

HCBS TECHNOLOGY ASSISTED WAIVER (TA) - KANSAS

APPENDIX D – ADVERSE INCIDENT REPORTING (AIR) PROJECT

KDADS released the new Adverse Incident Reporting (AIR) System in August of 2016. This system can be viewed at the following location:

<https://webapps.kdads.ks.gov/LSOBP18/f?p=199:15::::15:>.

A user manual to this system can be found at <https://www.kdads.ks.gov/docs/default-source/General-Provider-Pages/manuals/AIR/air-instructions-for-providers-v2.pdf?sfvrsn=6>.

Following release KDADS program integrity staff held a series of trainings with providers and are in the process of developing a webinar on how to use the system.

To address the specific incidents surrounding the health and welfare measures, KDADS has developed the following project and timelines:

CRITICAL INCIDENT PROJECT

| Key Tasks | Responsible Party | Suspense Date |
|---|--------------------------|----------------------|
| Post Final Definitions | KDADS | 12/27/2016 |
| Get feedback from KDHE’s AIR workgroup on definitions | MCOs | 12/15/2016 |
| Finalize definition changes with KDADS legal | KDADS | 12/27/2016 |
| Develop and Post Preliminary Training Webinar | KDADS | 2/1/2017 |
| Develop and post webinar | KDADS | 1/13/2017 |
| Send letter to all HCBS providers they must report critical incidents in the AIR System | KDADS | 1/16/2017 |
| MCOs send provider bulletin requiring use of AIR System | MCOs | 2/1/2017 |
| Finalize Investigation/Follow-up Responsibilities | AIR Workgroup | 2/10/2017 |
| Get feedback from KDHE’s AIR workgroup to determine who is responsible for follow-up by critical incident | MCOs | 1/20/2017 |
| Determine timeframes for follow-up to occur | AIR Workgroup | 2/1/2017 |

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| Develop complete workflow per incident | AIR Workgroup | 2/10/2017 |
| Establish Feed from APS/CPS into AIR System | KDADS/DCF | 3/1/2017 |
| Determine fields in DCF APS/CPS system to upload into AIR System | KDADS/DCF | 1/15/2017 |
| Schedule meeting to cross walk the fields | KDADS/DCF | 2/1/2017 |
| Code data feed from DCF to AIR. | KDADS/DCF | 3/1/2017 |
| AIR System Revision | AIR Workgroup | |
| Demo outward facing AIR component | KDADS | 12/15/2016 |
| Demo current reporting component | KDADS | 1/19/2017 |
| Determine what reports AIR System needs to pull | AIR Workgroup | 2/15/2017 |
| Determine gaps to pull manage AIR reports | AIR Workgroup | 3/1/2017 |
| Develop work plan for IT revision with KDADS IT | AIR Workgroup | 3/1/2017 |
| KDADS IT revises AIR | KDADS IT | 5/1/2017 |
| Develop Critical Incident Policy | AIR Workgroup | |
| Develop draft critical incident policy | KDADS/AIR Workgroup | 4/1/2017 |
| Submit to KDHE policy group | KDADS | 6/1/2017 |
| Submit to KDHE AD staff meeting | KDADS | 6/15/2017 |
| Finalize and Post | KDADS | 7/1/2017 |