

**Administration, Kansas Department of**

**Moderator: Burnam, Kim**

**October 23, 2019**

**10:00 AM CT**

OPERATOR: This is Conference # 7890329

Operator Ladies and gentlemen, thank you for standing by and welcome to the Elderly Disabled LTC Transition Conference Call. At this time, all participants are in a listen only mode. after the speaker's presentation, there will be a question and answer session.

To ask a question during this session you'll need to press star one on your telephone. If you require any further assistance, please press star zero. I would now like to hand the conference over to your speaker today Kim Burnam. Thank you. Please go ahead, madam.

Kim Burnam Good morning, everyone, and I just want to thank you for joining us for our seventh eligibility transition rapid response call. The purpose of this teleconference is to provided opportunity for KDHE to provide updates, announcements, and take questions from stakeholders related to the transition. All calls will be recorded and a transcript made available on our KanCare website and that is at [www.kancare.ks.gov](http://www.kancare.ks.gov).

Let me go ahead and jump into the current status. I'll just give a brief overview of what happened so far in the transition. On September third the state assumed responsibility for between forty and fifty nursing facilities. And on October first we assumed more responsibility for processing eligibility for an additional hundred facilities for psychiatric residential treatment facilities, for consumers who have a review for Medicare savings programs or spin-downs, and also home and community

based service cases where there is case maintenance, updates need to be made.

In a week and a half the state will assume responsibility for a hundreds more institutions along with HCBS or home and community based service reviews. We';; also be taking over processing of applications for those who are in need of a spin-down or Medicare savings program.

We'll be assuming responsibility for any application reviews, updates for the working healthy program and we'll also be responsible for all appeals related to elderly disabled and long-term care eligibility medical cases. On December first the state will seem full responsibility for everything and will finally bring in the remainder of the workload on December first.

Last week we sent out a survey to the first group that had transitioned to the state, that was those forty to fifty nursing facilities that transitioned on September third. About six weeks after being on board we sent out a survey and the preliminary results are in and they're very positive.

One of the statements is that the recent changes with team one have been amazing, they're very timely, and the entire team is very customer service oriented. They are professional and helpful. Many thought overall this will be a great transition. They appreciate the fact that they'll get a phone call if there's additional things that are needed.

So that's just a really brief overview of just a couple of the comments, we're still waiting for more to come in. But just to let you know, we're following up to make sure and to see what are we doing that's working, is there anything we need to do different. And so as soon as we get more of those in I definitely will be sharing those.

So at this time I'm gonna go ahead and turn it over to the operator to go ahead and open it up for questions. I know last week we had two questions and Tonya took one from Joy and I took another one from Billy and we've been working on those and getting things taken care of. So if we can go ahead and open up the phone lines for questions, that would be great.

Operator

As a reminder, to ask a question you need to press star one on your telephone. To withdraw your question press the pound or hash key. Please stand by while we compile the Q&A roster. Again, if you'd like to ask a

question, please press star and the number one on your telephone keypad. There no questions at this time, I turn the call back over to the presenters.

Kim Burnam I think at the time we'll just give it a little bit of time to see if some questions pop up. So let's give it another minute or so and see if anything happens.

Operator We do have a question, it comes from the line of a participant whose information was unable to be gathered. Caller, please go ahead.

Linda Kaca Hi, this is Linda with Kansas Healthcare Association. Kim, you say you have a survey out to the first group of providers that transitioned in and you're getting some feedback. Is there any survey or information from your team members, are they experiencing anything that they didn't anticipate or expect?

Kim Burnam Well, Linda thank you so much because that's an excellent question and that's something that we can definitely get with our nursing facility unit one members and employees and ask them how they feel this is going and if there's anything they see that needs to be done differently. So, thank you. I think that's an awesome idea and we will definitely get that information and implement that.

Linda Kaca Great, thank you.

Kim Burnam I guess, thank you. I'm always open to ideas and suggestions and so that was a great one. Thank you. Okay. It's twelve after ten and I don't think we've had any additional questions. I think at this point we can go ahead and end the call and we'll have another call next Wednesday. Again, if you have any concerns, questions, please feel free to reach out or ask your question on the call.

Operator This concludes today's conference call. You may now disconnect.