

KanCare Executive Summary



Robert G. (Bob) Bethell KanCare Oversight
April 19, 2017

(Data reported through March 27, 2017)

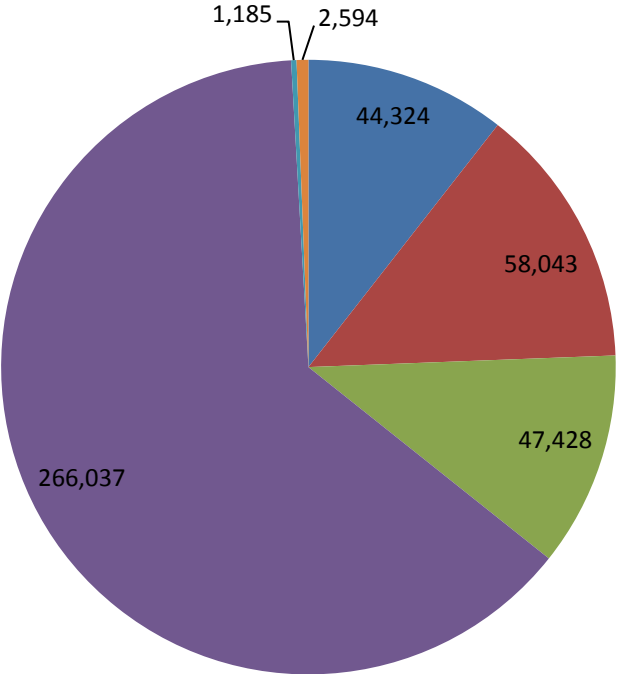


Medicaid/CHIP Member Eligibility and Expenditures

Calendar Year 2017

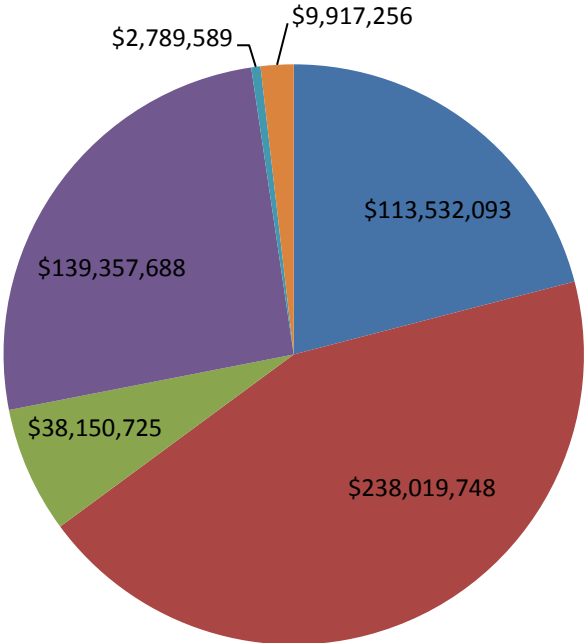
(January - February)

Eligibility Composition



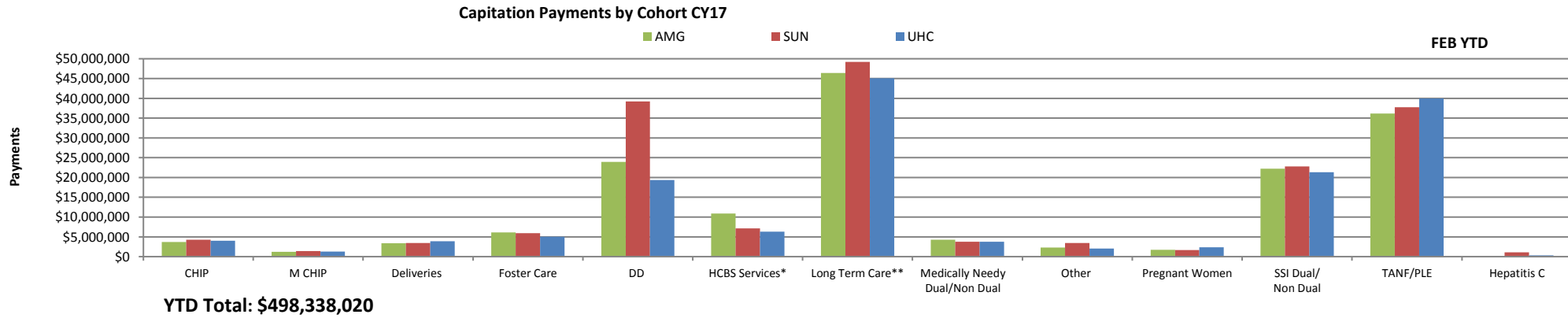
- Elderly
- Parents/Caretakers
- MediKan
- Individuals with Disabilities
- Children
- Other

