

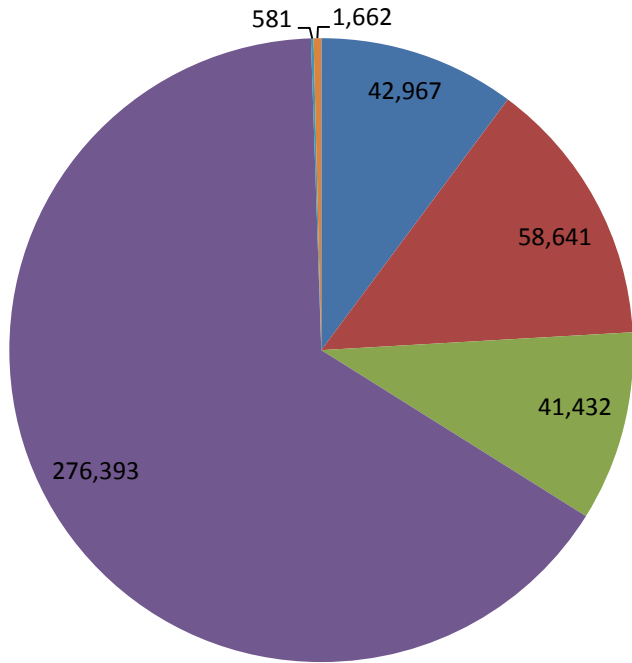
# KanCare Executive Summary



Report date: 4.18.16

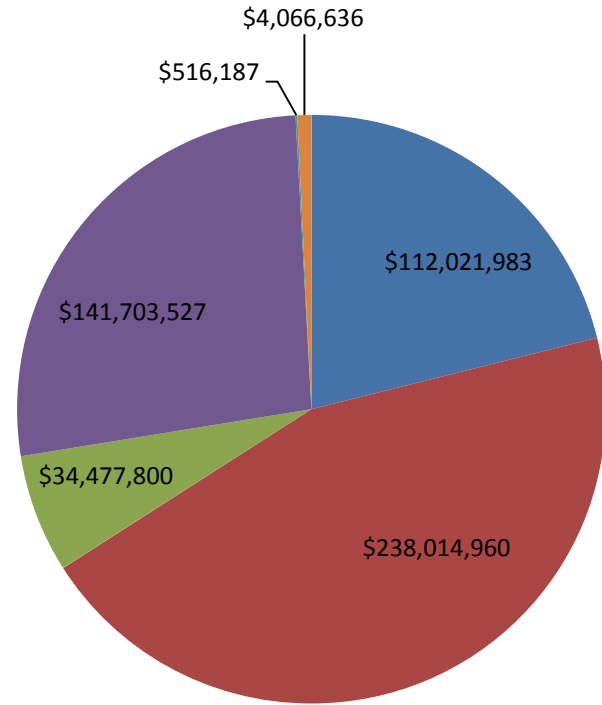
# Medicaid/CHIP Member Eligibility and Expenditure Information

**Eligibility Composition  
Calendar Year 2016  
(January - February)**



■ Elderly ■ Individuals with Disabilities ■ Parents/Caretakers ■ Children ■ MediKan ■ Other

