

## KanCare Contact Phone List

Eligibility	
<b>KanCare Clearinghouse</b> PO Box 3599 Topeka, KS 66601	1-800-792-4884 1-800-498-1255 (fax) Family Medical 1-800-264-6285 (fax) E&D Medical
<b>Medicaid Provider Fraud</b>	(785) 368-6220

Customer Service	
<b>KMAP Customer Service Center – FFS Consumers</b>	1-800-766-9012

KanCare – Customer Service	
<b>Managed Care Enrollment Center</b> (changing MCO choice)	1-866-305-5147
<b>Aetna</b>	1-855-221-5656 711 (TTY)
<b>Sunflower</b>	1-877-644-4623 1-888-282-6428 (TTY)
<b>United</b>	1-877-542-9238 711 (TTY)

Transportation Services – Scheduling Rides	
<b>Medicaid FFS consumers</b>	1-800-766-9012
<b>Aetna – Access2Care</b>	1-866-252-5634
<b>Sunflower – ModivCare</b>	1-877-644-4623
<b>United – ModivCare</b>	1-877-796-5847

Pharmacy	
<b>Medicaid FFS</b>	Providers 1-800-933-6593 Consumers 1-800-766-9012
<b>Aetna</b>	Providers 1-844-234-8268 Consumers 1-855-221-5656
<b>Sunflower</b>	Providers 1-877-249-2718 Consumers 1-877-644-4623
<b>United</b>	Providers 1-877-305-8952 Consumers 1-877-542-9238