Expenditure Composition



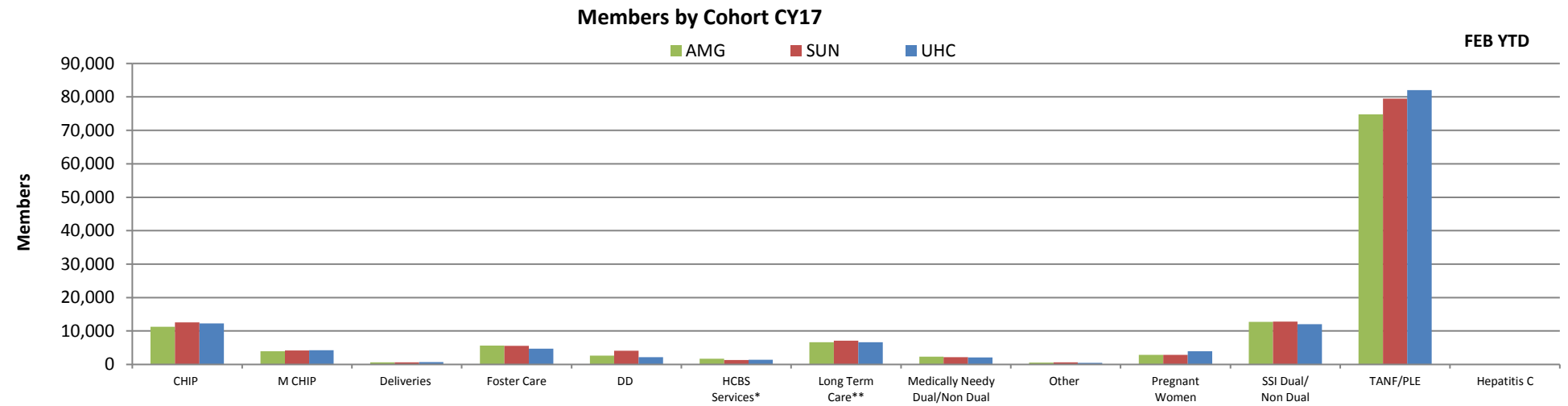
- Elderly
- Parents/Caretakers
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- Individuals with Disabilities
- Children
- Other

KanCare Executive Financial Summary CY17



*HCBS Services includes Autism, Severe Emotional Disturbance, Technology Assisted, and Traumatic Brain Injury

**Long Term Care includes Nursing Facilities, Money Follows the Person Frail Elderly and Physically Disabled, and the Physically Disabled and Frail Elderly Waivers



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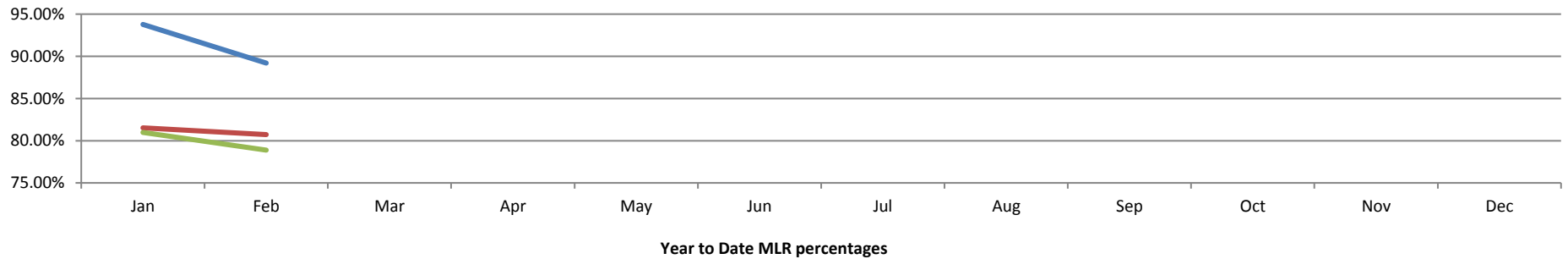
Provider Network – (next available 4-30-17)

