# **KanCare Executive Summary**

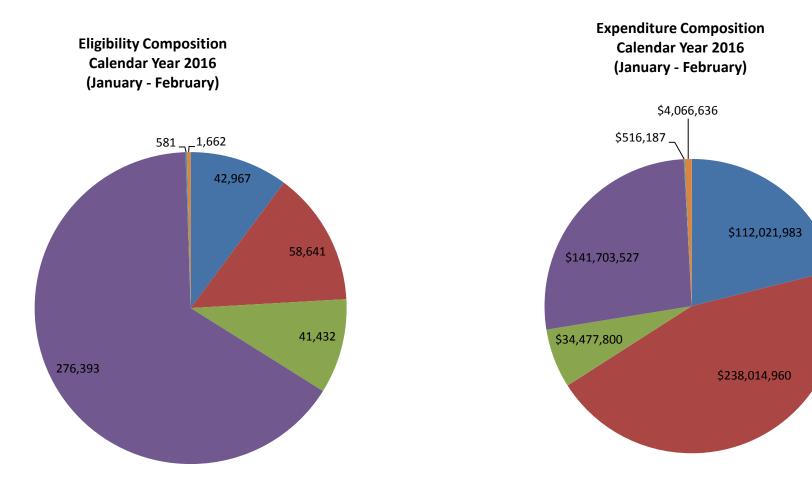






Report date: 4.18.16

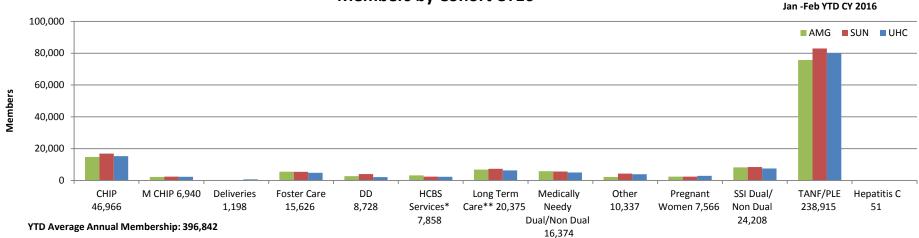
# Medicaid/CHIP Member Eligibility and Expenditure Information



#### ■ Elderly ■ Individuals with Disabilities ■ Parents/Caretakers ■ Children ■ MediKan ■ Other

Elderly Individuals with Disabilities Parents/Caretakers Children MediKan Other

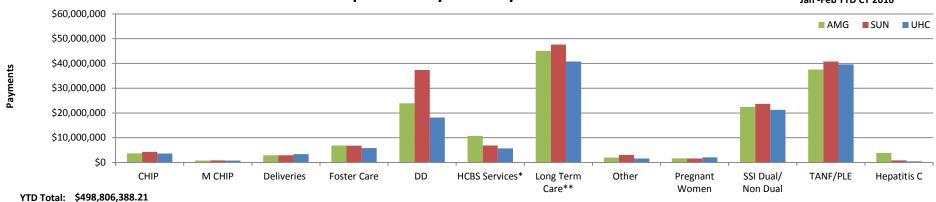
# **KanCare Executive Financial Summary CY16**



Members by Cohort CY16

\*HCBS Services includes Autism, Severe Emotional Disturbance, Technology Assisted, and Traumatic Brain Injury

\*\*Long Term Care includes Nursing Facilities, Money Follows the Person Frail Elderly and Physically Disabled, and the Physically Disabled and Frail Elderly Waivers



