



**KanCare Public Input Meetings**  
**March and April 2023**



# KanCare Public Meetings

## Wichita State University Community Engagement Institute

- **Welcome**
- **Who we are**
- **Why we are here**



**COMMUNITY  
ENGAGEMENT  
INSTITUTE**

## Virtual Meeting Logistics

- Meeting is being recorded.
- Zoom controls: chat, raise hand, mute.
- Feel free to ask questions and offer comments.
- Email questions or comments to [KanCareRenewal@ks.gov](mailto:KanCareRenewal@ks.gov).
- Directly message WSU staff if you have questions or need help writing your comments.



## Meeting Objectives

- To inform members and other stakeholders about KanCare and the upcoming contract bidding process.
- Listen to you and hear your ideas about the future of KanCare.
  - *What works well?*
  - *Where can the program be improved?*
- Discussion, questions and answers.

## Agenda

- Welcome
- Brief Overview of KanCare
- KanCare Procurement Timeline
- Small Group Discussion and Recommendations
- Questions



# KanCare Public Meetings

**KDHE and KDADS Welcome**

## **KanCare and Medicaid Basics**



# KanCare and Medicaid Basics



**Public insurance coverage for low-income families and individuals.**



**Jointly funded by the federal government and the State.**



**Each state operates its own Medicaid program within federal guidelines.**





# KanCare Basics: Medicaid Agency Roles

## KDHE

- Physical health care services
- 1115 Waiver
- Medicaid Management Information System (MMIS)
- Program integrity
- KanCare eligibility policy and the Clearinghouse
- MCO contract management and compliance

## DCF

- Foster care and adoption assistance youth

## KDADS

- Behavioral health care services
- HCBS (1915(c)) waivers
- Nursing facilities
- State MH and I/DD Hospitals
- MCO contract management and compliance

# KanCare Overview

## Medicaid + Children's Health Insurance Program (CHIP) = KanCare

1. **Medicaid:** Health care program for people with very low incomes who also meet some other eligibility criteria: age, condition, disability.
2. **Children's Health Insurance Program (CHIP):** Covers children in families with incomes too high to qualify for Medicaid. Benefits almost identical to Medicaid.
3. **KanCare:** The Medicaid and CHIP managed care program in Kansas.

## **KanCare was created in 2013 to:**

- Provide better coordination of care.
- Improve health outcomes.
- Offer extra services (adult dental).

## **In 2019 KanCare was renewed and added:**

- A pilot to support employment and independence.
- Expanded telehealth.
- Health home services.
- Supports for social determinants of health.
- Expanded access to SUD treatment services.



Aetna Better Health®  
of Kansas



## MCOs are responsible for:

- Coordinating care including visits to your primary care doctor, specialty care, nursing facility services, hospital stays, SUD treatment and home and community based services.
- Paying providers for health care services.
- Ensure quality of care.



# Who KanCare Serves in 2023

- Whole-person integrated care to over **500,000 Kansans**.
- Over **60% are children**.
  - Children are about 25% of program costs.
- Approximately **25% are elderly and disabled**.
  - Elderly and disabled are 60% of program costs.
- Seven **Home and Community Based Services** groups.
- People in **nursing homes**.
- Pregnant women, parents and people with behavioral health disorders.
- Individuals with breast and cervical cancer, HIV/AIDS.

## Extra KanCare Benefits

- Adult dental services and cleanings, dentures.
- Baby showers for pregnant women.
- OTC medication and supplies, farmer's market vouchers.
- Healthy Rewards gift cards, nutrition education home delivered meals.
- GED support, weight management support.
- Community Health Worker and doula pilot.
- Extra transportation services (WIC appts, employment).
- Pest control, internet access/devices for telehealth access, smart phones.

# Timeline for KanCare Bidding Process



# Timeline for KanCare Bidding Process



# Goals of the KanCare Bidding Process



- Improve program innovation, remove unnecessary restrictions.
- Address operational issues for healthcare providers.
- Fix current contract where it is difficult to enforce.
- Improve contract where it is too restrictive.
- Implement program priorities and input from the public and stakeholders.



# Questions?

What questions do you have so far?



# Group Discussion

# KanCare Program Priorities

**Care  
coordination**

**Access to care  
and services**

**Provider  
experience**

**Value-based  
purchasing**

**Maternal and  
infant health**

**Social  
determinants of  
health and  
independence**

**Ensure quality of  
health and health  
care across all  
populations**

# Group Discussion



**We want to  
hear from you.**

## Access to Care

### Questions to Consider

- Do you have access to the services you need when you need them?
- If not, what barriers have you encountered when trying to get the health care services you need?
- For those of you with infants and children, what should the MCOs be doing to help kids stay healthy?



## Care and Service Coordination

### Questions to Consider

- How well has your MCO Care Coordinator helped you obtain services?
- What do you want to improve about care and service coordination?
- What other feedback to you have about care and service coordination?

## Value Added Services

### Questions to Consider

- Which extra services have been or would be most helpful to you?
- Would you like to see new extra services offered to you? If so, what would extra services would help you reach your health goals?
- What other feedback to you have about value added services?

## Other Questions and Comments about KanCare

### Questions to Consider

- What else do you want us to hear today?
- What other feedback do you want to provide to the State about KanCare?

## Themes from Group Discussion

# Closing Information

## Additional Information and Feedback

Email: [kancareRenewal@ks.gov](mailto:kancareRenewal@ks.gov)

Website: [kancare.ks.gov](http://kancare.ks.gov)



KIERA

# Thank you!