# of Unique Providers				
KanCare MCO	3/31/16	6/30/16	9/30/16	12/31/16
Amerigroup	15,802	16,410	16,623	16,886
Sunflower	20,389	20,647	20,734	21,391
United	21,290	22,133	24,321	23,778

Financial Trends

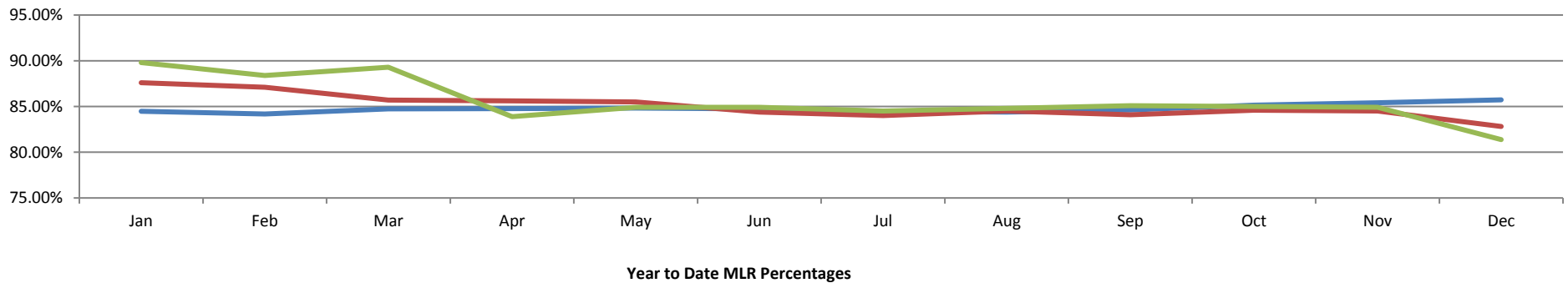
Medical Loss Ratio CY 2017

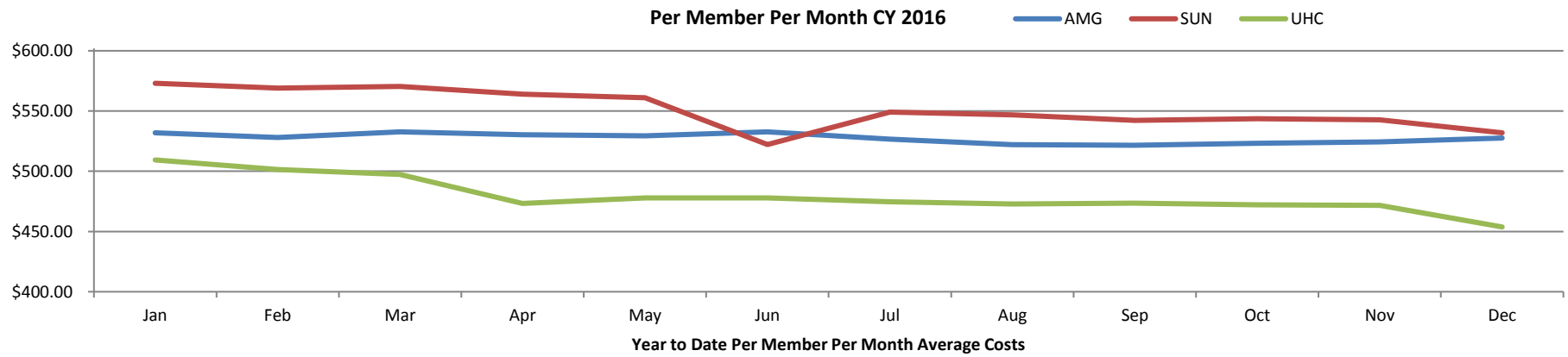
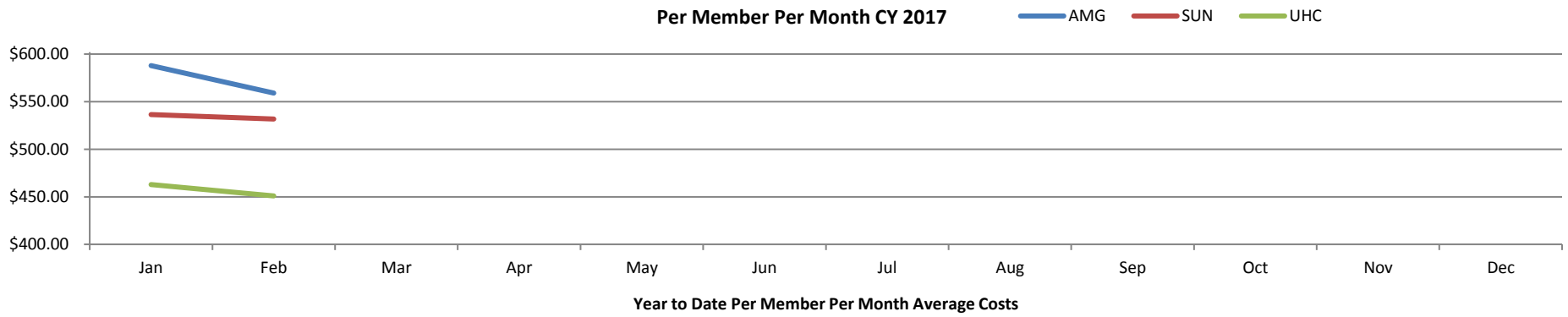
AMG SUN UHC



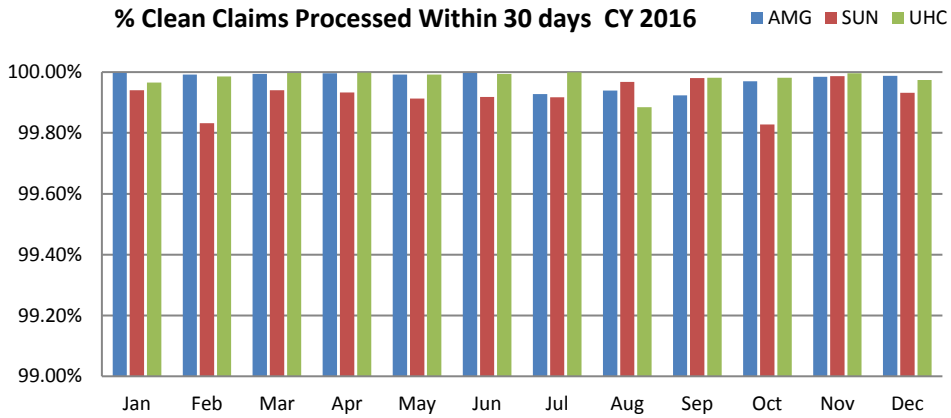
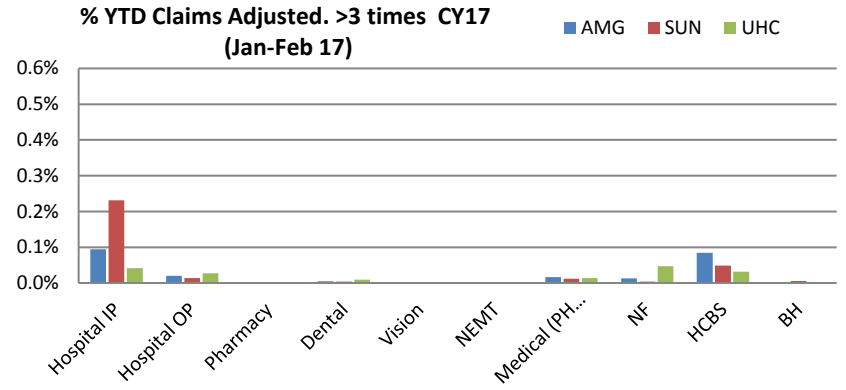
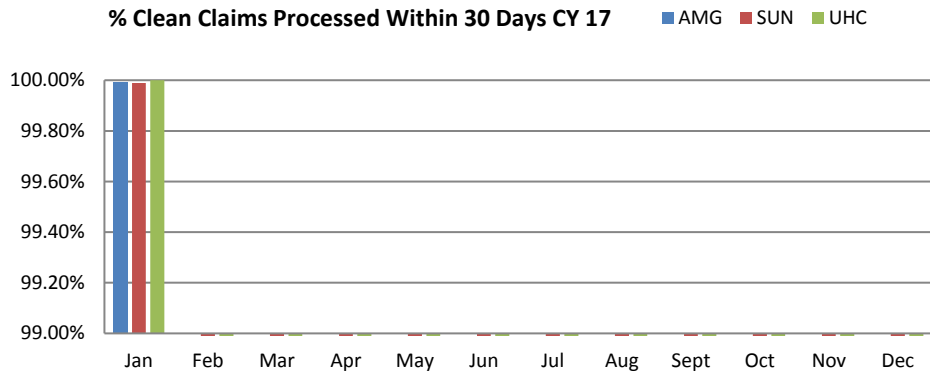
Medical Loss Ratio CY 2016