# **Capitation Payments by Cohort CY16**

Jan -Feb YTD CY 2016

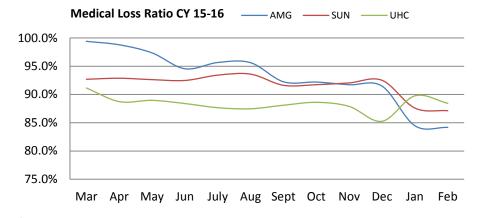
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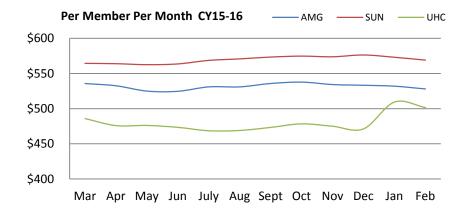
\*\*Long Term Care includes Nursing Facilities, Money Follows the Person Frail Elderly and Physically Disabled, and the Physically Disabled and Frail Elderly Waivers

#### **Provider Network** – (next quarter due 4-30-16)

KanCare MCO	# of Unique Providers as of 3/31/15	# of Unique Providers as of 6/30/15	# of Unique Providers as of 9/30/15	# of Unique Providers as of 12/31/15
Amerigroup	14,863	15,201	15,954	13,652
Sunflower	19,131	20,376	20,226	19,914
United	20,482	20,823	20,840	20,190

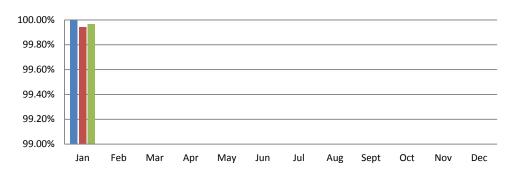
# **Financial Trends**

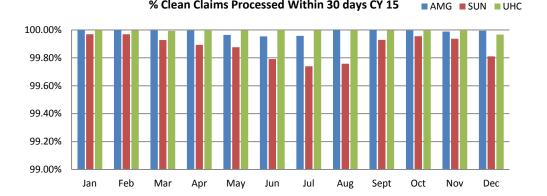




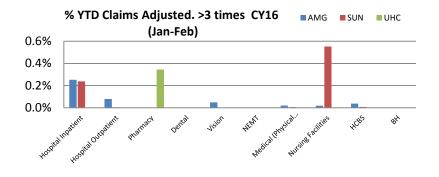
Claims

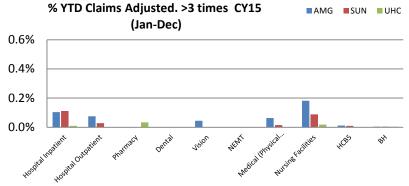
% Clean Claims processed Within 30 days CY 2016 AMG SUN UHC



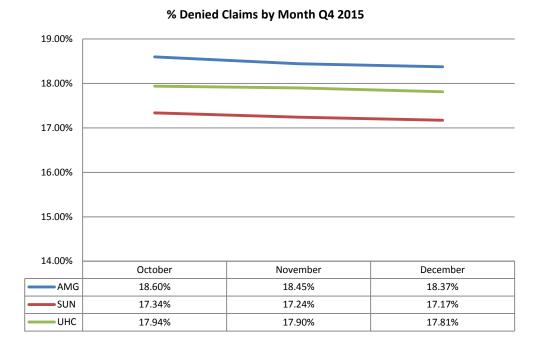


% Clean Claims Processed Within 30 days CY 15

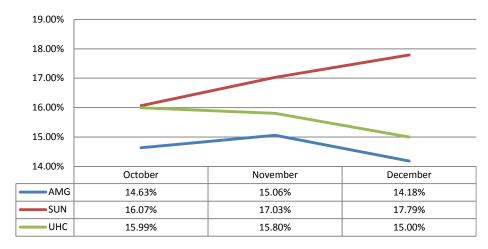




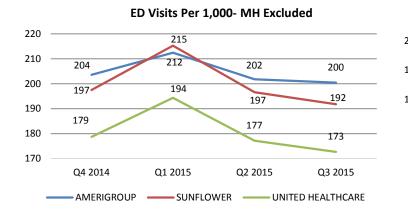
# Denied Claims – quarter to quarter comparison (next quarter due April. 30<sup>th</sup>)

