



OneCare Kansas

a program of KanCare, Kansas Medicaid

OneCare Kansas Implementation Newsletter

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Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan.

Provider Learning Forum Update

On August 15, 2019, 80 people from 40 potential partner organizations across the state attended the OneCare Kansas (OCK) Provider Learning Forum in Newton, Kansas. Those who were present received updates on the target population identification process and payment rate methodology; participated in breakout sessions on the OCK Draft Program Manual and Forms, the Six Core Service requirements (including perspectives from former Health Home partners), and the OCK Quality Measures; learned about the OCK Enrollment and Disenrollment process; and provided their thoughts related to opportunities and challenges of recruiting Medicaid members to participate in the program. Members of the state team and their planning partners will use the information gathered to guide the ongoing development of the OneCare Kansas program. To receive regular updates on their progress, visit www.kancare.ks.gov or sign up for the OneCare Kansas newsletter.

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Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan.

Tobacco Cessation in KanCare

In July of 2018, KanCare expanded their tobacco cessation benefit to allow everyone, not just pregnant women, to qualify for tobacco cessation services. Tobacco cessation is a priority for the OCK State Team as we know the dangers that tobacco use creates for our members. To aid our providers and stakeholders in their efforts to reduce tobacco usage in Kansas, we would like to point our readers to the following video resources: [a peer-to-peer video](#) featuring a patient who successfully used the KanCare benefits to quit tobacco and a [provider video](#) featuring a physician who is encouraging other providers to engage patients to utilize cessation benefits.

We hope that these short videos will encourage utilization of the expanded benefits. If you have additional resources that you would like for the OCK Newsletter to feature, please contact Samantha Ferencik at samantha.ferencik@ks.gov

Communications Update

At the recent Provider Forum the State team heard that many interested providers were concerned with how best to recruit OCK members and speak to other community providers who may have a role to play in OCK members’ care. Though the state will not be offering any form of outreach payment, we did commit to developing marketing and outreach documents to aid our providers. To this end, please check the OCK website in the coming days for three new documents:

- **Introduction Script and Guidelines** — This document will assist providers in educating and recruiting potential OCK members.
- **Information for Behavioral Health Providers** — This document explains how Behavioral Health Providers can work with OCK providers to ensure their members get the care they need. It also provides information about making referrals to OCK.
- **Information for Medical Providers** — This document explains how Medical Providers can work with OCK providers to ensure their members get the care they need. It also provides information about making referrals to OCK.



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Discussion at OCK Provider Learning Forum

At the OCK Provider Learning Forum on August 15th in Newton, participants were asked a series of questions in small groups related to opportunities and challenges for recruiting eligible members. Their answers have been categorized and are included below.

What ideas do you have for recruiting members to participate?

- Education
- Newsletters/articles/marketing
- Outreach
- Provide incentives

What challenges do you see for recruiting members to participate?

- Finding members
- Lack of support, knowledge or resources
- Building trust

What would be some possible solutions to those challenges?

- Education
- Outreach
- Build trust
- Incentives

What do you need from KDHE to be successful in recruiting members?

- Education
- Simplicity
- Accurate member information
- Communication

For a full list of all the responses provided, please visit our website at https://www.kancare.ks.gov/docs/default-source/providers/ock/provider-forum-meeting-summary-8-15-19.pdf?sfvrsn=420d4c1b_12.



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If you have questions, or would like more information about OneCare Kansas, please contact us.

Our page on the KanCare website also contains information about our work to develop the project and documents are being updated regularly.

If you would like to receive this newsletter please send us an email.

Email:

OneCareKansas@ks.gov

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Flu Season 2019

The OCK State Team and the Center for Disease Control and Prevention (CDC) would like to remind everyone that its not too early to get their flu shots. Though flu activity is currently low, its always best to get your vaccine early in order to be prepared.

Who Should get Vaccinated?

The CDC recommends that everyone 6 months of age and older should get a flu vaccine every season. Vaccination to prevent influenza is particularly important for people who are at high risk of serious complications from influenza.

When Should I get Vaccinated?

You should get a flu vaccine before flu begins spreading in your community. It takes about two weeks after vaccination for antibodies that protect against flu to develop in the body. CDC recommends that people get a flu vaccine by the end of October.

Getting vaccinated later, however, can still be beneficial and vaccination should continue to be offered throughout the flu season, even into January or later. Children who need two doses of vaccine to be protected should start the vaccination process sooner, because the two doses must be given at least four weeks apart.

Other Resources

To ensure you and your family stay safe this flu season please get vaccinated. For more information on the flu shot and the safety of this and other vaccines, please visit the CDC website.

The importance of the flu shot can be reviewed here: <https://www.cdc.gov/flu/prevent/keyfacts.htm> and resources related to general vaccine safety and vaccination schedules can be found here: <https://www.cdc.gov/vaccines/index.html> .