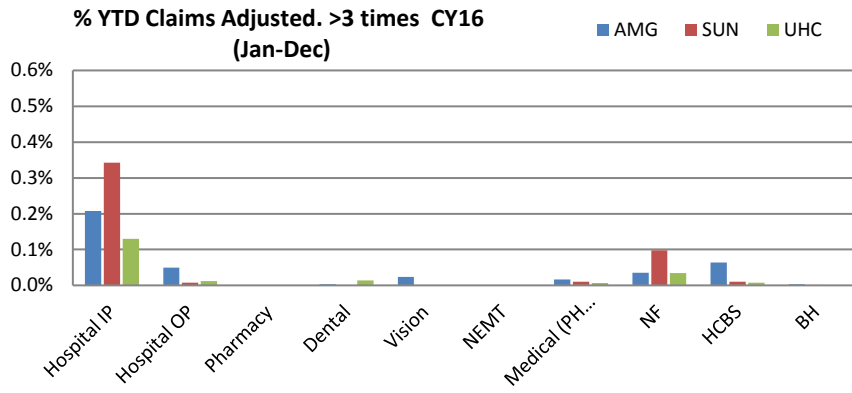
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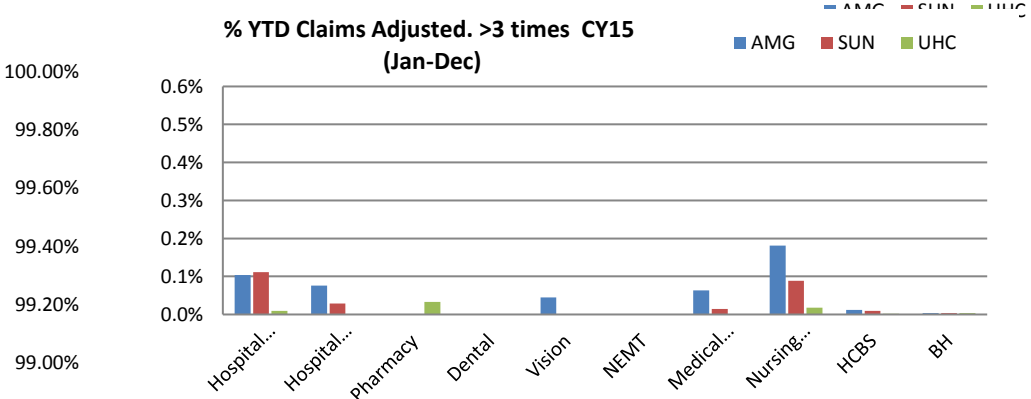