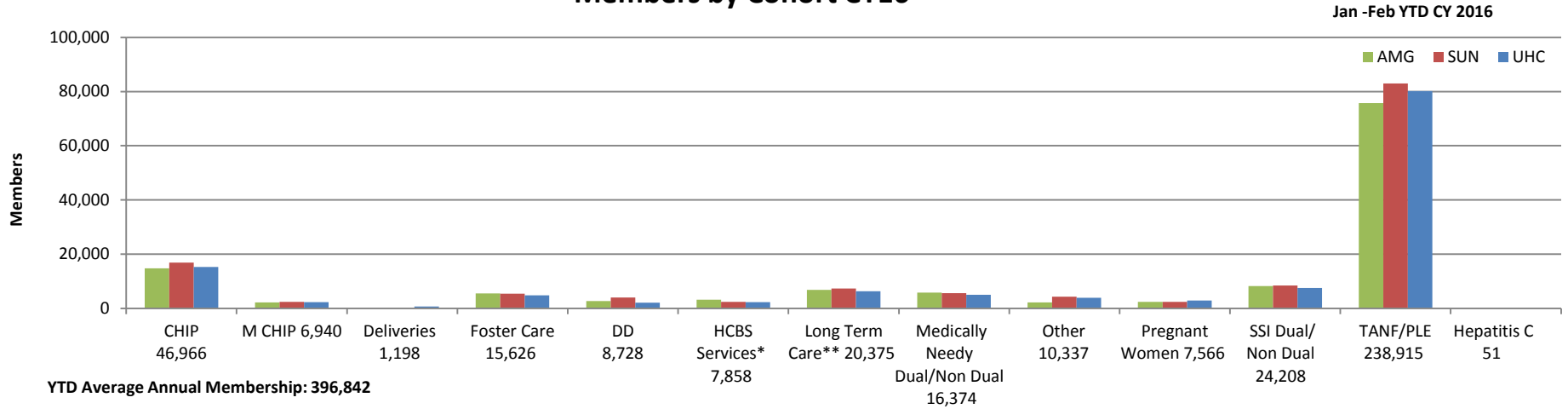
**Expenditure Composition  
Calendar Year 2016  
(January - February)**



■ Elderly ■ Individuals with Disabilities ■ Parents/Caretakers ■ Children ■ MediKan ■ Other

# KanCare Executive Financial Summary CY16

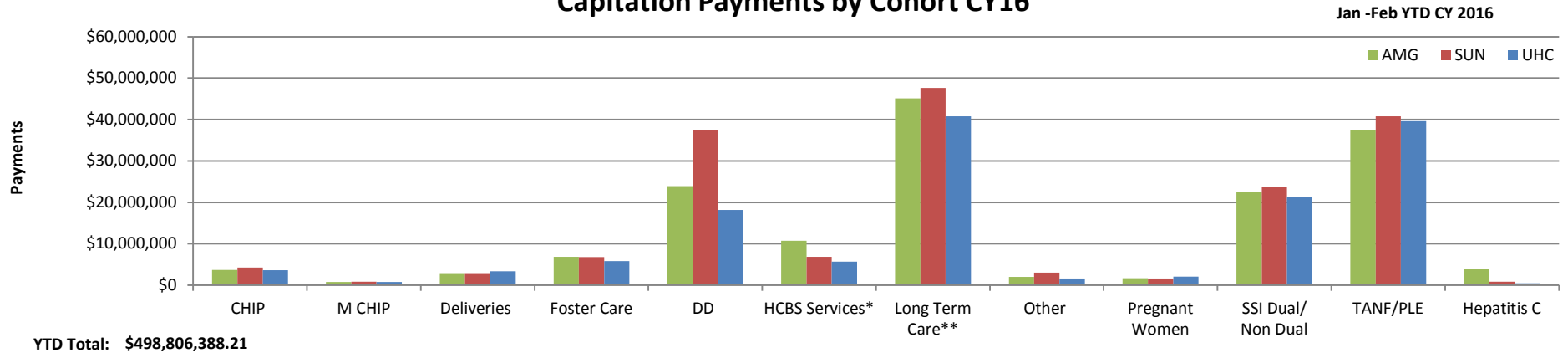
## Members by Cohort CY16



\*HCBS Services includes Autism, Severe Emotional Disturbance, Technology Assisted, and Traumatic Brain Injury

\*\*Long Term Care includes Nursing Facilities, Money Follows the Person Frail Elderly and Physically Disabled, and the Physically Disabled and Frail Elderly Waivers

## Capitation Payments by Cohort CY16



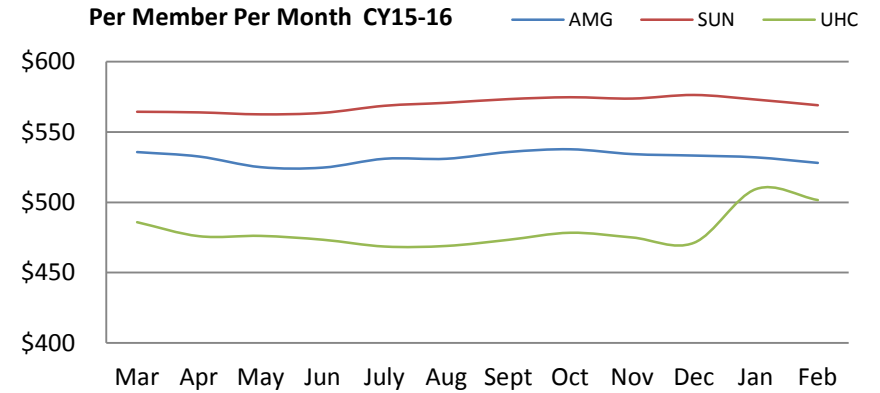
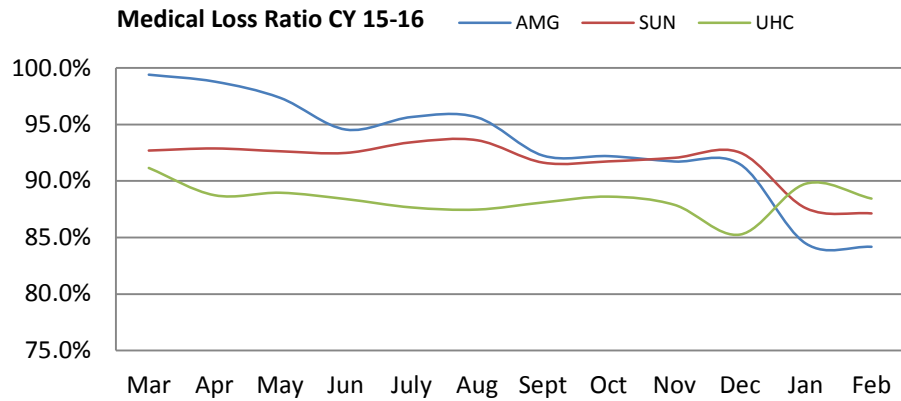
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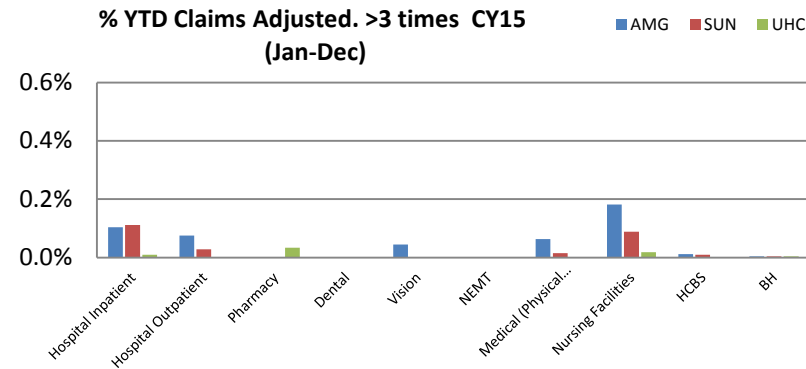
