



KanCare Ombudsman Liaison Application Assistance Guide



If your organization provides Application Assistance for Medicaid consumers, please let us know. It may be easier for a consumer to reach your office than ours or vice versa. If your office does NOT provide Application Assistance, please refer those applicants to the KanCare Ombudsman office at 1-855-643-8180 or to one of the organizations on this referral list. Let's work together to reach more Kansans in need!

Currently, this list provides information about available **Medicaid Application Assistance** in **65 counties**. We hope to have a guide covering all counties in Kansas soon.

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|--------------------|-------------------|-------------------|--------------------|--------------------|
| 1. Allen Co. | 14. Crawford Co. | 27. Greenwood Co. | 40. Miami Co. | 53. Rice Co. |
| 2. Anderson Co. | 15. Decatur Co. | 28. Harvey Co. | 41. Mitchell Co. | 54. Riley Co. |
| 3. Atchison Co. | 16. Dickinson | 29. Jefferson Co. | 42. Montgomery Co. | 55. Saline Co. |
| 4. Barber Co. | 17. Douglas Co. | 30. Jewell Co. | 43. Morris Co. | 56. Sedgwick Co. |
| 5. Bourbon Co. | 18. Elk Co. | 31. Johnson Co. | 44. Morton Co. | 57. Sheridan Co. |
| 6. Butler Co. | 19. Ellis Co. | 32. Kiowa Co. | 45. Neosho Co. | 58. Sherman Co. |
| 7. Cloud Co. | 20. Ellsworth Co. | 33. Labette Co. | 46. Norton Co. | 59. Smith Co. |
| 8. Coffey Co. | 21. Finney Co. | 34. Lane Co. | 47. Osage Co. | 60. Thomas Co. |
| 9. Chase Co. | 22. Ford Co. | 35. Lincoln Co. | 48. Osborne Co. | 61. Trego Co. |
| 10. Chautauqua Co. | 23. Franklin Co. | 36. Linn Co. | 49. Ottawa Co. | 62. Washington Co. |
| 11. Cherokee Co. | 24. Geary Co. | 37. Lyon Co. | 50. Phillips Co. | 63. Wilson Co. |
| 12. Cheyenne Co. | 25. Gove Co. | 38. Marion Co. | 51. Pratt Co. | 64. Woodson Co. |
| 13. Cowley Co. | 26. Graham Co. | 39. McPherson Co. | 52. Republic Co. | 65. Wyandotte Co. |

| Organization (Contact Person) | Contact Information | County (City) | Address | Office Hours and Appointment Info | Type of Application |
|---|---------------------|--------------------------------|--|--|---------------------------|
| KanCare Ombudsman, Olathe satellite office (Holly Venn) | 1-855-643-8180 | Johnson County (Olathe, KS) | Catholic Charities Building 333 E Poplar St Olathe, KS 66061 | Hours: *By appointment Mon-Fri 9 am-4pm *In-Person & Phone Assistance Available | All Medicaid Applications |

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| KanCare Ombudsman, Wichita satellite office | 1-855-643-8180 | Sedgwick County (Wichita, KS) | Community Engagement Institute 238 N Mead St Wichita, KS | *By appointment *In-Person & Phone Assistance Available | All Medicaid Applications |
| Linda Montgomery (Grace Med) & Jamie Downs (Butler County Health Dept) | GraceMed: (316) 866-2000 https://healthykansaskids.org/assistance-support | El Dorado (Butler Co) | 206 N Griffith, STE B, El Dorado KS 67042 | <ul style="list-style-type: none"> • Walk-ins • Mondays, 1pm-4pm | FWC |
| GraceMed has a grant to reach 29 Counties | <p>GraceMed: (316) 866-2000 https://healthykansaskids.org/assistance-support In general, they have regular monthly drop in sites. Locations/times/dates will be added as necessary – call or check the website first. Phone numbers are on the website https://healthykansaskids.org/get-kancare-help to schedule an appt</p> <ul style="list-style-type: none"> • Their clients are not restricted by residency – you can come from any county and visit them in that county | Butler, Chase, Cowley, Douglas, Ellsworth, Franklin, Greenwood, Harper, Harvey, Jackson, Jefferson, Johnson, Kingman, Leavenworth, Lyon, Marion, McPherson, Miami, Morris, Osage, Pottawatomie, Reno, Rice, Saline, Sedgwick, Shawnee, Sumner, Wabaunsee, Wyandotte | 1150 N Broadway, Wichita – sites across Kansas | <ul style="list-style-type: none"> • Call or check the website for location & hours. Many are drop-in, and they will also table at special community events and offer assistance there | FWC |