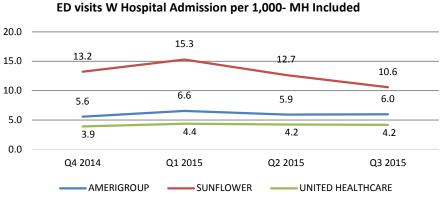


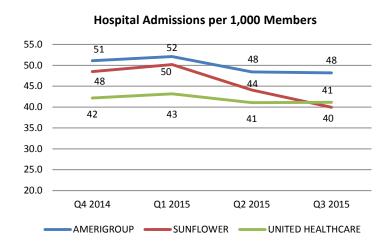
#### % Denied Claims by Month Q4 2014



# **Utilization Summary**







4.9 5.0 4.8 4.7 4.8 4.7 4.6 4.6 4.6 4.6 \_ 4.5 4.4 4.4 4.4 – 4.3 4.2 4.2 4.0 3.8 Q4 2014 Q1 2015 Q2 2015 Q3 2015 ■ AMERIGROUP ■ SUNFLOWER ■ UNITED HEALTHCARE

Hospital Average Length of Stay

# Value Added Services (Value Added Services Used By KanCare Members: January - February 2016)

2015 KanCare Totals	21,518	26,726	\$574,968								
2015 YTD Grand Total	3,233	4,459	\$162,016	2015 YTD Grand Total	14,876	18,850	\$325,414	2015 YTD Grand Total	3,409	3,417	\$87,538
								A is for Asthma	231	231	\$116
								Follow-Up After Behavioral Health Hospitalization - \$25 Reward	7	7	\$17
				Meals for specialty and inpatient care	9	22	\$550	Pest Control	3	3	\$70
Additional Respite Care for DD Waiver Population	1	3	\$235	Community Programs for Healthy Children: Boys & Girls Clubs	37	37	\$555	Additional Podiatry Visits	22	22	\$2,45
Additional Respite Care for Autism Waiver Population	2	85	\$255	Hospital companion	3	365	\$1,186	Rewards for Preventive Visits & Health Actions	353	353	\$3,645
Weight Watcher Vouchers	16	16	\$590	SafeLink <sup>®</sup> /Connections Plus cell phones	43	43	\$2,057	Home Helper Catalog Supplies	221	221	\$4,490
Hypoallergenic Bedding	13	13	\$1,285	Lodging for specialty and inpatient care	17	26	\$2,106	Weight Watchers - Free Classes	47	47	\$5,593
Smoking Cessation Program	17	24	\$2,541	In-home caregiver support/ additional respite	13	932	\$3,029	Medications Calendar	1,680	1,680	\$6,637
Pest Control	20	21	\$2,900	Disease and Healthy Living Coaching	4,320	4,320	\$11,276	Additional Vision Services	120	128	\$7,274
Healthy Families Program	23	23	\$12,500	Start Smart	478	478	\$13,456	Membership to Youth Organizations	172	172	\$8,600
Mail Order OTC	1,668	1,755	\$31,043	Smoking cessation program	77	77	\$18,480	Adult Dental Services	226	226	\$10,551
Member Incentive Program	868	1,628	\$39,265	Dental visits for adults	619	1,705	\$55,820	Adult Briefs	148	148	\$15,820
Adult Dental Care	245	530	\$71,402	CentAccount debit card	9,260	10,845	\$216,900	Baby Blocks Program and Rewards	179	179	\$21,480
Amerigroup	Members YTD	Total Units YTD	Total Value YTD	Sunflower	Members YTD	Total Units YTD	Total Value YTD	United	Members YTD	Total Units YTD	Total Value YTD

