



# OneCare Kansas Planning Council Meeting Summary

October 22, 2019

Members of the OneCare Kansas (OCK) Planning Council and the OCK State Project Team gathered at the Kansas Health Institute in Topeka on October 17, 2019. The group was welcomed by Kansas Medicaid Initiatives Coordinator, Becky Ross, and the meeting was facilitated by staff from the Wichita State University Community Engagement Institute. A copy of all presentation slides for each [OCK Planning Council](#) meeting are available on the OneCare Kansas website.

## **Project Implementation Updates & Resources**

---

Becky Ross, Medicaid Initiatives Coordinator at the KDHE Division of Healthcare Finance provided the group with a general update on project progress. At this time, the team continues to work toward being able to launch the program in January of 2020.

### Provider Application

Becky advised the group that KDHE is currently accepting applications from potential providers and this will continue on an ongoing, rolling timeline. Applications that have already been received are currently under review by a five person State team. Providers who have previously submitted their application are invited to provide any updates that they feel necessary. Once the State team has reviewed and approved an application, it will be forwarded to each MCO to review and begin the contracting process.

Anyone interested in learning more about the application process can view a previously recorded [webinar](#) that outlines the process by visiting the OCK Website.

Planning Council members were asked for suggestions for the best way to communicate this information to potential providers. The group asked KDHE for a draft email or letter that outlines the application process and includes links to the necessary documents that they can send to their respective networks. Association representatives also requested a list of their respective member organizations who have already applied so that they may do more targeted communication, particularly in the areas where the eligible population is likely to be the most concentrated. Planning Council members were also asked to take time individually to consider what their message to their partners will include and steps for disseminating the information.

### MCO Member Communication Update

Staff from the Managed Care Organizations shared their ideas for communication with Medicaid members who are potentially eligible for the program. They continue to develop draft communication pieces, including a description of the program and a draft invitation letter that will need to be submitted to KDHE for approval. Given the projected January 2020 launch date, communication with members will likely need to begin in November 2019.

Planning Council partners were invited to share ideas for how to best communicate with providers that members will be contacted. The group suggested contacting other professional associations like the Kansas Chapter of the American Academy of Pediatrics (KAAP) and the Kansas Academy of Family Physicians (KAFF) to assure they are aware of the program and how to support patients who may be eligible.

Planning Council partners were asked to consider how they will talk with potential OCK providers about communicating with members and were reminded that there is a [script](#) for introducing members to the program posted to the OCK website.

### Resource Update

- Rick Hoffmeister, Clinical Supervisor from the KDHE Division of Healthcare Finance shared the "PHQ-9 Modified for Teens". This document will be required for youth aged 12 and older and this option will be added to the Health Action Plan form as a reminder along with the version of the form used for adults.
- A new page has been added to the OCK website to include resources for organizations interesting in developing a trauma-informed culture. MCO staff reported that they will be adding an online training requirement for foundational information to the contracts for OneCare Partners.

### **KFMC Health Action Plan Hub Demonstration**

Jamie Doyal, Programmer from the Kansas Foundation for Medical Care, shared information on the electronic system for capturing and sharing Health Action Plans being developed for the OneCare Kansas provider network.

The system will allow partners three levels of access – Administrator, provider, partner. It will capture each field of the Health Action Plan in a way that will allow the MCOs and State Partners to gather and report data over time.

Planning Council members were given the opportunity to ask questions and provide feedback on the system, express concerns, and ask questions related to the data tracking process. KFMC will use the information to work with KDHE on continuous improvements to the system.

## Target Population Data Sets

---

Based on feedback received at the September Planning Council meeting, Dr. Tami Gurley-Calvez and her team from the University of Kansas Medical Center provided additional information related to the Medicaid members who would be served by the OneCare Kansas program. This information included interactions these members have with certain systems such as Community Mental Health Centers and Federally Qualified Health Centers. Dr. Gurley-Calvez also shared maps that can help locate potential members and assist organizations in determining whether they will apply to become an OneCare Kansas Provider.

## Ock Professional Process Flows

---

Kasey Sorrell, Clinical Initiatives Nurse for the KDHE Division of Healthcare Finance, shared information with the group that outlines examples of the process flow for each of the professionals included in the OCK provider team. This document will be included as an appendix to the OCK Program Manual and will be posted to the OCK Website. Planning Council members were invited to ask questions and provide feedback on the process that will allow for continued improvements to be made to the document.

## Next Steps

---

Next steps to accomplish prior to the next Planning Council meeting include:

- Development of a draft email for associations to use to communicate information about the provider application process
- Providing a list of current applicants to leaders in their respective associations for targeted recruitment efforts
- Updates to the OCK Quick Facts document and OCK brochure to assure they reflect the updated information related to the identified target populations
- Creation of standardized messaging related to the KFMC data hub

## Mark your calendars!

### OneCare Kansas Planning Council Meeting Dates:

**November 21, 2019**

December 19, 2019

*(All meetings will be held at the Kansas Health Institute in Topeka from 10:00 a.m. – 4:00 p.m. unless otherwise noted.)*

Report prepared by:

