



# GEO-ACCESS MAPS

## FOR 2nd Quarter, 2020

The following Geo-Access maps are generated by the KanCare Managed Care Organizations (MCOs) each quarter and illustrate the geographical coverage of providers throughout the state for specific provider types. The format for the maps has been updated to reflect changes with KanCare 2.0 and in accordance with the Medicaid and CHIP Managed Care Final Rule.

The Geographic Mapping Reports allow KDHE to evaluate the growth of the network, identify gaps in coverage, monitor MCO compliance with the KanCare Network Adequacy Standards, and provide constructive feedback to the MCOs.

The provider categories included in the maps are listed below:

- Adult Primary Care Providers (PCPs)
- Pediatric Primary Care Providers (PCPs)
- OB/GYN
- Adult Behavioral Health (non-waiver)
- Pediatric Behavioral Health (non-waiver)
- Adult Specialists
- Pediatric Specialists
- Hospital
- Pharmacy
- Dental and Vision
- Ancillary Services
- HCBS (fixed-site)

Each map identifies the specialty and—where applicable—population for the service identified. Only providers contracted for the specified service are shown, including providers in border states. Provider service locations are identified on each map as a small dot and colored circles are used to represent the radius in miles from each provider service location (for the identified urban-rural classification). The size of each circle corresponds to distance requirements identified in the network standards.

For each map, a count will display the number of unique providers and locations. In some instances, many providers practice in a single location. Providers may also have multiple practice locations.

The index below identifies the classification indicators used in the maps. For all maps, the following scale is used.



### Adult Services

- Urban/Semi-Urban
- Densely Settled/Rural/Frontier
- Border State
- Provider Locations

### Pediatric Services

- Urban/Semi-Urban
- Densely Settled/Rural/Frontier
- Border State
- Provider Locations

### HCBS Services

- Urban/Semi-Urban
- Densely Settled/Rural/Frontier
- Border State
- Provider Locations

### Hospital, Ancillary, Pharmacy, and Vision Services

- Urban/Semi-Urban
- Densely Settled/Rural/Frontier
- Border State
- Provider Locations



KanCare Managed Care Organization  
 Provider Access and Availability Report for Q2 - 2020

Aetna Better Health

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN		RURAL & FRONTIER	
			Percent of Members within Access Standard	Mean Distance from Member to Provider Type	Percent of Members within Access Standard	Mean Distance from Member to Provider Type
<b>Primary Care Physicians</b>			20 MILES / 40 MINUTES		30 MILES / 45 MINUTES	
Adult Primary Care Providers	2944	802	100.0%	1.5	100.0%	3.4
Pediatric Primary Care Providers	3722	829	100.0%	1.6	100.0%	3.7
<b>OB/GYN</b>			15 MILES / 30 MINUTES		60 MILES / 90 MINUTES	
OB/GYN	466	202	100.0%	3.4	100.0%	17.2
<b>Behavioral Health</b>			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Adult Behavioral Health	2966	797	100.0%	1.6	100.0%	6.3
Pediatric Behavioral Health	3149	800	100.0%	1.7	100.0%	6.4
<b>Specialist</b>			30 MILES / 60 MINUTES		90 MILES / 135 MINUTES	
<b>ADULT SPECIALIST</b>			30 MILES / 60 MINUTES		90 MILES / 135 MINUTES	
Allergy	37	37	97.1%	8.5	94.3%	49.7
Cardiology	508	247	100.0%	3.5	100.0%	24.1
Dermatology	44	98	100.0%	5.5	100.0%	27.0
Gastroenterology	129	111	96.6%	9.8	93.2%	48.5
General Surgery	438	286	100.0%	3.3	100.0%	8.9
Hematology/Oncology	240	148	100.0%	4.7	100.0%	23.0
Nephrology	155	120	100.0%	5.5	99.8%	27.2
Neurology	325	184	100.0%	4.4	100.0%	22.8
Ophthalmology	117	81	100.0%	5.7	100.0%	27.2
Orthopedics	296	175	100.0%	3.7	100.0%	14.4
Otolaryngology	118	67	100.0%	6.7	100.0%	33.8
Physical Medicine/Rehab	80	73	100.0%	7.3	83.8%	63.9
Plastic and Reconstructive Surgery	50	51	96.7%	9.5	92.6%	56.6
Podiatry	50	47	100.0%	9.7	100.0%	27.1
Psychiatrist	469	297	100.0%	2.7	100.0%	9.7
NOTE: The standard for this specialty differs from other specialties in this group.			15 MILES / 30 MINUTES ↑		60 MILES / 90 MINUTES ↑	
Pulmonary Disease	190	119	100.0%	6.6	100.0%	28.1
Urology	124	70	100.0%	6.7	99.8%	25.1
<b>PEDIATRIC SPECIALIST</b>			30 MILES / 60 MINUTES		90 MILES / 135 MINUTES	
Allergy	37	37	97.6%	8.5	89.6%	60.0
Cardiology	493	244	100.0%	3.8	100.0%	28.2
Dermatology	44	98	100.0%	5.6	100.0%	31.2
Gastroenterology	121	110	97.2%	9.4	88.4%	58.4
General Surgery	438	286	100.0%	3.6	100.0%	8.8
Hematology/Oncology	232	148	100.0%	5.0	100.0%	21.5
Neonatology	71	30	97.5%	10.6	97.4%	54.7
Nephrology	112	120	100.0%	5.8	99.7%	30.1
Neurology	320	184	100.0%	4.8	100.0%	25.6
Ophthalmology	115	81	100.0%	5.4	100.0%	29.5
Orthopedics	295	175	100.0%	3.9	100.0%	14.0
Otolaryngology	118	67	100.0%	7.0	100.0%	36.7
Physical Medicine/Rehab	78	73	100.0%	7.0	75.2%	80.0
Plastic and Reconstructive Surgery	49	44	97.2%	9.0	87.2%	67.3
Podiatry	50	47	100.0%	9.0	100.0%	26.9
Psychiatrist	452	287	100.0%	3.1	100.0%	9.6
NOTE: The standard for this specialty differs from other specialties in this group.			15 MILES / 30 MINUTES ↑		60 MILES / 90 MINUTES ↑	
Pulmonary Disease	188	118	100.0%	6.8	100.0%	31.1
Urology	120	68	100.0%	7.2	99.7%	24.1
<b>Hospital</b>			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Hospital	152	156	100.0%	4.5	100.0%	6.7
<b>Pharmacy</b>			10 MILES / 20 MINUTES		30 MILES / 45 MINUTES	
Pharmacy	695	688	99.9%	1.6	100.0%	4.0
<b>Vision</b>			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Optometry	401	299	100.0%	2.0	100.0%	8.4
<b>Dental</b>			20 MILES / 40 MINUTES		30 MILES / 45 MINUTES	
Adult Dental Primary Care	319	224	100.0%	2.6	97.9%	9.0
Pediatric Dental Primary Care	60	51	96.9%	6.9	37.5%	81.9
<b>Ancillary Services</b>			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Physical Therapy	497	204	100.0%	3.6	100.0%	16.9
Occupational Therapy	145	100	100.0%	4.3	72.3%	53.6
Speech Therapy	122	76	97.4%	7.6	72.1%	59.4



KanCare Managed Care Organization  
 Provider Access and Availability Report for Q2 - 2020  
*Aetna Better Health*

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN		RURAL & FRONTIER	
			Percent of Members within Access Standard	Mean Distance from Member to Provider Type	Percent of Members within Access Standard	Mean Distance from Member to Provider Type
X-Ray	173	177	100.0%	4.1	100.0%	6.4
Lab	246	256	100.0%	4.3	100.0%	6.1
NOTE: The standard for this specialty differs from other specialties in this group.					30 MILES / 60 MINUTES ↑	

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN 30 MILES / 60 MINUTES		RURAL & FRONTIER 60 MILES / 100 MINUTES	
			Percent of Members within Access Standard	Mean Distance from Member to Specialist	Percent of Members within Access Standard	Mean Distance from Member to Specialist
<b>Adult Day Care PT 55/PS 410/PC S5101 &amp; S5102</b>						
FE Waiver Providers	115	121	100.0%	4.6	100.0%	14.1
<b>Day Supports PT 55/PS 520/PC T2021</b>						
IDD Waiver Providers	112	127	100.0%	3.7	100.0%	16.4



KanCare Managed Care Organization  
 Mapped Provider Count Report  
 Sunflower State Health Plan

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN		RURAL & FRONTIER	
			Percent of Members within Access Standard	Mean Distance from Member to Provider Type	Percent of Members within Access Standard	Mean Distance from Member to Provider Type
<b>Primary Care Physicians</b>			20 MILES / 40 MINUTES		30 MILES / 45 MINUTES	
Adult Primary Care Providers	2,404	685	100.0%	1.8	100.0%	4.7
Pediatric Primary Care Providers	2,640	709	100.0%	1.9	100.0%	4.9
<b>OB/GYN</b>			15 MILES / 30 MINUTES		60 MILES / 90 MINUTES	
OB/GYN	839	213	99.9%	3.0	100.0%	15.7
<b>Behavioral Health</b>			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Adult Behavioral Health	4,582	892	100.0%	1.5	100.0%	5.9
Pediatric Behavioral Health	4,851	905	100.0%	1.6	100.0%	6.1
<b>Specialist</b>			30 MILES / 60 MINUTES		90 MILES / 135 MINUTES	
<b>ADULT SPECIALIST</b>			30 MILES / 60 MINUTES		90 MILES / 135 MINUTES	
Allergy	40	30	99.1%	9.4	94.1%	57.5
Cardiology	1,296	195	100.0%	4.2	100.0%	32.6
Dermatology	127	75	98.4%	7.8	99.9%	32.8
Gastroenterology	191	68	99.9%	8.8	93.1%	50.9
General Surgery	668	205	100.0%	3.9	100.0%	13.8
Hematology/Oncology	371	94	100.0%	6.3	100.0%	26.3
Nephrology	165	59	100.0%	7.3	98.8%	35.6
Neurology	497	146	100.0%	5.1	98.4%	33.0
Ophthalmology	775	186	100.0%	3.0	100.0%	17.1
Orthopedics	364	135	100.0%	4.4	100.0%	18.2
Otolaryngology	148	47	96.4%	9.2	99.8%	42.2
Physical Medicine/Rehab	76	54	99.9%	8.2	99.1%	41.3
Plastic and Reconstructive Surgery	68	37	86.1%	16.0	70.0%	91.7
Podiatry	59	44	100.0%	8.3	100.0%	29.1
Psychiatrist	679	236	99.9%	3.0	100.0%	13.8
NOTE: The standard for this specialty differs from other specialties in this group.			15 MILES / 30 MINUTES á		60 MILES / 90 MINUTES á	
Pulmonary Disease	265	85	100.0%	6.9	94.8%	43.8
Urology	144	50	100.0%	7.2	99.8%	35.8
<b>PEDIATRIC SPECIALIST</b>			30 MILES / 60 MINUTES		90 MILES / 135 MINUTES	
Allergy	40	30	99.3%	9.5	92.0%	60.4
Cardiology	1,304	195	100.0%	4.3	100.0%	34.8
Dermatology	129	75	98.7%	7.6	99.9%	32.2
Gastroenterology	199	69	99.8%	9.0	91.0%	54.0
General Surgery	668	204	100.0%	4.0	100.0%	13.6
Hematology/Oncology	375	94	100.0%	6.5	100.0%	26.4
Neonatology	75	26	92.2%	12.5	93.3%	62.8
Nephrology	164	59	100.0%	7.3	98.9%	37.0
Neurology	501	149	100.0%	5.3	99.9%	30.3
Ophthalmology	775	186	100.0%	3.1	100.0%	18.7
Orthopedics	372	135	100.0%	4.5	100.0%	18.2
Otolaryngology	148	47	96.5%	9.2	99.8%	42.5
Physical Medicine/Rehab	76	54	99.9%	8.2	99.1%	40.8
Plastic and Reconstructive Surgery	68	37	86.2%	16.0	67.7%	96.4
Podiatry	61	44	100.0%	8.3	100.0%	29.4
Psychiatrist	682	238	99.8%	3.1	100.0%	14.1
NOTE: The standard for this specialty differs from other specialties in this group.			15 MILES / 30 MINUTES á		60 MILES / 90 MINUTES á	
Pulmonary Disease	267	85	100.0%	6.8	92.7%	47.6
Urology	144	50	100.0%	7.3	99.7%	35.6
<b>Hospital</b>			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Hospital	222	155	100.0%	4.3	100.0%	7.1
<b>Pharmacy</b>			10 MILES / 20 MINUTES		30 MILES / 45 MINUTES	
Pharmacy	639	630	99.8%	1.5	100.0%	3.8
<b>Vision</b>			30 MILES / 60 MINUTES		60 MILES / 90 MINUTES	
Optometry	1,608	406	100.0%	1.8	100.0%	6.4
<b>Dental</b>			20 MILES / 40 MINUTES		30 MILES / 45 MINUTES	
Adult Dental Primary Care	737	249	100.0%	2.8	99.9%	7.6



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 Sunflower State Health Plan

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN		RURAL & FRONTIER	
			Percent of Members within Access Standard	Mean Distance from Member to Provider Type	Percent of Members within Access Standard	Mean Distance from Member to Provider Type
Pediatric Dental Primary Care	604	197	100.0%	2.9	95.7%	12.7
<b>Ancillary Services</b>			<b>30 MILES / 60 MINUTES</b>		<b>60 MILES / 90 MINUTES</b>	
Physical Therapy	1,189	330	100.0%	2.6	100.0%	5.5
Occupational Therapy	346	237	100.0%	3.1	100.0%	7.2
Speech Therapy	152	86	100.0%	5.8	80.5%	43.4
X-Ray	229	198	100.0%	4.1	100.0%	8.4
Lab	244	219	100.0%	4.6	100.0%	8.9
NOTE: The standard for this specialty differs from other specialties in this group.					30 MILES / 60 MINUTES d	

Provider Specialty Type	# Unique Providers	# Unique Locations	URBAN & SEMI-URBAN 30 MILES / 60 MINUTES		RURAL & FRONTIER 60 MILES / 100 MINUTES	
			Percent of Members within Access Standard	Mean Distance from Member to Specialist	Percent of Members within Access Standard	Mean Distance from Member to Specialist
<b>Adult Day Care PT 55/PS 410/PC S5101 &amp; S5102</b>						
FE Waiver Providers	100	93	100.0%	4.4	98.3%	18.0
<b>Day Supports PT 55/PS 520/PC T2021</b>						
IDD Waiver Providers	135	115	100.0%	2.7	96.9%	14.3



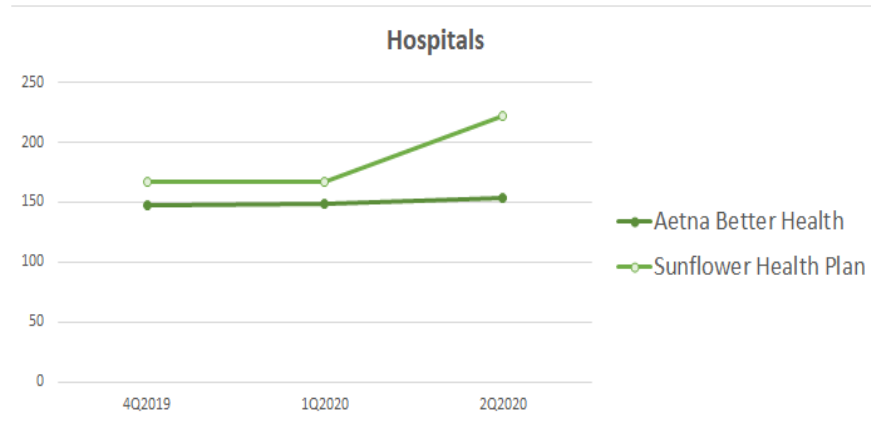
KanCare Managed Care Organization  
Mapped Provider Count Report  
*United Health Care*

DATA UNAVAILABLE

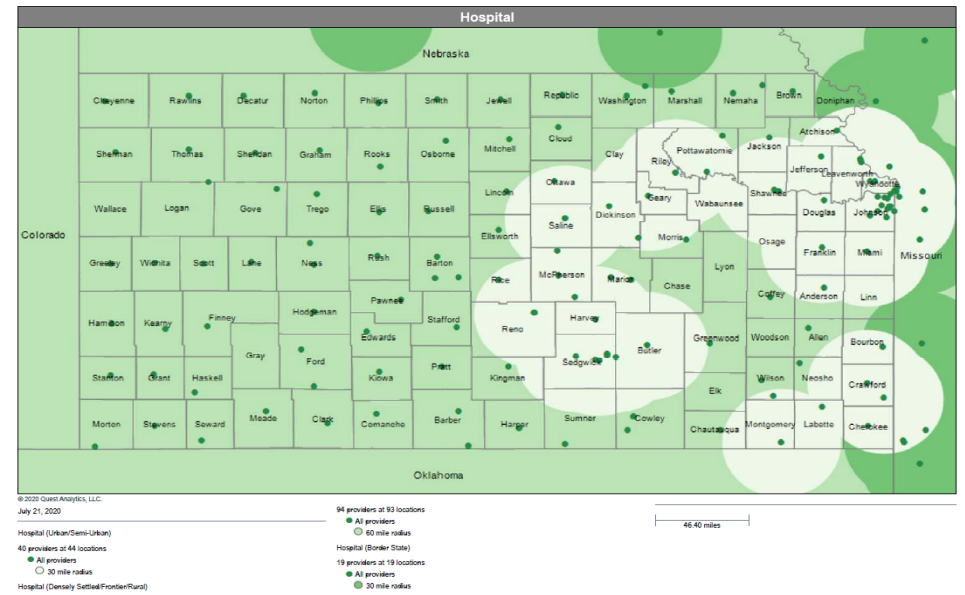
### Hospitals

#### QUARTERLY COUNT TREND

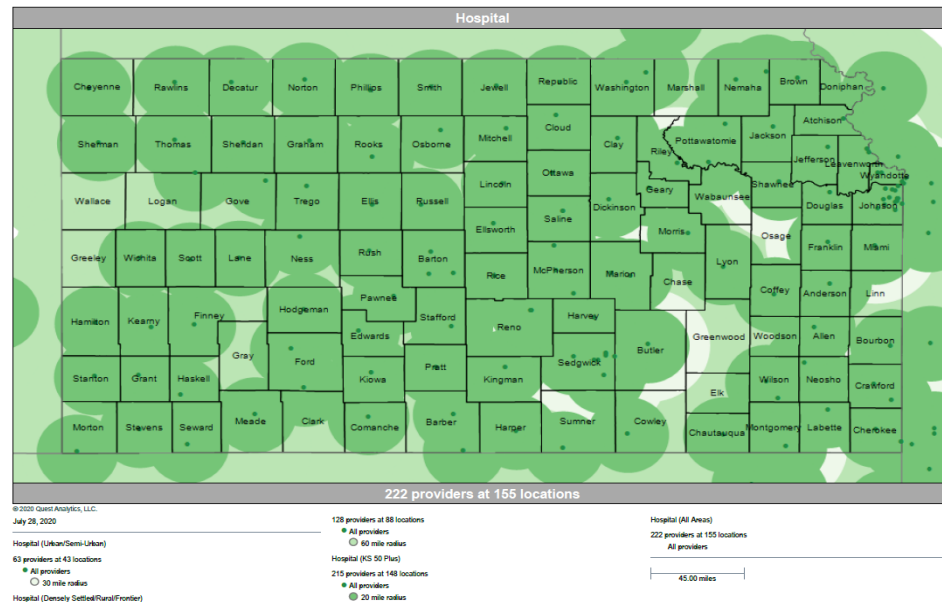
	4Q2019	1Q2020	2Q2020
Aetna Better Health	147	149	153
Sunflower Health Plan	167	167	222



### Aetna Better Health



### Sunflower Health Plan



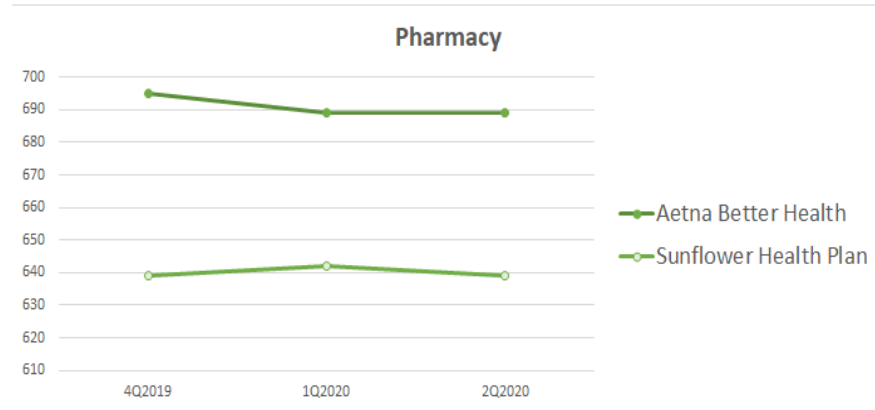
### UnitedHealthcare

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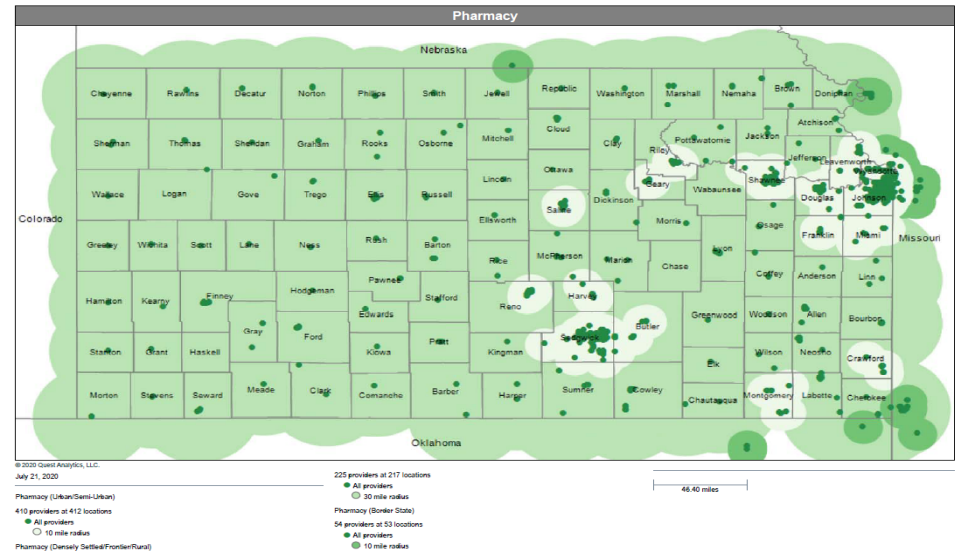
### Retail Pharmacy

#### QUARTERLY COUNT TREND

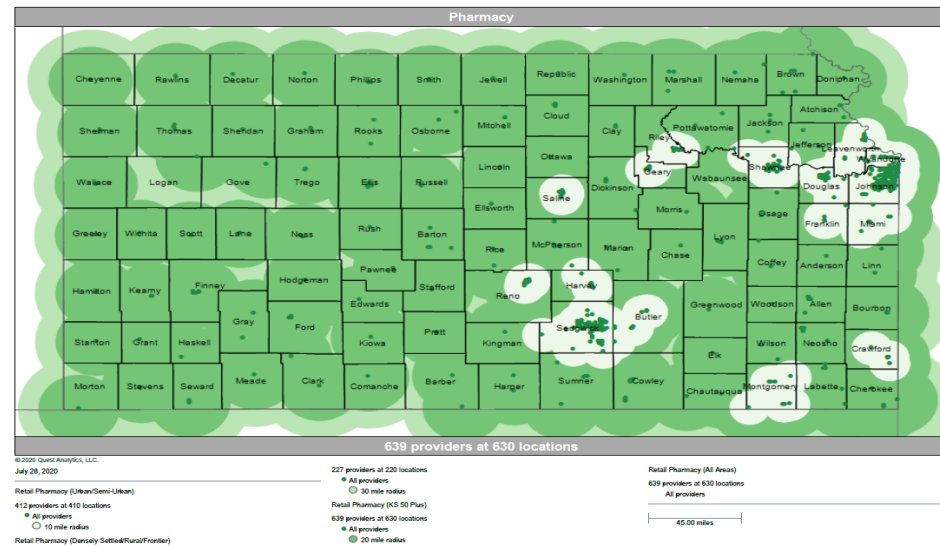
	4Q2019	1Q2020	2Q2020
Aetna Better Health	695	689	689
Sunflower Health Plan	639	642	639



### Aetna Better Health



### Sunflower Health Plan



### UnitedHealthcare

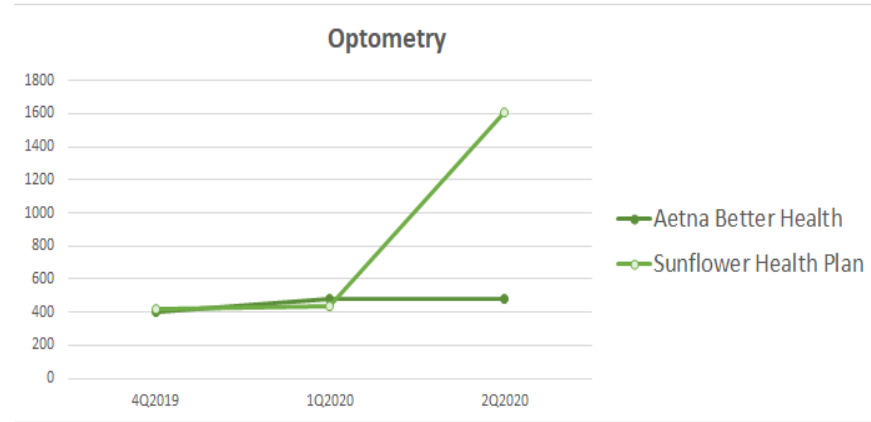
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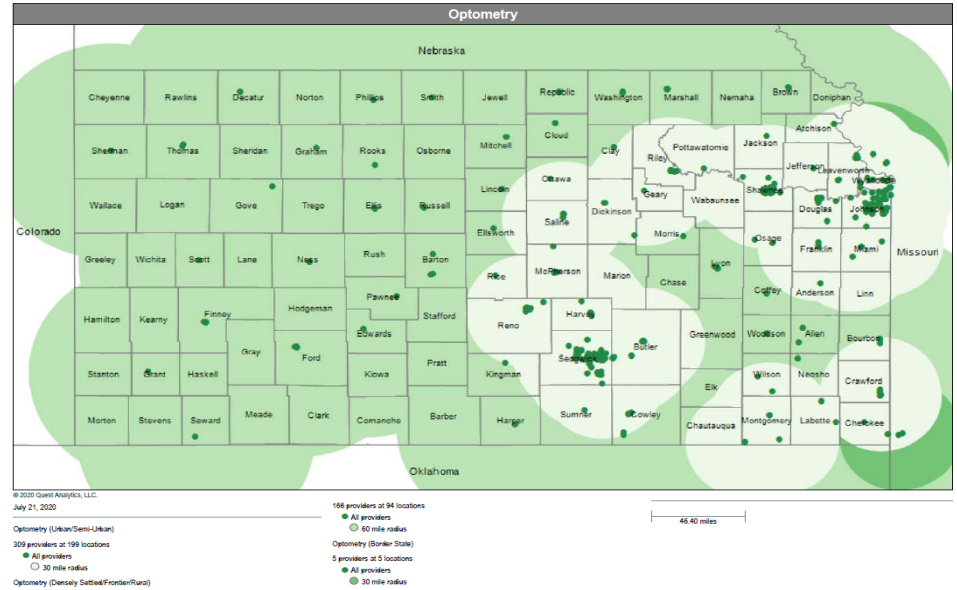
## Optometry

### QUARTERLY COUNT TREND

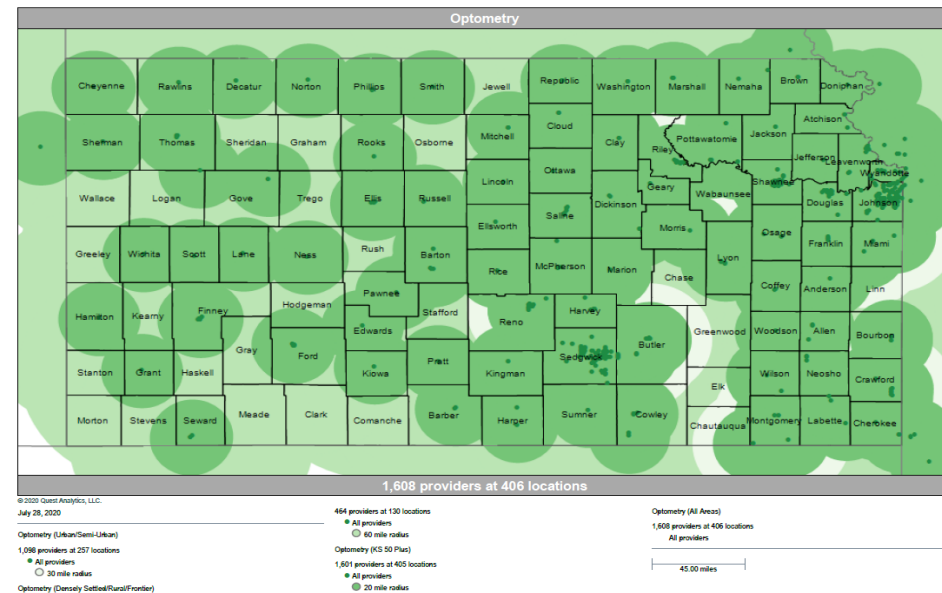
	4Q2019	1Q2020	2Q2020
Aetna Better Health	397	477	480
Sunflower Health Plan	421	436	1608