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| Score 1 for Health from Kansas City University of Medicine and Biosciences (Alex Martinez) | 816-654-7972 | Wyandotte County (Kansas City) | 1750 Independence Ave Kansas City, MO64106 | *In-Person appointments available *Mobile appointments also available: We can also meet you in a community space that is still private enough to do the application. | Medicaid Application for Families with Children (only) |
| Lane County Health Department (Crystal Hoffman) | 620-397-2809 | Lane County (Dighton, KS) | 125 West Long Dighton, KS67839 | *By appointment | All Medicaid Applications |
| Trego County Hospital (Mary Stithem) | 785-743-2182, ext. 278 | Trego County (Wakeeney, KS) | 320 N 13 th Street Wakeeney, KS 67672 | | Medicaid Application for the Elderly & Persons with Disabilities (only) |
| Resource Center for Independent Living | 1-800-580-7245 | Osage Co. Coffey Co. Miami Co. | 1137 Laing St. Osage City, KS 66523 | <u>Hours:</u> Mon-Fri 8 – 4 pm | All Medicaid Applications |
| Resource Center for Independent Living | 1-800-580-7245 | Allen Co. Anderson Co. Bourbon Co. Linn Co. | 104 S. Washington Iola, KS 66749 | <u>Hours:</u> Monday 8 – 4 pm Tues-Thursday Noon – 4 pm Friday by appointment | All Medicaid Applications |
| Resource Center for Independent Living | 1-800-580-7245 | Chase Co. Lyon Co. Marion Co. Morris Co. | 215 W. 6 th Ave Ste. 202 Emporia, KS 66801 | <u>Hours:</u> Monday 8 – 4 pm Tues-Friday by appointment | All Medicaid Applications |

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|--|--|---|---|--|--|
| Resource Center for Independent Living | 1-800-580-7245 | Butler Co. Cowley Co. Elk Co. Greenwood Co. | 615 ½ N. Main El Dorado, KS 67042 | <u>Hours:</u> Mon & Wed 8 – 4 pm Tue, Thurs, Fri by appointment | All Medicaid Applications |
| Southeast Kansas Multi-County Health Department (Sarah Hulcy) | 1-785-448-6559 | Anderson Co. | 301 S. Vine, Garnett, KS 66032 | <u>Hours:</u> *By appointment Mon – Fri 7am-5:30 pm | All Medicaid Applications |
| Morton County Medical Clinic | Ph: 1-620-697-2175 Fx: 1-620-697-2185 | Morton Co. (Elkhart & Rolla, KS) | 411 Sunset | <u>Hours:</u> Mon-Fri 8am-5pm | All Medicaid Applications |
| Osage City Public Library (Jeanette Stromgren) | 1-785-528-3727 | Osage City (Osage Co.) | 515 Main St Osage City, KS 66523 | | All Medicaid Applications |
| Flint Hills Community Health Center (Christine Sullivan) | 1-620-342-4864 | Greenwood Co. Lyon Co. + any surrounding counties | 420 W. 15 th Ave Emporia, KS 66801 | | All Medicaid Applications |
| McPherson County Health Department (Stephanie Steinert- Huntzinger) | 1-620-241-1753 | McPherson Co. | 1001 N. Main McPherson, KS 67460 | *By appointment | Medicaid Application for Families with Children (includes program for Pregnant Women) |
| McPherson County Health Department (Diana Rose) | 1-620-241-1753 | McPherson Co. | 1001 N. Main McPherson, KS 67460 | *By appointment | Medicaid Application for the Elderly and Persons with Disabilities |

