



## KanCare Ombudsman Liaison Application Assistance Guide



If your organization provides Application Assistance for Medicaid consumers, please let us know. It may be easier for a consumer to reach your office than ours or vice versa. If your office does NOT provide Application Assistance, please refer those applicants to the KanCare Ombudsman office at 1-855-643-8180 or to one of the organizations on this referral list. Let's work together to reach more Kansans in need!

Organization (Contact Person)	Contact Information	County (City)	Address	Office Hours and Appointment Info	Type of Application
KanCare Ombudsman, Olathe satellite office (Holly Venn)	1-855-643-8180	Johnson County (Olathe, KS)	Catholic Charities Building 333 E Poplar St Olathe, KS 66061	<u>Hours:</u> *By appointment Mon-Fri 9 am-4pm  *In-Person & Phone Assistance Available	All Medicaid Applications
KanCare Ombudsman, Wichita satellite office (Ericka Cameron)	1-855-643-8180	Sedgwick County (Wichita, KS)	Community Engagement Institute 238 N Mead St Wichita, KS	*By appointment  *In-Person & Phone Assistance Available	All Medicaid Applications
Score 1 for Health from Kansas City University of Medicine and Biosciences (Alex Martinez)	816-654-7972	Wyandotte County (Kansas City)	1750 Independence Ave Kansas City, MO64106	*In-Person appointments available  *Mobile appointments also available: We can also meet you in a community space that is still private enough to do the application.	Medicaid Application for Families with Children (only)
Lane County Health Department (Crystal Hoffman)	620-397-2809	Lane County (Dighton, KS)	125 West Long Dighton, KS67839	*By appointment	All Medicaid Applications

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Trego County Hospital (Mary Stithem)	785-743-2182, ext. 278	Trego County (Wakeeney, KS)	320 N 13 <sup>th</sup> Street Wakeeney, KS 67672		Medicaid Application for the Elderly & Persons with Disabilities (only)
Resource Center for Independent Living	1-800-580-7245	Osage Co. Coffey Co. Miami Co.	1137 Laing St. Osage City, KS 66523	<u>Hours:</u> Mon-Fri 8 – 4 pm	All Medicaid Applications
Resource Center for Independent Living	1-800-580-7245	Allen Co. Anderson Co. Bourbon Co. Linn Co.	104 S. Washington Iola, KS 66749	<u>Hours:</u> Monday 8 – 4 pm Tues-Thursday Noon – 4 pm Friday by appointment	All Medicaid Applications
Resource Center for Independent Living	1-800-580-7245	Chase Co. Lyon Co. Marion Co. Morris Co.	215 W. 6 <sup>th</sup> Ave Ste. 202 Emporia, KS 66801	<u>Hours:</u> Monday 8 – 4 pm Tues-Friday by appointment	All Medicaid Applications
Resource Center for Independent Living	1-800-580-7245	Butler Co. Cowley Co. Elk Co. Greenwood Co.	615 ½ N. Main El Dorado, KS 67042	<u>Hours:</u> Mon & Wed 8 – 4 pm Tue, Thurs, Fri by appointment	All Medicaid Applications
Southeast Kansas Multi- County Health Department (Sarah Hulcy)	1-785-448-6559	Anderson Co.	301 S. Vine, Garnett, KS 66032	<u>Hours:</u> *By appointment Mon – Fri 7am-5:30 pm	All Medicaid Applications
Morton County Medical Clinic	Ph: 1-620-697-2175 Fx: 1-620-697-2185	Morton Co. (Elkhart & Rolla, KS)	411 Sunset	<u>Hours:</u> Mon-Fri 8am-5pm	All Medicaid Applications
Osage City Public Library (Jeanette Stromgren)	1-785-528-3727	Osage City (Osage Co.)	515 Main St Osage City, KS 66523		All Medicaid Applications
Flint Hills Community Health Center (Christine Sullivan)	1-620-342-4864	Greenwood Co. Lyon Co. + any surrounding counties	420 W. 15 <sup>th</sup> Ave Emporia, KS 66801		All Medicaid Applications

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McPherson County Health Department (Stephanie Steinert-Huntzinger)	1-620-241-1753	McPherson Co.	1001 N. Main McPherson, KS 67460	*By appointment	Medicaid Application for Families with Children (includes program for Pregnant Women)
McPherson County Health Department (Diana Rose)	1-620-241-1753	McPherson Co.	1001 N. Main McPherson, KS 67460	*By appointment	Medicaid Application for the Elderly and Persons with Disabilities
Independence Inc. (Danial Brown)	785-841-0333, ext. 121	Douglas Co. Jefferson Co. Franklin Col	2001 Haskell Ave Lawrence, KS 66046	*By appointment Hours: 8:30 am – 5:00 p.m.	Medicaid Application for the Elderly and Persons with Disabilities
Geary County Health Department (Tonette Hammond)	785-762-5788	Geary Co.	1212 W. Ash Junction City, KS 66441	*By Appointment	Medicaid Application for the Elderly and Persons with Disabilities
Genesis Family Health	620-275-1766	Finney Co.	712 St. John Garden City, KS	*By Appointment  <u>Hours:</u> 8:30 am –5:00 p.m.	All Medicaid Applications
Genesis Family Health	620-225-0625	Ford Co.	1700 Ave F Dodge City, KS	*By Appointment	All Medicaid Applications
Pratt Regional Medical Center or PRMC (Lisa Hart)	620-450-1153 <a href="mailto:LHart@prmc.org">LHart@prmc.org</a>	Pratt Co. (Pratt City, KS)	<u>Mail:</u> PRMC 200 Commodore Pratt, KS 67124  <u>Location:</u> 3145 Main Pratt, KS 67124	*By Appointment  <u>Hours:</u> 8:00 am – 12:00 p.m. 1-4:30 p.m.	All Medicaid Applications (Will fax and copy application)

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Information and Assistance Department, SWKAAA/ADRC	620-225-8230	Ford Co.	236 San Jose Dr. Dodge City, KS 67801	*By Appointment  <u>Hours:</u> 8:00 am – 5:00 p.m.	Medicare Savings Program (MSP) Applications
Kiowa County Memorial Hospital or KCMH – Greensburg, KS (Carolyn Irvin)	620-723-3341, ext. 219  620-862-5431  <a href="mailto:cirvin@kcmh.net">cirvin@kcmh.net</a>	Kiowa Co.  (Greensburg, KS)  (Haviland, KS)	Haviland Clinic 106 N Main St P.O. Box 352 Haviland, KS 67059	Tuesdays: Greensburg Thursdays: Haviland	All Medicaid Applications (will fax, copy and mail – free)
Parsons SKIL Resource Center Inc.	(620) 421-5502 (800) 688-5616 ttd (620) 421-0983  <a href="mailto:skil@skilonline.com">skil@skilonline.com</a>	Labette Co. (Parsons, KS)	SKIL Resource Center Inc. 1801 Main P.O. Box 957 Parsons, KS 67357	*By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F  (Closed weekends and holidays)	All Medicaid Applications
Chanute SKIL Resource Center Inc.	(620) 431-0757 phone (620) 431-0757 ttd (866) 927-0757 toll free <a href="mailto:skilchanute@skilonline.com">skilchanute@skilonline.com</a>	Neosho Co. (Chanute, KS)	SKIL Resource Center Inc. 2 W. Main P.O. Box 645 Chanute, KS 66720	*By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F  (Closed weekends and holidays)	All Medicaid Applications
Columbus SKIL Resource Center Inc.	(620) 429-3600 phone (866) 927-3600 toll free <a href="mailto:skilcolumbus@skilonline.com">skilcolumbus@skilonline.com</a>	Cherokee Co. (Columbus, KS)	SKIL Resource Center Inc. 123 N. Kansas P.O. Box 478 Columbus, KS 66725	*By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F  (Closed weekends and holidays)	Medicaid Application for the Elderly & Persons with Disabilities (only)
Fredonia SKIL Resource Center Inc.	(620) 378-4881 phone (620) 378-4881 tdd (620) 378-4851 fax (866) 927-4881 toll free <a href="mailto:skilfredonia@skilonline.com">skilfredonia@skilonline.com</a>	Wilson Co. (Fredonia, KS)	SKIL Resource Center Inc. 623 Monroe P.O. Box 475 Fredonia, KS 66736	*By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F  (Closed weekends and holidays)	Medicaid Application for the Elderly & Persons with Disabilities (only)

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SKIL of Western Kansas	(785) 628-8019 phone (785) 628-3116 fax (785) 628-3128 tdd (800) 316-8019 toll free <a href="mailto:skilhays@skilonline.com">skilhays@skilonline.com</a>	Ellis Co. (Hays, KS)	SKIL of Western Kansas PO Box 366 Hays, KS 67601	*By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F  (Closed weekends and holidays)	Medicaid Application for the Elderly & Persons with Disabilities (only)
Independence SKIL Resource Center Inc.	(620) 331-1006 phone (620) 331-1006 tdd (620) 331-1257 fax (866) 927-1006 toll free <a href="mailto:skilindy@skilonline.com">skilindy@skilonline.com</a>	Montgomery Co. (Independence, KS)	SKIL Resource Center Inc. 107 East Main P.O. Box 944 Independence, KS 67301	*By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F  (Closed weekends and holidays)	All Medicaid Applications (can fax for free)
Pittsburg SKIL Resource Center Inc.	(620) 231-6780 phone (620) 231-6780 tdd (620) 232-9915 fax (866) 927-6780 toll free <a href="mailto:skilpittsburg@skilonline.com">skilpittsburg@skilonline.com</a>	Crawford Co. (Pittsburg, KS)	SKIL Resource Center Inc. 1403 N. Broadway Pittsburg, KS 66762	*By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F  (Closed weekends and holidays)	Medicaid Application for the Elderly & Persons with Disabilities (only)
Sedan SKIL Resource Center Inc.	(620) 725-3990 phone 620-725-3383 fax (620) 725-3990 TDD (866) 906-3990 toll free <a href="mailto:skilsedan@skilonline.com">skilsedan@skilonline.com</a>	Chautauqua Co. (Sedan, KS)	SKIL Resource Center Inc. 124 E. Main, Sedan, KS 67361	*By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F  (Closed weekends and holidays)	Medicaid Application for the Elderly & Persons with Disabilities (only)
HCR Manor Care Wichita (Lori Tackett or Andi Rau)	(316) 684-8018 <a href="mailto:Lori.tackett@hcr-Manorcare.com">Lori.tackett@hcr-Manorcare.com</a>  (316) 684-8108 <a href="mailto:Andrea.rau@hcr-manorcare.com">Andrea.rau@hcr-manorcare.com</a>	Sedgwick Co. (Wichita, KS)	7101 E 21 <sup>st</sup> St N. Wichita, KS 67206	*By Appointment only: for in- person or phone appointments	Medicaid Application for the Elderly & Persons with Disabilities (only)

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Northeast Kansas Community Action Partnership (Kaydee Tran)	(785) 547-7136 <a href="mailto:ktran@nekcapp.org">ktran@nekcapp.org</a>	Mitchell Co. Osborne Co. Smith Co. Jewell Co. Republic Co. Washington Co. Riley Co.	NEK-CAP Outreach Office 112 N Independence Ave. Beloit, KS 67420	*By Appointment: Hours: 8:00 a.m. to 4:00 p.m. M-F  (Closed weekends and holidays)	All Medicaid Applications, Medicare, Affordable Care Act (Marketplace), Financial Assistance
Hoxie Medical Clinic (Peggy Ritter)	(785) 677-4172 <a href="mailto:pritter@schcmed.com">pritter@schcmed.com</a>	Sheridan Co. Decatur Co. Gove Co. Thomas Co. Cheyenne Co. Graham Co.	826 18 <sup>th</sup> St Hoxie, KS 67740	*By appointment; can travel to other counties	All Medicaid Applications, Marketplace and Medicare.
Smith Co. Health Department (Laura Hageman)	(785) 282-6656 <a href="mailto:schdlaura@rural.tel.net">schdlaura@rural.tel.net</a>	Smith Co.	119 S. Main Smith Center, KS 66967	*By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F	All Medicaid Applications
Cottonwood Pediatrics (Aline)	316-283-7100) <a href="mailto:office@cottonwoodpeds.com">office@cottonwoodpeds.com</a>	Harvey Co. (Newton, KS)	700 Medical Center Drive, Suite 150 Newton, KS 67114	*By Appointment Hours: 8AM – 5PM M-F (closed weekends and holidays)	Families and Children’s application (including pregnant women)  *Spanish and English
Johnson County Health Department  (Elizabeth Mardis, Amanda Thompson, Sandy Romero)	<a href="mailto:Elizabeth.Mardis@jocogov.org">Elizabeth.Mardis@jocogov.org</a> (913) 477-8060  <a href="mailto:Amanda.Thompson@jocogov.org">Amanda.Thompson@jocogov.org</a> (913) 477-8363  <a href="mailto:Sandy.Romero@jocogov.org">Sandy.Romero@jocogov.org</a> (913) 477-8109	Johnson Co.	11875 S. Sunset Dr. Olathe, KS 66061 or 6000 Lamar #140 Mission, KS 66202	*By Appointment:  Mon., Tues, Thurs. Hours: 8:00 a.m. to 4:00 p.m.  Wed. Hours: 10:00 a.m. to 6:30 p.m.  Fri. Hours: 10:00 a.m. to 4:00 p.m.	All Medicaid Applications

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Goodland Family Health Center (Kim Phillips, LPN)	(785) 890-6075 <a href="mailto:kim.phillips@GoodlandRegional.com">kim.phillips@GoodlandRegional.com</a>	Sherman Co. (Goodland, KS)	106 Willow Rd. Goodland, KS 67735	Call for appointment	All Medicaid Applications
Goodland Regional Medical Center (Hal McNerney, LMSW)	(785) 890-6059 <a href="mailto:Harold.McNerney@GoodlandRegional.com">Harold.McNerney@GoodlandRegional.com</a>	Sherman Co. (Goodland, KS)	220 W. 2 <sup>nd</sup> Goodland, KS 67735	Call for appointment	All Medicaid Applications
Family Center for Health Care (Valerie Ohlrogge)	(785) 462-6184 <a href="mailto:Vohlrogge@cmciks.com">Vohlrogge@cmciks.com</a>	Thomas Co. (Colby, KS)	310 E. College Dr. Colby, KS 67701	Call for appointment	All Medicaid Applications (English and Spanish)
Citizens Medical Center (Carla Dible)	785-460-4872 <a href="mailto:cdible@cmciks.com">cdible@cmciks.com</a>	Thomas Co. (Colby, KS)	100 E College Dr. Colby, KS 67701	Call for appointment	All Medicaid Applications
Atchison Senior Village (Julia Henderson, Office Manager)	(913) 367-1906 <a href="mailto:Jhenderson@atcoks.org">Jhenderson@atcoks.org</a>	Atchison Co. (Atchison, KS)	1419 N 6th St. Atchison, KS 66002	*By Appointment *In Person and Phone Assistance Available	Elderly and Disabled Persons Application
International Rescue Committee (no specific contact person)	(316) 351-5495	Sedgwick Co. (Wichita, KS)	1530 S. Oliver Suite 270 Wichita, KS 67218	*By Appointment Mon-Thurs: 9am-5pm Fri: 9am- 12pm	Refugee & Immigration cases only
Saint Francis Ministries (Migration Ministries) (no specific contact person)	(316) 977-9276	Sedgwick Co. (Wichita, KS)	3730 E. Lincoln St. Wichita, KS 67218	*By Appointment Mon-Thurs: 9am-5pm	Refugee & Immigration cases only

Currently, this list provides information about available **Medicaid Application Assistance** in **56 counties**. We hope to have a guide covering all counties in Kansas soon.

1. Allen Co.
2. Anderson Co.
3. Atchison Co.
4. Bourbon Co.
5. Butler Co.
6. Coffey Co.
7. Chase Co.
8. Chautauqua Co.
9. Cherokee Co.
10. Cheyenne Co.
11. Cowley Co.
12. Crawford Co.
13. Decatur Co.
14. Douglas Co.
15. Elk Co.
16. Ellis Co.
17. Finney Co.
18. Ford Co.
19. Franklin Co.
20. Geary Co.
21. Gove Co.
22. Graham Co.
23. Greenwood Co.
24. Harvey Co.
25. Jefferson Co.
26. Jewell Co.
27. Johnson Co.
28. Kiowa Co.
29. Labette Co.
30. Lane Co.
31. Linn Co.
32. Lyon Co.
33. Marion Co.
34. McPherson Co.
35. Miami Co.
36. Mitchell Co.
37. Montgomery Co.
38. Morris Co.
39. Morton Co.
40. Neosho Co.
41. Norton Co.
42. Osage Co.
43. Osborne Co.
44. Pratt Co.
45. Republic Co.
46. Riley Co.
47. Sedgwick Co.
48. Sheridan Co.
49. Sherman Co.
50. Smith Co.
51. Thomas Co.
52. Trego Co.
53. Washington Co.
54. Wilson Co.
55. Woodson Co.
56. Wyandotte Co.