## Aetna Better Health



## Sunflower Health Plan



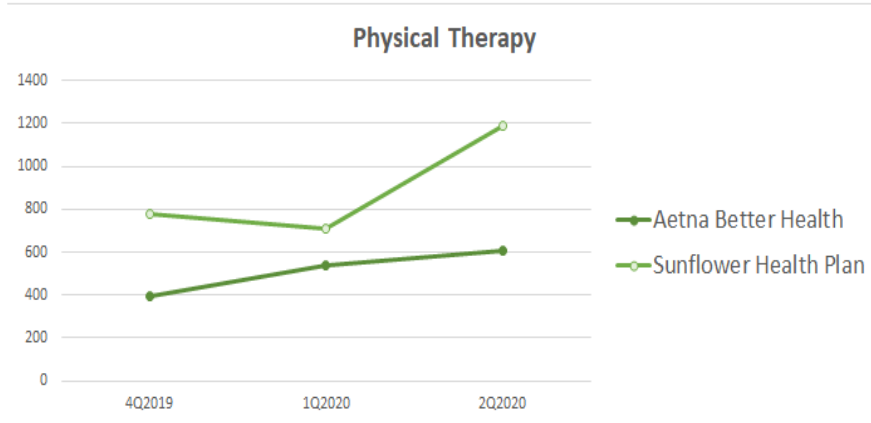
## UnitedHealthcare

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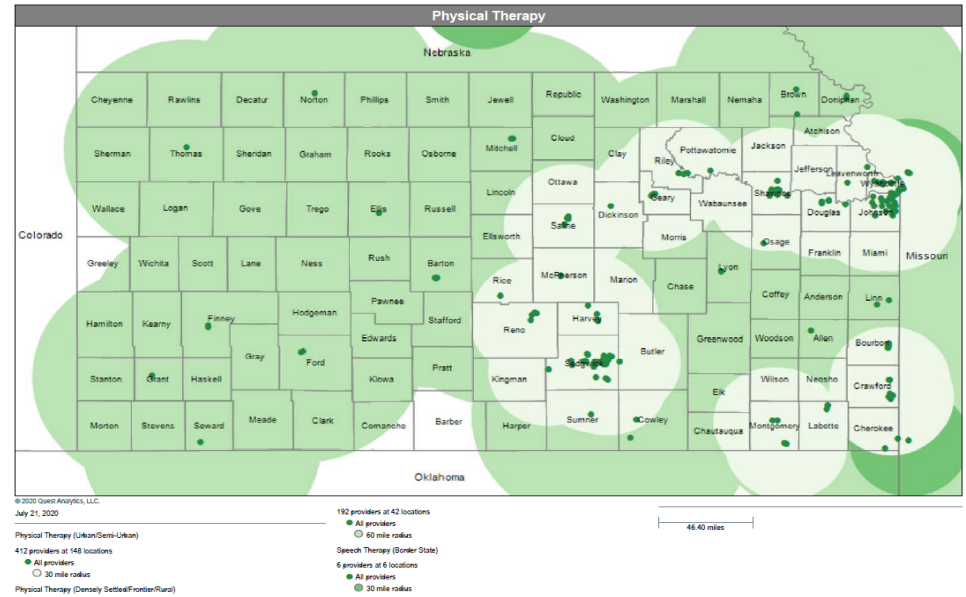
## Physical Therapy

### QUARTERLY COUNT TREND

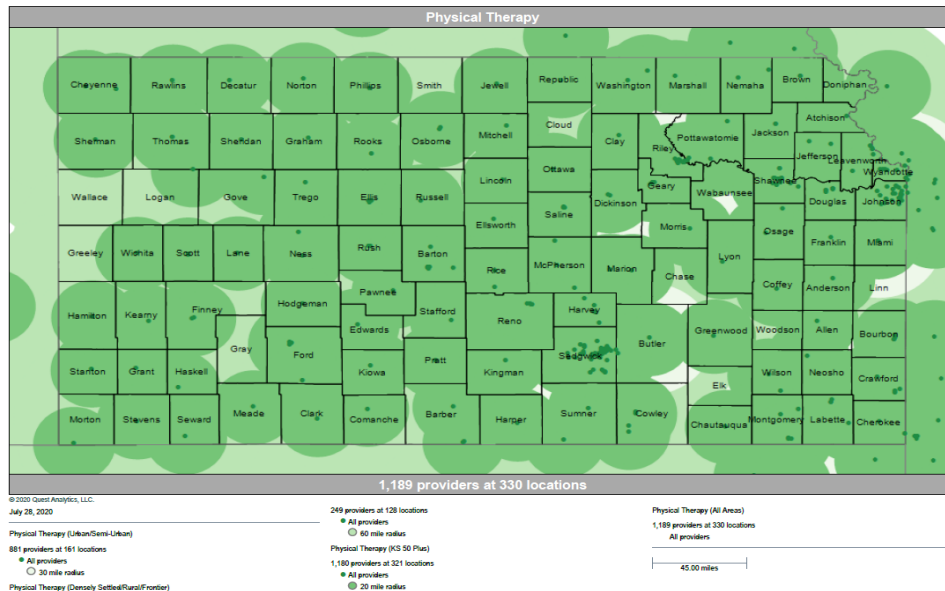
	4Q2019	1Q2020	2Q2020
Aetna Better Health	396	537	610
Sunflower Health Plan	776	707	1189



