

KanCare Ombudsman Liaison Training

The KanCare Ombudsman office has a mission to strengthen and extend its services through education and support to those community organizations committed to helping local residents navigate the complex health care delivery system. The KanCare Ombudsman Liaison Training is in-person or occasionally by webinar and designed to help community organization staff members that work with Kansas Medicaid consumers to acquire a better understanding of (1) The Basic KanCare Programs including Home and Community Based Services, (2) How to Assist with Medicaid Applications and (3) Medicaid Related Resources and Support. There will also be an opportunity in the future to register for ongoing education on Medicaid related issues.

This training is currently available in Wyandotte, Johnson and Sedgwick counties. Please visit the following link to view available schedules and corresponding registration form.

Registration is first-come, first served. **TO REGISTER:** <http://www.kancare.ks.gov/kancare-ombudsman-office/liaison-training>. There is no fee for the training. It is provided as a service to community organizations for capacity building.

This training is not intended for consumers or family members. Please do not distribute this announcement to them.

Class Descriptions

Basic KanCare Programs & HCBS Programs Overview

1. *General Medicaid Questions*
2. *Basic KanCare Programs Overview (including HCBS Waiver Programs)*
3. *Medicaid Related Resources and Support*

How to Assist with Medicaid Applications

1. *Answers to the Most Frequently Asked Questions Regarding the KanCare Application Process*
2. *A Guide to Completing a KanCare Application*