



KanCare Public Input Meetings
March and April 2023



KanCare Public Meetings

Wichita State University Community Engagement Institute

- **Welcome**
- **Who we are**
- **Why we are here**



**COMMUNITY
ENGAGEMENT
INSTITUTE**

Virtual Meeting Logistics

- Meeting is being recorded.
- Zoom controls: chat, raise hand, mute.
- Feel free to ask questions and offer comments.
- Email questions or comments to KanCareRenewal@ks.gov.
- Directly message WSU staff if you have questions or need help writing your comments.

Meeting Objectives

- To inform members and other stakeholders about KanCare and the upcoming contract bidding process.
- Listen to you and hear your ideas about the future of KanCare.
 - *What works well?*
 - *Where can the program be improved?*
- Discussion, questions and answers.

Agenda

- Welcome
- Brief Overview of KanCare
- KanCare Procurement Timeline
- Small Group Discussion and Recommendations
- Questions



KanCare Public Meetings

KDHE and KDADS Welcome

KanCare and Medicaid Basics



KanCare and Medicaid Basics



Public insurance coverage for low-income families and individuals.



Jointly funded by the federal government and the State.



Each state operates its own Medicaid program within federal guidelines.



KanCare Basics: Medicaid Agency Roles

KDHE

- Physical health care services
- 1115 Waiver
- Medicaid Management Information System (MMIS)
- Program integrity
- KanCare eligibility policy and the Clearinghouse
- MCO contract management and compliance

DCF

- Foster care and adoption assistance youth

KDADS

- Behavioral health care services
- HCBS (1915(c)) waivers
- Nursing facilities
- State MH and I/DD Hospitals
- MCO contract management and compliance

KanCare Overview

Medicaid + Children's Health Insurance Program (CHIP) = KanCare

1. **Medicaid:** Health care program for people with very low incomes who also meet some other eligibility criteria: age, condition, disability.
2. **Children's Health Insurance Program (CHIP):** Covers children in families with incomes too high to qualify for Medicaid. Benefits almost identical to Medicaid.
3. **KanCare:** The Medicaid and CHIP managed care program in Kansas.

KanCare was created in 2013 to:

- Provide better coordination of care.
- Improve health outcomes.
- Offer extra services (adult dental).

In 2019 KanCare was renewed and added:

- A pilot to support employment and independence.
- Expanded telehealth.
- Health home services.
- Supports for social determinants of health.
- Expanded access to SUD treatment services.



Aetna Better Health[®]
of Kansas



MCOs are responsible for:

- Coordinating care including visits to your primary care doctor, specialty care, nursing facility services, hospital stays, SUD treatment and home and community based services.
- Paying providers for health care services.
- Ensure quality of care.

Who KanCare Serves in 2023

- Whole-person integrated care to over **500,000 Kansans**.
- Over **60% are children**.
 - Children are about 25% of program costs.
- Approximately **25% are elderly and disabled**.
 - Elderly and disabled are 60% of program costs.
- Seven **Home and Community Based Services** groups.
- People in **nursing homes**.
- Pregnant women, parents and people with behavioral health disorders.
- Individuals with breast and cervical cancer, HIV/AIDS.

Extra KanCare Benefits

- Adult dental services and cleanings, dentures.
- Baby showers for pregnant women.
- OTC medication and supplies, farmer's market vouchers.
- Healthy Rewards gift cards, nutrition education home delivered meals.
- GED support, weight management support.
- Community Health Worker and doula pilot.
- Extra transportation services (WIC appts, employment).
- Pest control, internet access/devices for telehealth access, smart phones.

Timeline for KanCare Bidding Process



Timeline for KanCare Bidding Process



Goals of the KanCare Bidding Process



- Improve program innovation, remove unnecessary restrictions.
- Address operational issues for healthcare providers.
- Fix current contract where it is difficult to enforce.
- Improve contract where it is too restrictive.
- Implement program priorities and input from the public and stakeholders.

Questions?

What questions do you have so far?



Group Discussion

KanCare Program Priorities

**Care
coordination**

**Access to care
and services**

**Provider
experience**

**Value-based
purchasing**

**Maternal and
infant health**

**Social
determinants of
health and
independence**

**Ensure quality of
health and health
care across all
populations**

Group Discussion



**We want to
hear from you.**

Access to Care

Questions to Consider

- Do you have access to the services you need when you need them?
- If not, what barriers have you encountered when trying to get the health care services you need?
- For those of you with infants and children, what should the MCOs be doing to help kids stay healthy?

Care and Service Coordination

Questions to Consider

- How well has your MCO Care Coordinator helped you obtain services?
- What do you want to improve about care and service coordination?
- What other feedback to you have about care and service coordination?

Value Added Services

Questions to Consider

- Which extra services have been or would be most helpful to you?
- Would you like to see new extra services offered to you? If so, what would extra services would help you reach your health goals?
- What other feedback to you have about value added services?

Other Questions and Comments about KanCare

Questions to Consider

- What else do you want us to hear today?
- What other feedback do you want to provide to the State about KanCare?

Themes from Group Discussion

Additional Information and Feedback

Email: kancareRenewal@ks.gov

Website: kancare.ks.gov



KIERA

Thank you!