Claims





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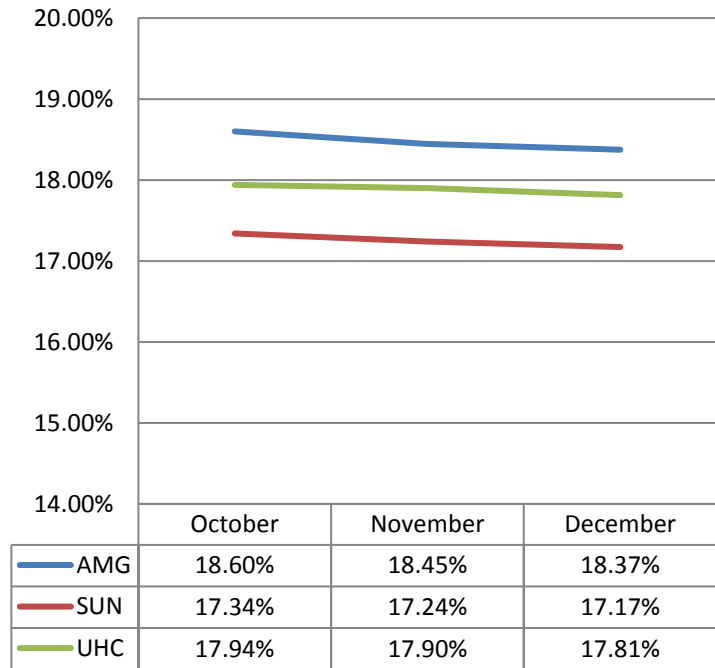
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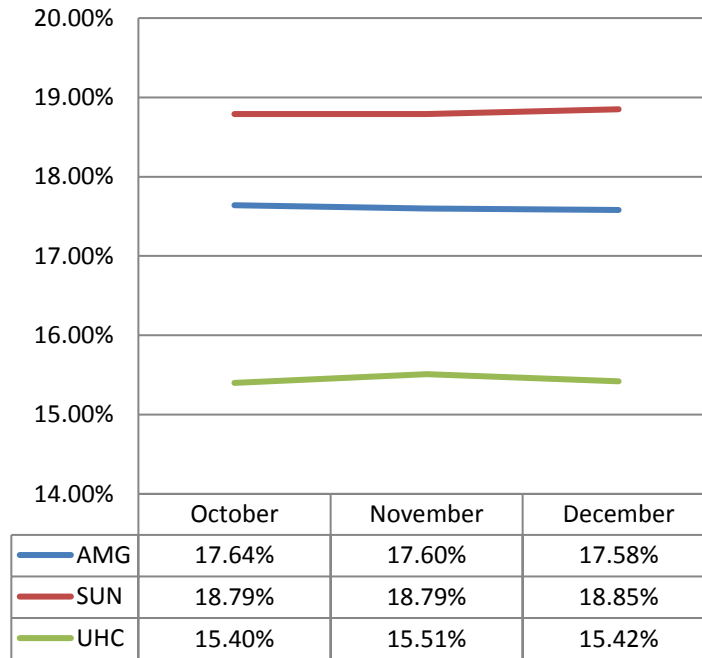
Denied Claims

quarter to quarter comparison (next available 4-30-17)

% Denied Claims by Month Q4 2015



% Denied Claims by Month Q4 2016



Value Added Services

(Value Added Services Used By KanCare Members: January – February 2017)

