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Lee A. Norman, M.D., Secretary

Laura Kelly, Governor

**KanCare Advisory Council Meeting Minutes  
Curtis State Office Building, Topeka, KS  
Minutes of August 5, 2019**

**Council Members Present:**

Larry Martin, Chairman  
Ed Nicholas  
Lora Key  
Beth Simpson  
Walt Hill  
Allen Schmidt  
Mark Hinde

**Council Members Absent:**

Senator Mary Pilcher-Cook  
Jerry Henry  
Susan Concannon  
Jamie Price  
Njeri Shomari  
Dr. Michael Kennedy

**Council Members Attending Via Phone:**

None

**Council Member Candidates Present:**

Dr. Rebecca Reddy  
Jay Rowh

**Council Member Candidates Absent:**

James Bart

**Other Participants:**

Adam Proffitt, Medicaid Director, Kansas Department of Health and Environment  
Chris Swartz, Director of Operations/COO, Deputy Medicaid Director, Kansas Department of Health and Environment  
Janis DeBoer, Deputy Secretary, Kansas Department for Aging and Disability Services  
Amy Penrod, Commissioner, Community Services and Programs Commission, Kansas Department for Aging and Disability Services  
Kerrie Bacon, Ombudsman, KanCare Ombudsman Office  
Keith Wisdom, Aetna Better Health of Kansas  
Carrie Kimes, United Healthcare Community Plan  
Miranda Steele, Sunflower State Health Plan

### **Welcome – Chairman Larry Martin**

Adam Proffitt opened the meeting and spoke of an article in the KC Star referencing the Medicaid Inspector General's report detailing an old IG email address that went dormant and has not been checked for a period of approximately 18 months. KDHE is taking swift action to correct this issue and is turning the automatic forwards to the proper account.

### **Review and Approval of Minutes from Council meeting, May 6, 2019**

Chairman Larry Martin asked if there was any discussion on the previous meeting's minutes. Mark Hinde moved the May 6, 2019 minutes be approved as written. Ed Nicholas seconded the motion and the minutes were approved by the Council.

### **Old Business – KanCare Advisory Council**

#### **Update on expected time for credentialing by each MCO for individual providers – Walt Hill**

Discussion was held. Topic will remain on old business until comfortable with the resolution.

#### **Update on staffing issues for those in need of Long-Term Care – Ed Nicholas**

Discussion was held. Topic will remain on old business with intent to continue monitoring.

#### **Aetna Better Health claims processing and reimbursement – Lora Key**

Discussion was held. Aetna is striving to resolve the issues.

### **New Business – KanCare Advisory Council**

#### **Review coverage for beneficiary claims and spenddown period adjudicating as Usual & Customary reimbursement for providers. Discuss State's assistance as medications during the spenddown period paying at Usual & Customary are greatly disproportionate to Medicaid SMAC or MAC amounts at the pharmacy counter – Beth Simpson**

Beth Simpson expressed her concern with a pharmacy situation due to spenddown and another issue with an inmate at a jail.

#### **Harassment complaints from primary care providers regarding Aetna refusing to pay for minor procedures without prior authorization – Dr. Rebecca Reddy**

Dr. Rebecca Reddy expressed her concern on prior authorization. Aetna is in the process of correcting codes.

#### **KDHE Update – Adam Proffitt, Medicaid Director, Kansas Department of Health and Environment and Chris Swartz, Director of Operations/COO, Deputy Medicaid Director, Kansas Department of Health and Environment**

Adam Proffitt asked the group to review the KanCare Executive Summary and contact him with questions. An update was provided on Protected Income Limit (PIL) for Home and Community Based Services and OneCare Kansas (the new Health Homes model).

Chris Swartz stated providers were required to enroll in KMAP by July, but will receive an extra 90 days to complete this process without being removed from the network. Also provided an update on the transition of the state processing Nursing Facility, Psychiatric Residential Treatment Facilities (PRTF), Home and Community Bases Services (HCBS), Spenddown Program and Medicare Savings Programs.

**KDADS Update – Janis DeBoer, Deputy Secretary, Kansas Department of Aging and Disability Services and Amy Penrod, Commissioner, Community Services and Programs Commission, Kansas Department for Aging and Disability Services**

Janie DeBoer and Amy Penrod provided an updated on KDADS strategic planning, Community connections, Waiver renewal listening sessions, Protected income level and waiver renewal, Brain Injury waiver, HCBS waiver enrollment-June, and Current efforts to reduce the waiting list. A handout was provided.

**Update from KanCare Ombudsman – Kerrie Bacon**

Kerrie Bacon provided a written KanCare Ombudsman Report, Quarter 2, 2019.

**Updates on KanCare with Q&A**

***Aetna Better Health of Kansas – Keith Wisdom***

Keith Wisdom provided a brief update on Aetna Better Health of Kansas.

***Sunflower State Health Plan – Miranda Steele***

Miranda Steele provided a brief update on Sunflower State Health.

***United Healthcare Community Plan – Carrie Kimes***

Carrie Kimes provided a brief update on United Healthcare.

Larry Martin asked for a motion to adjourn. Motion made to adjourn the meeting and seconded. Larry Martin thanked everyone for attending the meeting and adjourned.

**Next Meeting of KanCare Advisory Council and Annual KanCare Public Forum– December 11, 2019, Memorial Hall Auditorium, 2:30-4:30 p.m.**