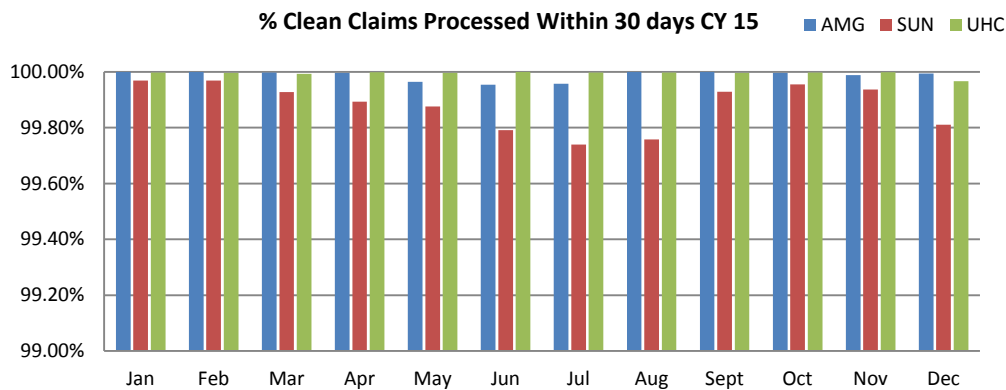
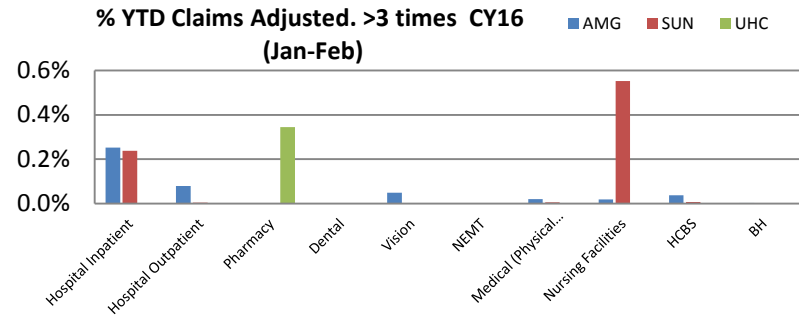
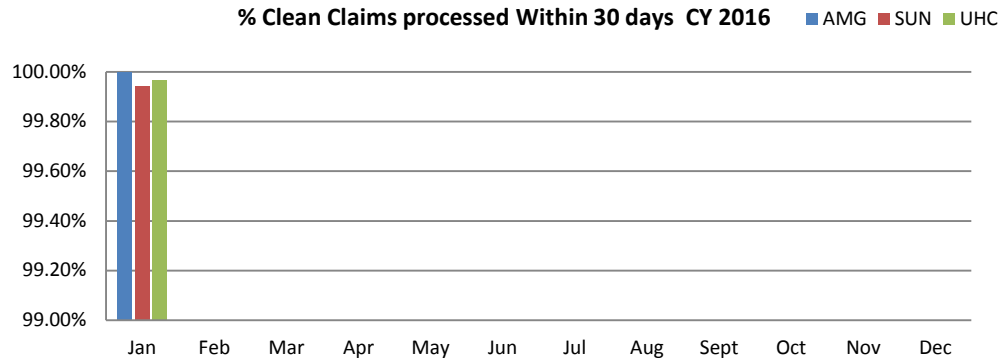
## Provider Network – (next quarter due 4-30-16)