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| Independence Inc. (Danial Brown) | 785-841-0333, ext. 121 | Douglas Co. Jefferson Co. Franklin Col | 2001 Haskell Ave Lawrence, KS 66046 | *By appointment Hours: 8:30 am – 5:00 p.m. | Medicaid Application for the Elderly and Persons with Disabilities |
| Geary County Health Department (Tonette Hammond) | 785-762-5788 | Geary Co. | 1212 W. Ash Junction City, KS 66441 | *By Appointment | Medicaid Application for the Elderly and Persons with Disabilities |
| Genesis Family Health | 620-275-1766 | Finney Co. | 712 St. John Garden City, KS | *By Appointment <u>Hours:</u> 8:30 am –5:00 p.m. | All Medicaid Applications |
| Genesis Family Health | 620-225-0625 | Ford Co. | 1700 Ave F Dodge City, KS | *By Appointment | All Medicaid Applications |
| Pratt Regional Medical Center or PRMC (Lisa Hart) | 620-450-1153 LHart@prmc.org | Pratt Co. (Pratt City, KS) | <u>Mail:</u> PRMC 200 Commodore Pratt, KS 67124 <u>Location:</u> 3145 Main Pratt, KS 67124 | *By Appointment <u>Hours:</u> 8:00 am – 12:00 p.m. 1-4:30 p.m. | All Medicaid Applications (Will fax and copy application) |
| Information and Assistance Department, SWKAAA/ADRC | 620-225-8230 | Ford Co. | 236 San Jose Dr. Dodge City, KS 67801 | *By Appointment <u>Hours:</u> 8:00 am – 5:00 p.m. | Medicare Savings Program (MSP) Applications |

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|--|--|--|--|---|---|
| Kiowa County Memorial Hospital or KCMH – Greensburg, KS (Carolyn Irvin) | 620-723-3341, ext. 219 620-862-5431 cirvin@kcmh.net | Kiowa Co. (Greensburg, KS) (Haviland, KS) | Haviland Clinic 106 N Main St P.O. Box 352 Haviland, KS 67059 | Tuesdays: Greensburg Thursdays: Haviland | All Medicaid Applications (will fax, copy and mail – free) |
| Parsons SKIL Resource Center Inc. | (620) 421-5502 (800) 688-5616 ttd (620) 421-0983 skil@skilonline.com | Labette Co. (Parsons, KS) | SKIL Resource Center Inc. 1801 Main P.O. Box 957 Parsons, KS 67357 | *By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F (Closed weekends and holidays) | All Medicaid Applications |
| Chanute SKIL Resource Center Inc. | (620) 431-0757 phone (620) 431-0757 ttd (866) 927-0757 toll free skilchanute@skilonline.com | Neosho Co. (Chanute, KS) | SKIL Resource Center Inc. 2 W. Main P.O. Box 645 Chanute, KS 66720 | *By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F (Closed weekends and holidays) | All Medicaid Applications |
| Columbus SKIL Resource Center Inc. | (620) 429-3600 phone (866) 927-3600 toll free skilcolumbus@skilonline.com | Cherokee Co. (Columbus, KS) | SKIL Resource Center Inc. 123 N. Kansas P.O. Box 478 Columbus, KS 66725 | *By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F (Closed weekends and holidays) | Medicaid Application for the Elderly & Persons with Disabilities (only) |
| Fredonia SKIL Resource Center Inc. | (620) 378-4881 phone (620) 378-4881 tdd (620) 378-4851 fax (866) 927-4881 toll free skilfredonia@skilonline.com | Wilson Co. (Fredonia, KS) | SKIL Resource Center Inc. 623 Monroe P.O. Box 475 Fredonia, KS 66736 | *By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F (Closed weekends and holidays) | Medicaid Application for the Elderly & Persons with Disabilities (only) |

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| SKIL of Western Kansas | (785) 628-8019 phone (785) 628-3116 fax (785) 628-3128 tdd (800) 316-8019 toll free skilhays@skilonline.com | Ellis Co. (Hays, KS) | SKIL of Western Kansas PO Box 366 Hays, KS 67601 | *By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F (Closed weekends and holidays) | Medicaid Application for the Elderly & Persons with Disabilities (only) |
| Independence SKIL Resource Center Inc. | (620) 331-1006 phone (620) 331-1006 tdd (620) 331-1257 fax (866) 927-1006 toll free skilindy@skilonline.com | Montgomery Co. (Independence, KS) | SKIL Resource Center Inc. 107 East Main P.O. Box 944 Independence, KS 67301 | *By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F (Closed weekends and holidays) | All Medicaid Applications (can fax for free) |
| Pittsburg SKIL Resource Center Inc. | (620) 231-6780 phone (620) 231-6780 tdd (620) 232-9915 fax (866) 927-6780 toll free skilpittsburg@skilonline.com | Crawford Co. (Pittsburg, KS) | SKIL Resource Center Inc. 1403 N. Broadway Pittsburg, KS 66762 | *By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F (Closed weekends and holidays) | Medicaid Application for the Elderly & Persons with Disabilities (only) |
| Sedan SKIL Resource Center Inc. | (620) 725-3990 phone 620-725-3383 fax (620) 725-3990 TDD (866) 906-3990 toll free skilsedan@skilonline.com | Chautauqua Co. (Sedan, KS) | SKIL Resource Center Inc. 124 E. Main, Sedan, KS 67361 | *By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F (Closed weekends and holidays) | Medicaid Application for the Elderly & Persons with Disabilities (only) |
| HCR Manor Care Wichita (Lori Tackett or Andi Rau) | (316) 684-8018 Lori.tackett@hcr-Manorcare.com (316) 684-8108 Andrea.rau@hcr-manorcare.com | Sedgwick Co. (Wichita, KS) | 7101 E 21 st St N. Wichita, KS 67206 | *By Appointment only: for in-person or phone appointments | Medicaid Application for the Elderly & Persons with Disabilities (only) |

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| Northeast Kansas Community Action Partnership (Kaydee Tran) | (785) 547-7136 ktran@nekcapp.org | Mitchell Co. Osborne Co. Smith Co. Jewell Co. Republic Co. Washington Co. Riley Co. | NEK-CAP Outreach Office 112 N Independence Ave. Beloit, KS 67420 | *By Appointment: Hours: 8:00 a.m. to 4:00 p.m. M-F (Closed weekends and holidays) | All Medicaid Applications, Medicare, Affordable Care Act (Marketplace), Financial Assistance |
| Hoxie Medical Clinic (Peggy Ritter) | (785) 677-4172 pritter@schcmed.com | Sheridan Co. Decatur Co. Gove Co. Thomas Co. Cheyenne Co. Graham Co. | 826 18 th St Hoxie, KS 67740 | *By appointment; can travel to other counties | All Medicaid Applications, Marketplace and Medicare. |
| Smith Co. Health Department (Laura Hageman) | (785) 282-6656 schdlaura@rural.tel.net | Smith Co. | 119 S. Main Smith Center, KS 66967 | *By Appointment: Hours: 8:00 a.m. to 5:00 p.m. M-F | All Medicaid Applications |
| Cottonwood Pediatrics (Aline) | 316-283-7100 office@cottonwoodpeds.com | Harvey Co. (Newton, KS) | 700 Medical Center Drive, Suite 150 Newton, KS 67114 | *By Appointment Hours: 8AM – 5PM M-F (closed weekends and holidays) | Families and Children’s application (including pregnant women) *Spanish and English |
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| Johnson County Health Department (Elizabeth Mardis, Amanda Thompson, Sindy Romero) | Elizabeth.Mardis@jocogov.org (913) 477-8060 Amanda.Thompson@jocogov.org (913) 477-8363 Sindy.Romero@jocogov.org (913) 477-8109 | Johnson Co. | 11875 S. Sunset Dr. Olathe, KS 66061 or 6000 Lamar #140 Mission, KS 66202 | *By Appointment: Mon., Tues, Thurs. Hours: 8:00 a.m. to 4:00 p.m. Wed. Hours: 10:00 a.m. to 6:30 p.m. Fri. Hours: 10:00 a.m. to 4:00 p.m. | All Medicaid Applications |
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| Goodland Family Health Center (Kim Phillips, LPN) | (785) 890-6075 kim.phillips@GoodlandRegional.com | Sherman Co. (Goodland, KS) | 106 Willow Rd. Goodland, KS 67735 | Call for appointment | All Medicaid Applications |
| Goodland Regional Medical Center (Hal Mc Nerney, LMSW) | (785) 890-6059 Harold.McNerney@GoodlandRegional.com | Sherman Co. (Goodland, KS) | 220 W. 2 nd Goodland, KS 67735 | Call for appointment | All Medicaid Applications |
| Family Center for Health Care (Valerie Ohlrogge) | (785) 462-6184 Vohlrogge@cmciks.com | Thomas Co. (Colby, KS) | 310 E. College Dr. Colby, KS 67701 | Call for appointment | All Medicaid Applications (English and Spanish) |
| Citizens Medical Center (Carla Dible) | 785-460-4872 cdible@cmciks.com | Thomas Co. (Colby, KS) | 100 E College Dr. Colby, KS 67701 | Call for appointment | All Medicaid Applications |
| Atchison Senior Village (Julia Henderson, Office Manager) | (913) 367-1906 Jhenderson@atcoks.org | Atchison Co. (Atchison, KS) | 1419 N 6th St. Atchison, KS 66002 | *By Appointment *In Person and Phone Assistance Available | Elderly and Disabled Persons Application |

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| International Rescue Committee (no specific contact person) | (316) 351-5495 | Sedgwick Co. (Wichita, KS) | 1530 S. Oliver Suite 270 Wichita, KS 67218 | *By Appointment Mon-Thurs: 9am-5pm Fri: 9am- 12pm | Refugee & Immigration cases only |
| Saint Francis Ministries (Migration Ministries) (no specific contact person) | (316) 977-9276 | Sedgwick Co. (Wichita, KS) | 3730 E. Lincoln St. Wichita, KS 67218 | *By Appointment Mon-Thurs: 9am-5pm | Refugee & Immigration cases only |

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| McPherson County Council on Aging (Lori Hager-Johnson) | (620) 241-4383 | McPherson Co. (McPherson, KS) | 926 N Main St Ste B, McPherson, KS 67460 | *By Appointment Mon-Fri: 8am-4pm | Elderly and Disabled Persons Application |
| McPherson Senior Center (Sondra Frank) | (620) 241-1848 | McPherson Co. (McPherson, KS) | 112 E Euclid, McPherson, KS 67460 | *By Appointment Mon-Fri: 8am-4pm | Elderly and Disabled Persons Application |
| Rice County Council on Aging (Daylene Linville) | (620) 257-5153 | Rice Co. (Lyons, KS) | 114 East Ave N, Lyons, KS 67554 | *By Appointment Mon-Fri: 8am-4pm | Elderly and Disabled Persons Application |
| Cherryvale Nursing & Rehab (Victoria White) | (620) 336-2102 | Wilson Co. Montgomery Co. | 1001 W Main Cherryvale, KS 67335 | *By Appointment Mon-Fri: 8am-4pm | Elderly and Disabled Persons Application |

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| Independent Connection Inc. | (785) 452-9580 | Ellsworth Co. Saline Co. Dickinson Co. Ottawa Co. Lincoln Co. Mitchell Co. Cloud Co. Republic Co. Jewell Co. | 436 S Ohio Salina, KS | *By Appointment Mon-Fri: 8:30am-4:30pm *Will travel. | All Medicaid Applications |
|-----------------------------|----------------|--|--------------------------|--|---------------------------|

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| Phillips County Health Department (Renee Campbell or Shirley Mendoza) | (785) 543-6850 | Phillips Co. (Phillipsburg, KS) | 784 6 th St Phillipsburg, KS 67661 | *Call for appointment | All Medicaid applications |
| Kiowa District Healthcare (Michael Asebedo) | (620) 825-4131 | Barber Co. (Kiowa, KS) | 1002 S. 4th St. PO Box 184 Kiowa, KS | *Call for appointment | All Medicaid applications |
| Victory Hills Senior Living Community (Jessica Schadel) | (913) 299-1166 | Wyandotte Co. (Kansas City, KS) | 1900 N 70 th St Kansas City, KS 66102 | *By Appointment Mon-Fri: 9am-4pm (in -person or by- phone) | Elderly and Disabled Persons Application |
| Victory Hills Senior Living Community (Tabarek Alhamami) | (913) 952-2484 | Wyandotte Co. (Kansas City, KS) | 1900 N 70 th St Kansas City, KS 66102 | *By Appointment Mon-Fri: 9am-4pm (in -person or by- phone) | Elderly and Disabled Persons Application |