State of Kansas Electronic Visit Verification

Agenda:

1) **EVV Policy & System Updates for July 2024**

2) **Open the call for provider questions**

Electronic visit verification (EVV) utilizes mobile-based technology to validate caregiver visits by capturing visit data as required by section 12006 of the 21st Century Cures Act. The State of Kansas has implemented a fully compliant EVV program.

Electronic Visit Verification (EVV) Systems Must Verify:

- Type of service performed;
- Individual receiving the service;
- Date of the service;
- Location of service delivery;
- Individual providing the service;
- Time the service begins and ends.

The State of Kansas also requires:

- Caregiver Observations

Modification- Place of Service Codes

Current State- POS is defined by service as either 12 or 99. The 837P claim defaults to a POS of 12 at the claim level and reports the service-setting POS at the line level when it is other than 12.

Future State- Kansas AuthentiCare (KSA) will require the worker or provider to define the POS based on location where service is provided, from 13 possible POS codes. The 837P claim will continue to default to a POS of 12 at the claim level; it will report the visit POS at the line level when visit POS is a value other than 12.

Reminder: HHCS Claims submittal through AuthentiCare is scheduled for Training in Fall of 2024, deployment in January 2025

02 Telehealth Provided Other than in Patient's Home

03 School

04 Homeless Shelter

10 Telehealth Provided in Patient's Home

11 Office

12 Home

13 Assisted Living Facility

14 Group Home

16 Temporary Lodging

18 Place of Employment-Worksite

27 Outreach Site/Street

53 Community Mental Health Center

99 Other Place of Service

- Every Sunday, claims that have been submitted for billing in AuthentiCare will have an updated claim payment status (paid/denied) and, if applicable, will have the claim payment amount updated.

- This is a helpful feature to easily track payment reimbursement.

- To check the status of claims, use one of the two methods below:

  - Individual Claim: *Claim Details* page
  - Group of Claims: *Claim Data Listing* report

Thank you/Questions

Need more information?

1) **EVV Page at KanCare website:**

   https://kancare.ks.gov/providers/electronic-visit-verification

   or

2) **Email us at:**

   KDHE.EVV@ks.gov