## Aetna Better Health



## Sunflower Health Plan



## UnitedHealthcare

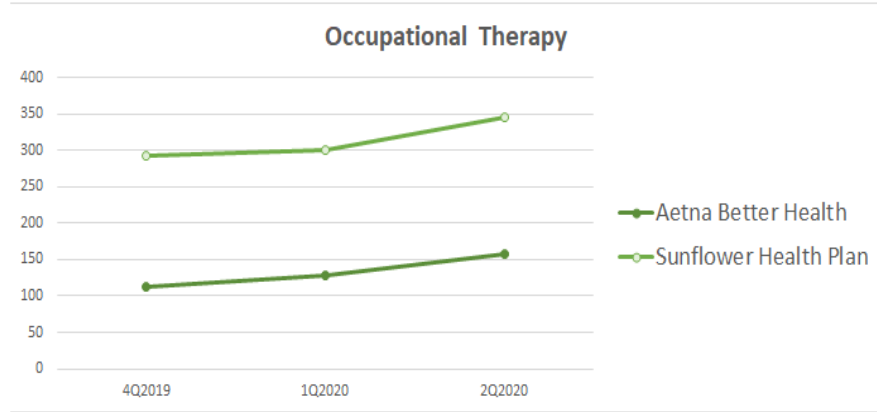
DATA UNAVAILABLE

# Ancillary Services

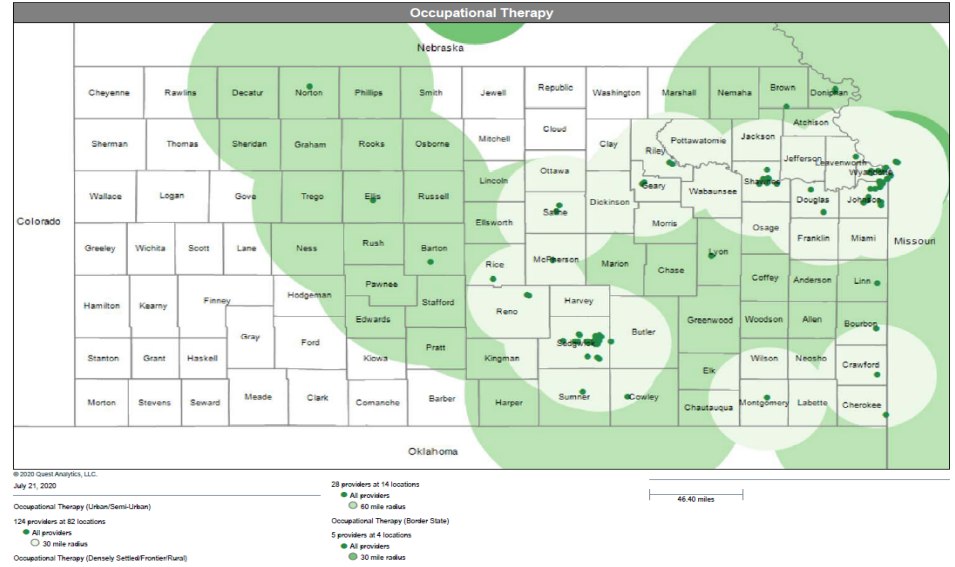
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### QUARTERLY COUNT TREND

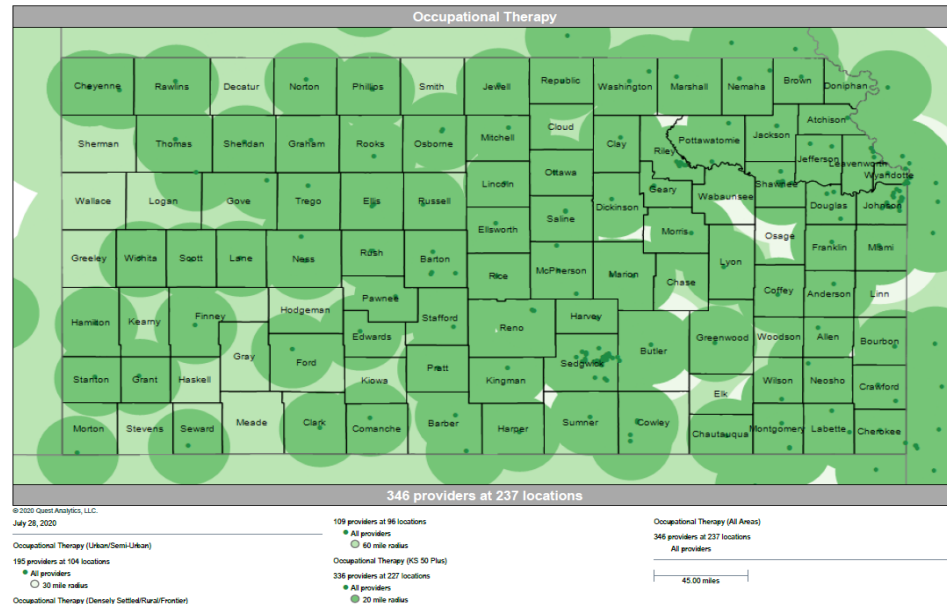
	4Q2019	1Q2020	2Q2020
Aetna Better Health	112	129	157
Sunflower Health Plan	293	300	346



