

## 4 easy ways to pay:

**ACH** – Enroll in automatic draft by calling HP Member Services at 1-866-688-5009 and request an ACH draft enrollment form.

**Online** – Make a one-time payment using a debit card or draft a payment from a checking or savings account at: <https://www.paybill.com/premiumpayment>

**Telephone** – Make a one-time payment using automated self-service with a debit card or draft from a checking/savings account by calling 1-866-923-2724. If you prefer to make your payment by speaking with our Member Services staff, you can call us at 1-866-688-5009.

**Mail a check or money order** – mail a check or money order to the **payment** address

**Payment Address:**

HP Kansas Premiums  
P. O. Box 842195  
Dallas, TX 75284-2195

**Correspondence Address:**

HP Kansas Premiums  
P.O. Box 1778  
Topeka, KS 66601-1778

1. Make check or money order payable to: **HP Kansas Premiums**. (DO NOT SEND CASH)
2. Write the amount paid on the bottom portion of the statement. Detach the bottom portion of the statement and return with your payment. Keep the top portion for your records.
3. Write the Account Number on the front of the check or money order.
4. Do not staple the payment to the invoice or fold the invoice.

For questions about this statement, call the HP Member Service Center toll-free at 1-866-688-5009. If you are a person with a hearing impairment, call the Kansas Relay Service at 1-800-766-3777.

## Important Announcements!

If you have a past due account, you must pay immediately. Coverage may end if you are past due. \*Our payment options are changing. Credit cards will no longer be accepted and some online options will no longer be available. See back page of this statement for all available payment methods. \*RIGHT TO REQUEST A FAIR HEARING You have the right to ask for a fair hearing if you do not agree with a decision made on your case. Your request must be within 33 days of the date of this notice. If your request is received timely, benefits may continue at the current level if you ask to do so. However, you may have to pay back any benefits you receive if the fair hearing decision is not in your favor.