Amerigroup	Members YTD	Total Units YTD	Total Value YTD	Sunflower	Members YTD	Total Units YTD	Total Value YTD	United	Members YTD	Total Units YTD	Total Value YTD
Member Incentive Program	2,519	4,145	\$74,110	CentAccount debit card	10,001	10,001	\$108,311	Rewards for Preventive Visits & Health Actions	6,322	6,322	\$33,751
Adult Dental Care	439	648	\$44,696	Dental visits for adults	1,046	1,566	\$70,625	Adult Briefs	312	312	\$33,033
Mail Order OTC	1,172	1,924	\$34,101	Pharmacy Consultation	1,081	1,793	\$55,808	Baby Blocks Program and Rewards	170	170	\$20,400
Healthy Families Program	9	9	\$12,500	Healthy Solutions for Life - Disease Management	8,554	8,554	\$17,108	Adult Dental Services	279	279	\$17,107
Member Transportation to Community Locations	41	180	\$8,766	Smoking cessation program	68	68	\$16,320	Home Helper Catalog Supplies	575	575	\$16,529
Pest Control	18	19	\$4,465	Start Smart (includes home visits for new mothers, baby showers for pregnant mothers, and birthday programs for children)	474	474	\$13,343	Additional Vision Services	211	218	\$9,999.31
Additional Respite Care for DD Waiver Population	4	18	\$1,409	Respite care	37	3,187	\$10,358	Adult Dentures	18	18	\$9,872
Smoking Cessation Program	8	10	\$1,329	Member Connections Home Visiting Program	176	176	\$3,109	KidsHealth	12,000	12,000	\$7,000
Air purifier with a permanent filter	7	7	\$720	SafeLink®/Connections Plus cell phones	51	51	\$2,439	Membership to Youth Organizations	127	127	\$6,350
Weight Watcher Vouchers	9	9	\$332	Community Programs for Healthy Children: Boys & Girls Clubs	136	136	\$2,040	Weight Watchers - Free Classes	50	50	\$5,950
Safelink Phone Service	236	236	\$0	Frail & Elderly incontinence supplies	43	499	\$1,717	Medications Calendar	1,661	1,661	\$5,064
				Healthy Solutions for Life - Weight Management Program	178	178	\$356	Additional Podiatry Visits	21	21	\$2,951
				Lodging for specialty and inpatient care	1	3	\$243	Follow-Up After Behavioral Health Hospitalization	10	10	\$250
								Pest Control	1	1	\$200
								Sesame Street - Food For Thought	3	3	\$105
2017 YTD Grand Total	4,178	7,205	\$182,427	2016 YTD Grand Total	21,846	26,686	\$301,778	2016 YTD Grand Total	21,852	21,859	\$168,607
2017 KanCare Totals	47,876	55,750	\$652,812								

Value Added Services

(Value Added Services Used By KanCare Members: *January - December 2016*)

Amerigroup	Members YTD	Total Units YTD	Total Value YTD	Sunflower	Members YTD	Total Units YTD	Total Value YTD	United	Members YTD	Total Units YTD	Total Value YTD
Adult Dental Care	1,584	4,229	\$464,758	CentAccount debit card	72,285	83,066	\$1,661,320	Baby Blocks Program and Rewards	31,240	31,383	\$666,581
Member Incentive Program	9,638	21,091	\$393,225	Dental visits for adults	3,442	9,513	\$313,161	Adult Dental Services	1,126	1,126	\$135,120
Mail Order OTC	10,016	11,301	\$198,739	Smoking cessation program	389	389	\$93,360	Rewards for Preventive Visits & Health Actions	2,212	2,212	\$110,990
Healthy Families Program	122	122	\$75,000	Start Smart	2,974	2,974	\$83,718	Adult Briefs	20,254	20,354	\$94,599
Member Transportation to Community Locations	5	1,364	\$56,458	Disease and Healthy Living Coaching	18,344	18,344	\$47,879	Additional Vision Services	808	808	\$86,321
Pest Control	227	237	\$31,525	In-home caregiver support/ additional respite	146	9,718	\$31,584	Home Helper Catalog Supplies	1,156	1,199	\$63,990
Smoking Cessation Program	112	163	\$17,463	SafeLink®/Connections Plus cell phones	302	302	\$14,445	Membership to Youth Organizations	1,470	1,470	\$44,658
Additional Respite Care for DD Waiver Population	15	767	\$16,201	Lodging for specialty and inpatient care	60	121	\$9,801	Additional Podiatry Visits	831	831	\$41,550
Hypoallergenic Bedding	39	39	\$3,858	Community Programs for Healthy Children: Boys & Girls Clubs	534	534	\$8,010	Adult Dentures	201	201	\$30,556
Weight Watcher Vouchers	63	63	\$2,323	Hospital companion	18	2,054	\$6,676	Weight Watchers - Free Classes	40	40	\$22,825
				Meals for specialty and inpatient care	31	67	\$1,675	Medications Calendar	177	177	\$21,063
								Pest Control	1,680	1,680	\$6,637
								Follow-Up After Behavioral Health Hospitalization - \$25 Reward	30	30	\$5,325
								A is for Asthma	80	80	\$2,000
								Sesame Street - Food For Thought	1,165	1,165	\$583
2016 YTD Grand Total	25,884	43,432	\$1,259,550	2016 YTD Grand Total	98,525	127,082	\$2,271,628	2016 YTD Grand Total	31,240	31,383	\$666,581
2016 KanCare Totals	155,649	201,897	\$4,197,759								