# Summary of In Lieu Of Services Used By KanCare Members (January-February 2016)

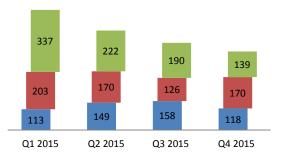
Amerigroup	Members	Value of Services Avoided	Sunflower	Members	Value of Services Avoided	United	Members	Value of Services Avoided
Additional Medicaid covered services, beyond existing limitations, including personal care services, sleep cycle support, home modifications, equipment and assisted services in lieu of members needing to be admitted to an acute care hospital or nursing facility	3	4,188	Additional personal care services, beyond existing waiver limitations in lieu of members needing to be admitted to a nursing facility	56	\$56,000	Additional personal care services, personal care services, beyond existing waiver limitation, sleep cycle support, and home delivered meals in lieu of members needing to be admitted to a nursing facility	38	\$29,581
Non-Covered services including private nurse, PET scans, CPAP equipment and sleep cycle support in lieu of members needing to access ICU, acute hospital, or nursing facility services	58	\$299,926	Non-Covered services covering a wide range of equipment, orthotics, testing, physician services and outpatient surgery in lieu of members needing to access acute hospital, home health, or more intensive physical or behavioral health services	33	67,400	Non-Covered services Sleep studies, testing, and home health in lieu of members needing to access to acute hospital, or nursing facility services	41	\$236,000
Totals	61	\$304,114.00	Totals	89	\$123,400.00	Totals	79	\$265,581

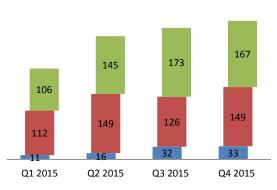
KANCARE TOTAL	(Jan-Feb 2016)		
Members	229		
Value of Services Avoided	\$693,095		

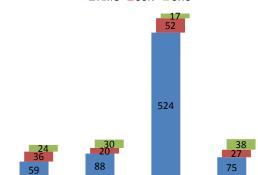
### Member Reporting (next quarter due April 30th)

#### 2015 Member Grievances

AMG SUN UHC







Q3 2015

Q4 2015

0

Q2 2015

Q4 2015 Amerigroup- Member						
	Grievances	Appeals	State Fair Hearings			
# reviewed:	118	33				
# resolved:	140	30				
# considered invalid:	0	1				
Average Days to complete	12.71	19.87				
Total # State Fair Hearings requested:			75			
# upheld decisions at State Fair Hearing Level:			1			
# overturned decisions at State Fair Hearing Level:			4			
# health plan appeals reversed in the member's favor:	0	10	0			
# health plan appeals reversed in the provider's favor:	0	0	0			
# State Fair Hearings withdrawn:			0			
# dismissals:	0	0	314			
# default dismissals:			6			
# Other dispositions:			0			

Q4 2015 Sunflower- Member							
	Grievances	Appeals	State Fair Hearings				
# reviewed:	170	149					
# resolved:	170	149					
# considered invalid	0	0					
Average Days to complete	7.40	11.6					
Total # State Fair Hearings requested:			27				
# upheld decisions at State Fair Hearing Level:			7				
# overturned decisions at State Fair Hearing Level:			0				
# health plan appeals reversed in the member's favor:	N/A	86					
# health plan appeals reversed in the provider's favor:	N/A						
# State Fair Hearings withdrawn:			5				
# dismissals:	N/A	0	12				
# default dismissals:			3				
# Other dispositions:		63	0				

Q4 2015 United-Member						
	Grievances	Appeals	State Fair Hearings			
# reviewed:	139	167				
# resolved:	156	197				
# considered invalid:	16	151				
Average Days to complete	11.15	10.60				
Total # State Fair Hearings requested:			38			
# upheld decisions at State Fair Hearing Level:			1			
# overturned decisions at State Fair Hearing Level:			0			
# health plan appeals reversed in the member's favor:		7	0			
# health plan appeals reversed in the provider's favor:		42	1			
# State Fair Hearings withdrawn:			7			
# dismissals:			18			
# default dismissals:			1			
# Other dispositions:			0			

#### 2015 Member State Fair Hearings

Q1 2015

■ AMG ■ SUN ■ UHC

2015 Member Appeals

■AMG ■SUN ■UHC