2,553	2,553	\$25,530
Hypoallergenic Bedding	31	31	\$3,073	Hospital companion	4	677	\$2,200	Additional Podiatry Visits	211	211	\$22,233
Safelink Phone Service	3,873	3,872	0	Meals for specialty and inpatient care	27	69	\$1,725	Home Helper Catalog Supplies	528	528	\$18,101
Chart Area								Infant Care Book for Pregnant Women	963	963	\$12,519
								KAN Be Healthy Screening Age Birth to 30 months - Debit Card Reward	756	929	\$9,290
								Sesame Street - Food For Thought	152	152	\$5,320
								Medications Calendar	2,085	2,085	\$5,296
								Adult Biometric Screening - Debit Card Reward	255	255	\$3,825
								Mental Health First Aid Program	13	13	\$1,799
								Join for Me - Reward for Completion of Program	35	35	\$1,750
								Asthma Bedding	18	18	\$936
								Annual Vision Exam for Person with Diabetes - Debit Card Reward	39	39	\$780
								Weight Watchers Reward - Reward for Completing Classes	12	12	\$600
								Follow-Up After Behavioral Health Hospitalization - Debit Card Reward	23	24	\$600
								Annual A1C Exam - Debit Card Reward	51	51	\$510
								A is for Asthma	980	980	\$490
								Adults Parks and Rec Catalog	6	6	\$300
								Annual Monitoring for Persistent Medications - Debit Card Reward	14	14	\$140
2015 YTD Grand Total	19,631	28,858	\$881,716	2015 YTD Grand Total	114,039	139,761	\$2,378,417	2015 YTD Grand Total	14,274	14,586	\$489,728
2015 KanCare Totals	147,944	183,205	\$3,749,861								

Summary of In Lieu Of Services Used By KanCare Members (January-October 2015)

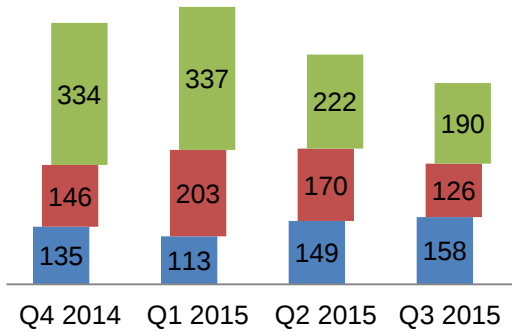
Amerigroup	Members	Value of Services Avoided	Sunflower	Members	Value of Services Avoided	United	Members	Value of Services Avoided
Additional Medicaid covered services, beyond existing limitations, including personal care services, sleep cycle support, home modifications, equipment and assisted services ... in lieu of members needing to be admitted to an acute care hospital or nursing facility	10	\$55,988	Additional personal care services, beyond existing waiver limitations ... in lieu of members needing to be admitted to a nursing facility	325	\$466,400	Additional personal care services, personal care services, beyond existing waiver limitation, sleep cycle support, and home delivered meals ... in lieu of members needing to be admitted to a nursing facility	814	\$103,963
Non-Covered services including private nurse, PET scans, CPAP equipment and sleep cycle support in lieu of members needing to access ICU, acute hospital, or nursing facility services	189	\$1,216,567	Non-Covered services covering a wide range of equipment, orthotics, testing, physician services and outpatient surgery in lieu of members needing to access acute hospital, home health, or more intensive physical or behavioral health services	36	\$7,200	Non-Covered services Sleep studies, testing, and home health in lieu of members needing to access to acute hospital, or nursing facility services	54	\$432,088
Totals	199	\$1,272,555	Totals	361	\$473,600	Totals	868	\$536,051

KANCARE TOTAL	(January-October 2015)
Members	1,428
Value of Services Avoided	\$2,282,206

Member Reporting (next quarter due Jan. 31st)

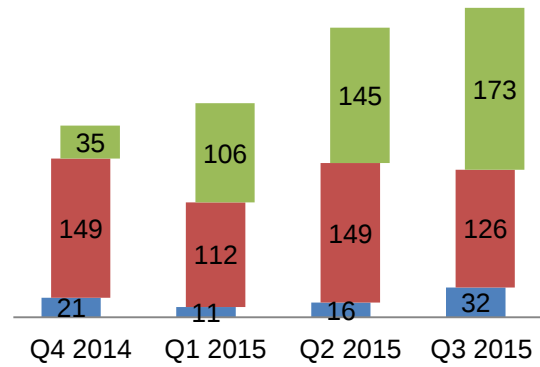
2014-15 Member Grievances

■ AMG ■ SUN ■ UHC



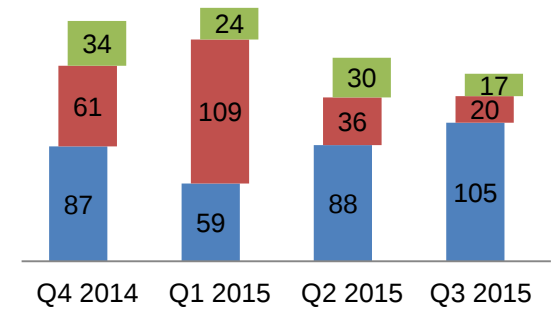
2014-15 Member Appeals

■ AMG ■ SUN ■ UHC



2014-15 Member State Fair Hearings

■ AMG ■ SUN ■ UHC



Q3 2015 Amerigroup- Member

	Grievances	Appeals	State Fair Hearings
# reviewed:	150	16	
# resolved:	164	15	
# considered invalid:	0	0	
Average Days to complete	21.27	16.27	
Total # State Fair Hearings requested:			105
# upheld decisions at State Fair Hearing Level:			0
# overturned decisions at State Fair Hearing Level:			0
# health plan appeals reversed in the member's favor:	0	3	0
# health plan appeals reversed in the provider's favor:	0	0	0
# State Fair Hearings withdrawn:			0
# dismissals:	0	0	51
# default dismissals:			0
# Other dispositions:			0

Q3 2015 Sunflower- Member

	Grievances	Appeals	State Fair Hearings
# reviewed:	126	126	
# resolved:	126	126	
# considered invalid	N/A	N/A	
Average Days to complete	12.00	11	
Total # State Fair Hearings requested:			52
# upheld decisions at State Fair Hearing Level:			6
# overturned decisions at State Fair Hearing Level:			4
# health plan appeals reversed in the member's favor:	N/A	60	
# health plan appeals reversed in the provider's favor:	N/A	66	
# State Fair Hearings withdrawn:			8
# dismissals:	N/A	N/A	29
# default dismissals:			5
# Other dispositions:			

Q3 2015 United-Member

	Grievances	Appeals	State Fair Hearings
# reviewed:	190	173	
# resolved:	190	173	
# considered invalid:	17	95	
Average Days to complete	12.73	12.15	
Total # State Fair Hearings requested:			17
# upheld decisions at State Fair Hearing Level:			6
# overturned decisions at State Fair Hearing Level:			0
# health plan appeals reversed in the member's favor:		21	0
# health plan appeals reversed in the provider's favor:		41	1
# State Fair Hearings withdrawn:			1
# dismissals:			20
# default dismissals:			0
# Other dispositions:			0