Summary of In Lieu Of Services Used By KanCare Members

(January-February 2017)

Amerigroup	Members	Value of Services Avoided	Sunflower	Members	Value of Services Avoided	United	Members	Value of Services Avoided
Additional Medicaid covered services, beyond existing limitations, including personal care services, sleep cycle support, home modifications, equipment and assisted services ... in lieu of members needing to be admitted to an acute care hospital or nursing facility	11	\$24,877	Additional personal care services, beyond existing waiver limitations ... in lieu of members needing to be admitted to a nursing facility	28	\$154,200	Additional personal care services, personal care services, beyond existing waiver limitation, sleep cycle support, and home delivered meals ... in lieu of members needing to be admitted to a nursing facility	123	\$101,794
Non-Covered services including private nurse, PET scans, CPAP equipment and sleep cycle support in lieu of members needing to access ICU, acute hospital, or nursing facility services	82	\$405,737	Non-Covered services covering a wide range of equipment, orthotics, testing, physician services and outpatient surgery in lieu of members needing to access acute hospital, home health, or more intensive physical or behavioral health services	57	\$19,950	Non-Covered services Sleep studies, testing, and home health in lieu of members needing to access to acute hospital, or nursing facility services	21	\$ 104,000
Totals	93	\$430,614	Totals	85	\$174,150	Totals	144	\$205,794

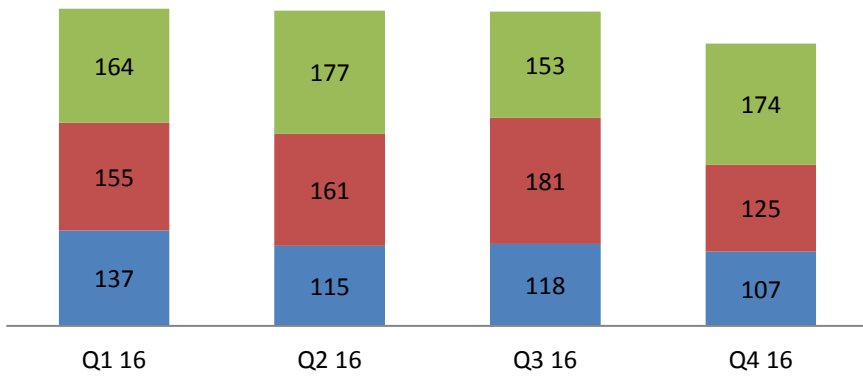
KANCARE TOTAL	(Jan-Feb 2017)
Members	322
Value of Services Avoided	\$810,558

Member Reporting

(next available 4-30-17)

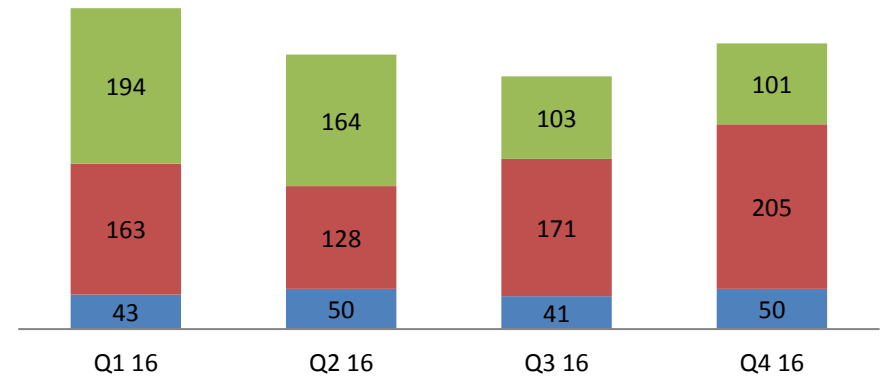
Member Grievances CY 2016

AMG SUN UHC



Member Appeals CY 2016

AMG SUN UHC



Member State Fair Hearings CY 2016

AMG SUN UHC