KanCare MCO	# of Unique Providers as of 3/31/15	# of Unique Providers as of 6/30/15	# of Unique Providers as of 9/30/15	# of Unique Providers as of 12/31/15
Amerigroup	14,863	15,201	15,954	13,652
Sunflower	19,131	20,376	20,226	19,914
United	20,482	20,823	20,840	20,190

## Financial Trends

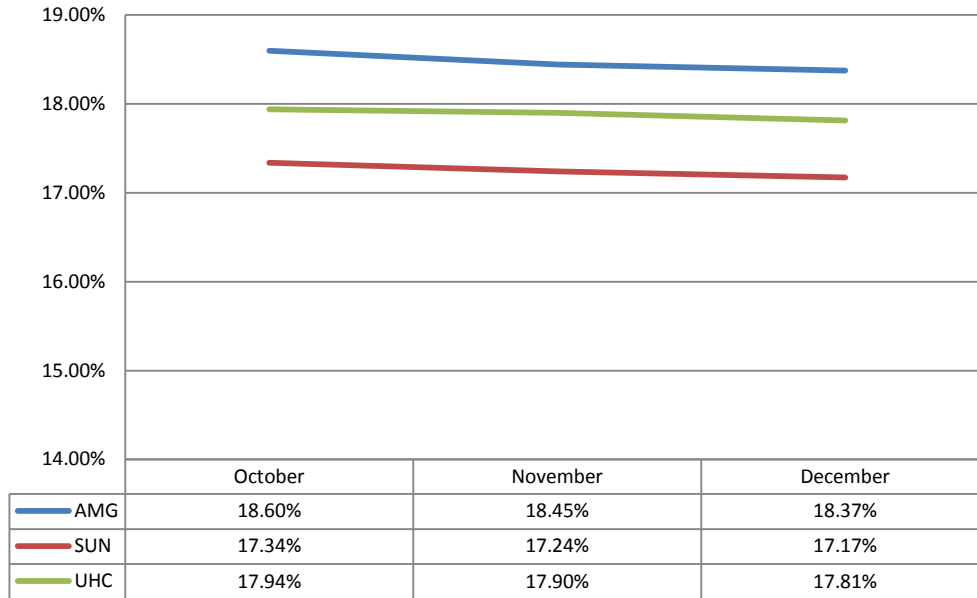


## Claims

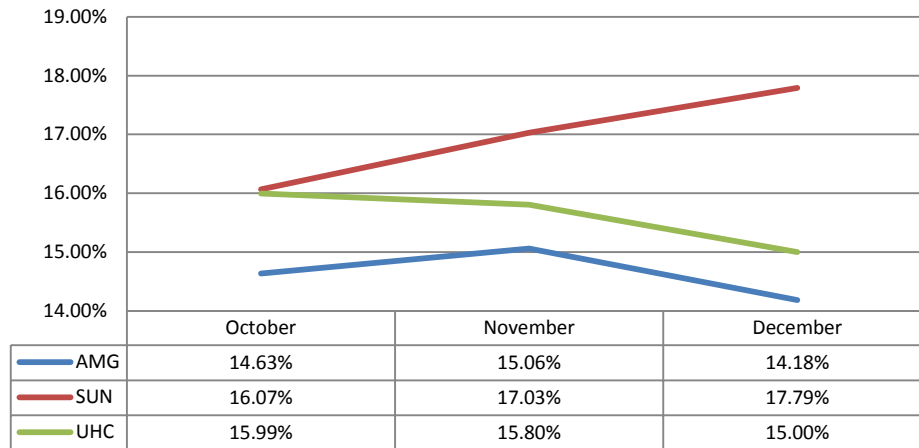


## Denied Claims – quarter to quarter comparison (next quarter due April. 30<sup>th</sup>)

### % Denied Claims by Month Q4 2015

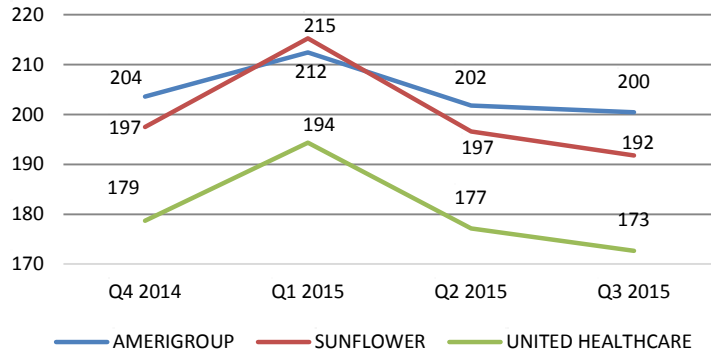


### % Denied Claims by Month Q4 2014

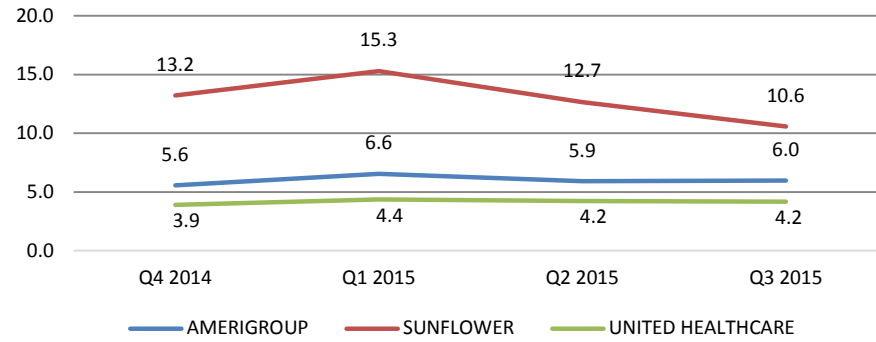


# Utilization Summary

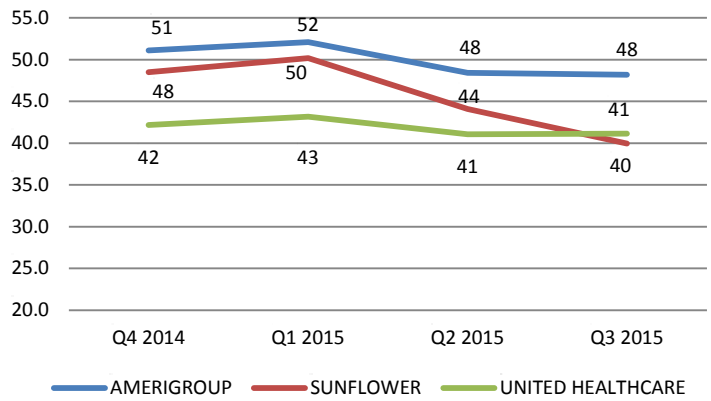
### ED Visits Per 1,000- MH Excluded



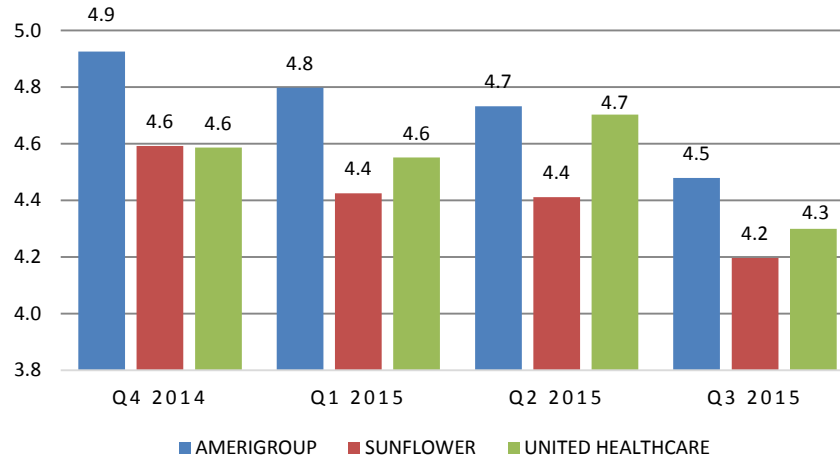
### ED visits W Hospital Admission per 1,000- MH Included



### Hospital Admissions per 1,000 Members



### Hospital Average Length of Stay





## Summary of In Lieu Of Services Used By KanCare Members (January-February 2016)

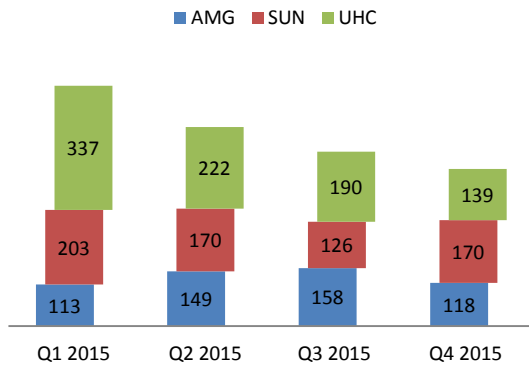
<b>Amerigroup</b>	<b>Members</b>	<b>Value of Services Avoided</b>	<b>Sunflower</b>	<b>Members</b>	<b>Value of Services Avoided</b>	<b>United</b>	<b>Members</b>	<b>Value of Services Avoided</b>
Additional Medicaid covered services, beyond existing limitations, including personal care services, sleep cycle support, home modifications, equipment and assisted services ... in lieu of members needing to be admitted to an acute care hospital or nursing facility	3	4,188	Additional personal care services, beyond existing waiver limitations ... in lieu of members needing to be admitted to a nursing facility	56	\$56,000	Additional personal care services, personal care services, beyond existing waiver limitation, sleep cycle support, and home delivered meals ... in lieu of members needing to be admitted to a nursing facility	38	\$29,581
Non-Covered services including private nurse, PET scans, CPAP equipment and sleep cycle support in lieu of members needing to access ICU, acute hospital, or nursing facility services	58	\$299,926	Non-Covered services covering a wide range of equipment, orthotics, testing, physician services and outpatient surgery in lieu of members needing to access acute hospital, home health, or more intensive physical or behavioral health services	33	67,400	Non-Covered services Sleep studies, testing, and home health in lieu of members needing to access to acute hospital, or nursing facility services	41	\$236,000
<b>Totals</b>	<b>61</b>	<b>\$304,114.00</b>	<b>Totals</b>	<b>89</b>	<b>\$123,400.00</b>	<b>Totals</b>	<b>79</b>	<b>\$265,581</b>

