

OneCare Kansas Newsletter

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Contact Information Email:

OneCareKansas@ks.gov

Website: www.kancare.ks.gov



Helping people live healthier lives by integrating and coordinating services and supports to treat the "whole-person" across the lifespan.

Learning Collaborative Update

In January, directors and managers from contracted OneCare Kansas partners who attended the Learning Collaborative learned about a new mapping tool being developed by KDHE to assist in locating OneCare Kansas partners. During the Learning Collaborative, those who attended also engaged in large and small group conversations to discuss strategies for using the tool to collaborate with other partners in the region and promote their own programs in the community. Our next event will be in March.

Coming in February, we will be offering two learning opportunities to Care Coordinators and Social Workers working within contracted OneCare Kansas partner programs. The OCK Community of Practice will resume with a new schedule, and the OCK Health Action Plan Training Series will launch on the last Friday of the month. Watch your inboxes for your invitation to participate!





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OCK Highlights

We continue to gather stories regarding the OneCare Kansas program and how it is helping Kansas Medicaid members. This week's success story comes from Stacy at Valeo Behavioral Health Care.

Through our work within the Valeo Integration Partnership (VIP) OneCare Program, we have been able to see individuals make incredible strides to improve their quality of life. An example of this is an individual who we will refer to as Sue. Sue started working with the VIP Program in the spring of 2020. Having been involved in a car accident numerous years earlier, Sue had mobility issues which left her reliant on a wheelchair. She also struggled with a mental health disorder. Sue lived at home with a family member who assisted with her daily living. In the two years prior to her enrollment in the OneCare Kansas Program, Sue experienced intense anxiety and isolation, never leaving her home except to attend medical appointments. Within the VIP Program, Sue began working with a Comprehensive Care Coordinator and a Recovery Specialist.

Initially, Sue's goal focused on getting out of the house so that her life would have more meaning and purpose. Working with her Recovery Specialist, Sue challenged herself to explore her community and visit places for the first time in her life. One place she visited with her Recovery Specialist actually resulted in her getting a job offer. In working with VIP staff to accomplish her first goal, Sue set more to accomplish. Having a passion for disability rights, Sue wanted to get involved with social justice to increase her self-esteem and purpose.

Although she does not view her second goal as accomplished, she has made considerable progress in helping to improve her life and that of others. Through a referral from her Recovery Specialist, Sue has become involved with NAMI Topeka, assisting with the Crisis Intervention Team (CIT) Program. From her work with NAMI Topeka, she was referred to the Justice Involved Youth and Adult (JIYA) Subcommittee where she is currently a member. She has also made a public service announcement. Staff of the VIP Program feel fortunate to have been able to accompany her on this journey to improve her life and that of others, and we look forward to seeing what else she will accomplish.

Great job, Stacy! If you would like to submit an OCK success story, please email: OneCareKansas@ks.gov.



Referral Form

With the approval of additional asthma and SMI codes, the referral form needed to be updated. We have worked with our MCO partners to reformat it to accurately reflect those additional codes. You can find this new referral form in the manual in Appendix B or on our website at www.kancare.ks.gov/providers/onecare-ks-providers/providers-interested-onecare-kansas/ informational-materials-for-providers/ock-forms.

Members Transferring MCOs

In order to ensure continuity of service for members who transfer MCOs, we have worked with our MCO partners to implement the following process:

"When members transfer MCOs, the MCOs will exchange member information including Medicaid number, OCK chronic condition, OCK start date, provider name, provider start date, and diagnosis code. This information will be forwarded to the new MCO before the 1st of the following month."

You can learn more about members transferring MCOs in Section 4.5 of the Program Manual.

Peak Flow Meters

After some confusion regarding whether or not peak flow meters are covered by KanCare and the process to obtain coverage for them, we have spoken to our MCO partners to clarify the matter. Below is the MCOs statement on peak flow meters:

"Coverage of a Peak Flow Meter requires a physician order, but does not require Prior Authorization as long as the Peak Flow Meter is obtained from a participating DME provider. Please note that while some pharmacies may stock Peak Flow Meters, they must be contracted with the plan as a DME vendor and be KMAP licensed as a DME vendor."

If you have questions about how to obtain a peak flow meter for a member, please contact the member's MCO.

Manual Updates

This month the state team made a few updates to improve the OCK Program Manual. Please look for the following:

- Section 4.5 Added language regarding the new process for when members transfer MCOs
- Section 12.1 Added language expressing the plan to conduct a member survey in 2021
- Appendix B Updated the Referral Form
- Added a Glossary to the end of the Program Manual

Remember to check back after the 15th of each month to ensure that you are working off of the most up-to-date Program Manual.



If you have questions, or would like more information about OneCare Kansas, please contact us.

Our page on the KanCare website also contains information about our work to develop the project and documents are being updated regularly.

If you would like to receive this newsletter please send us an email.

Email:

OneCareKansas@ks.gov

Website:

www.kancare.ks.gov



Special Note

World Cancer Day

February 4th was World Cancer Day. While it was understandably overshadowed by the COVID-19 pandemic, it's important to learn how to create a cancer-free future for yourself, your family, and your community.

As researchers have learned more about cancer, they've found ways to prevent it or catch it early, when it's easier to treat. And this knowledge is paying off. Cancer rates have dropped every year for the past 20 years.

Still, about 40% of people in the United States will get cancer during their lifetime. As adults, parents, and community leaders, we can all take steps to lower the number of people who will be told they have cancer in the future.

Here are some tips on what you can do to help prevent cancer:

Adults

- Quit smoking and stay away from other people's smoke.
- Keep a healthy weight and exercise regularly.
- Get the cancer screening tests that are right for you.

Parents

- Get your kids vaccinated against HPV at age 11 or 12.
- Help your children protect their skin from the sun.
- Make sure your children eat well and stay active.

Community Leaders

- Share resources to help people learn about cancer.
- Help people with low incomes get cancer screening tests.
- Support policy, system, and environmental changes to prevent cancer.

According to the World Health Organization, as many as half of cancer deaths can be prevented. We all dream of a world without cancer. What will you do to help make that dream a reality?

To learn more about how to help prevent cancer, visit: www.cdc.gov/cancer/index.htm.