<b>KANCARE TOTAL</b>	<b>(Jan-Feb 2016)</b>
<b>Members</b>	229
<b>Value of Services Avoided</b>	\$693,095

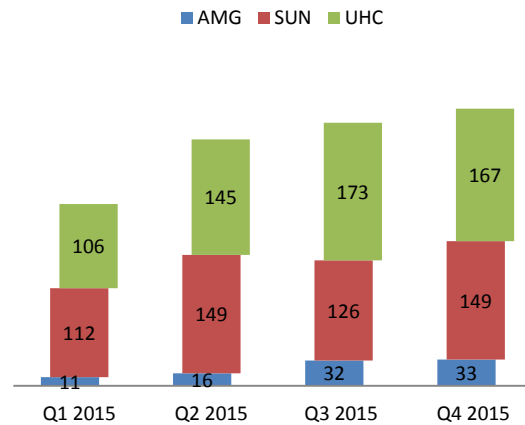


# Member Reporting (next quarter due April 30th)

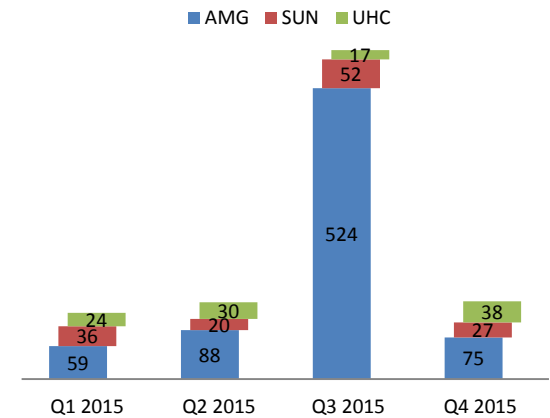
## 2015 Member Grievances



## 2015 Member Appeals



## 2015 Member State Fair Hearings



Q4 2015 Amerigroup- Member			
	Grievances	Appeals	State Fair Hearings
# reviewed:	118	33	
# resolved:	140	30	
# considered invalid:	0	1	
Average Days to complete	12.71	19.87	
Total # State Fair Hearings requested:			75
# upheld decisions at State Fair Hearing Level:			1
# overturned decisions at State Fair Hearing Level:			4
# health plan appeals reversed in the member's favor:	0	10	0
# health plan appeals reversed in the provider's favor:	0	0	0
# State Fair Hearings withdrawn:			0
# dismissals:	0	0	314
# default dismissals:			6
# Other dispositions:			0

Q4 2015 Sunflower- Member			
	Grievances	Appeals	State Fair Hearings
# reviewed:	170	149	
# resolved:	170	149	
# considered invalid	0	0	
Average Days to complete	7.40	11.6	
Total # State Fair Hearings requested:			27
# upheld decisions at State Fair Hearing Level:			7
# overturned decisions at State Fair Hearing Level:			0
# health plan appeals reversed in the member's favor:	N/A	86	
# health plan appeals reversed in the provider's favor:	N/A		
# State Fair Hearings withdrawn:			5
# dismissals:	N/A	0	12
# default dismissals:			3
# Other dispositions:		63	0

Q4 2015 United-Member			
	Grievances	Appeals	State Fair Hearings
# reviewed:	139	167	
# resolved:	156	197	
# considered invalid:	16	151	
Average Days to complete	11.15	10.60	
Total # State Fair Hearings requested:			38
# upheld decisions at State Fair Hearing Level:			1
# overturned decisions at State Fair Hearing Level:			0
# health plan appeals reversed in the member's favor:		7	0
# health plan appeals reversed in the provider's favor:		42	1
# State Fair Hearings withdrawn:			7
# dismissals:			18
# default dismissals:			1
# Other dispositions:			0