## Aetna Better Health



## Sunflower Health Plan



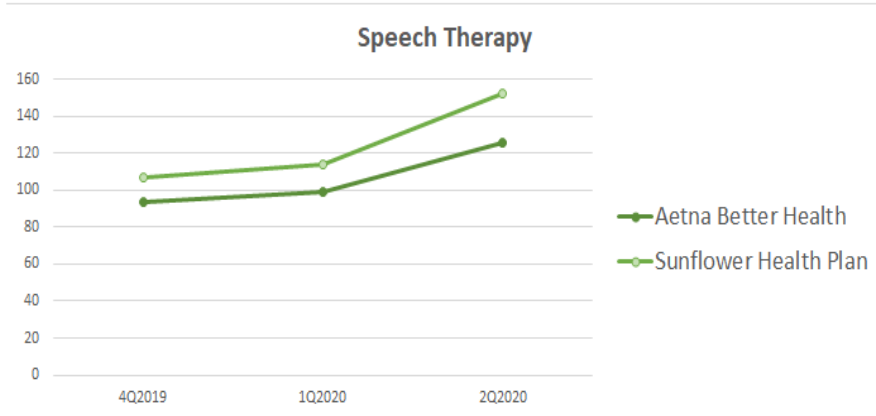
## UnitedHealthcare

DATA UNAVAILABLE

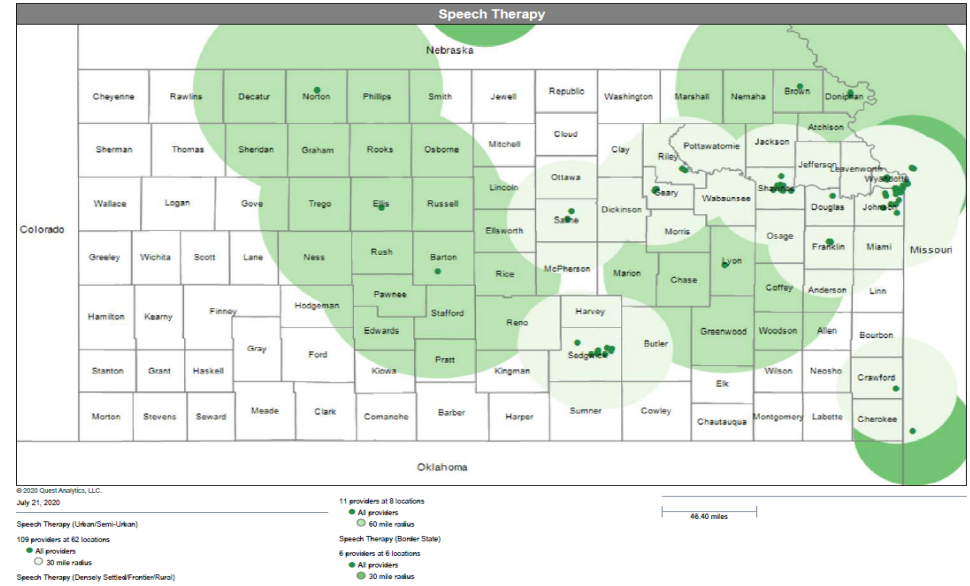
### Speech Therapy

#### QUARTERLY COUNT TREND

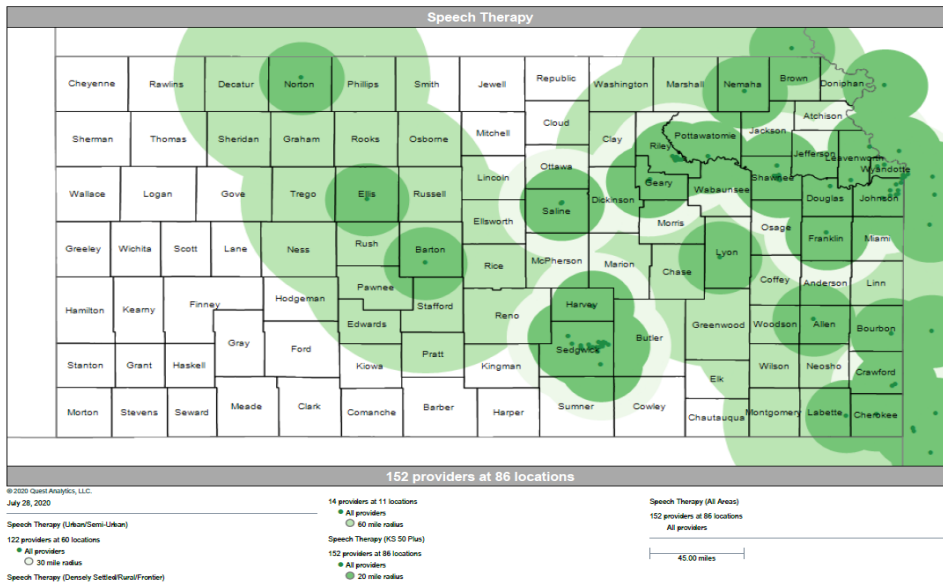
	4Q2019	1Q2020	2Q2020
Aetna Better Health	94	99	126
Sunflower Health Plan	107	114	152



### Aetna Better Health



### Sunflower Health Plan



### UnitedHealthcare

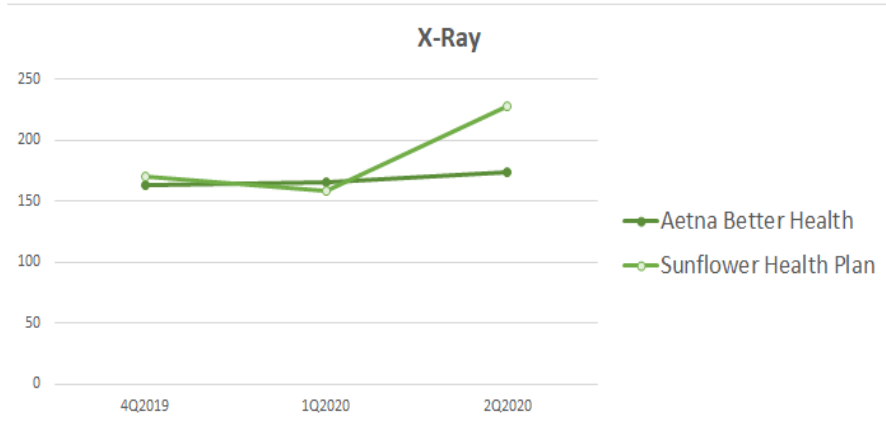
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# Ancillary Services

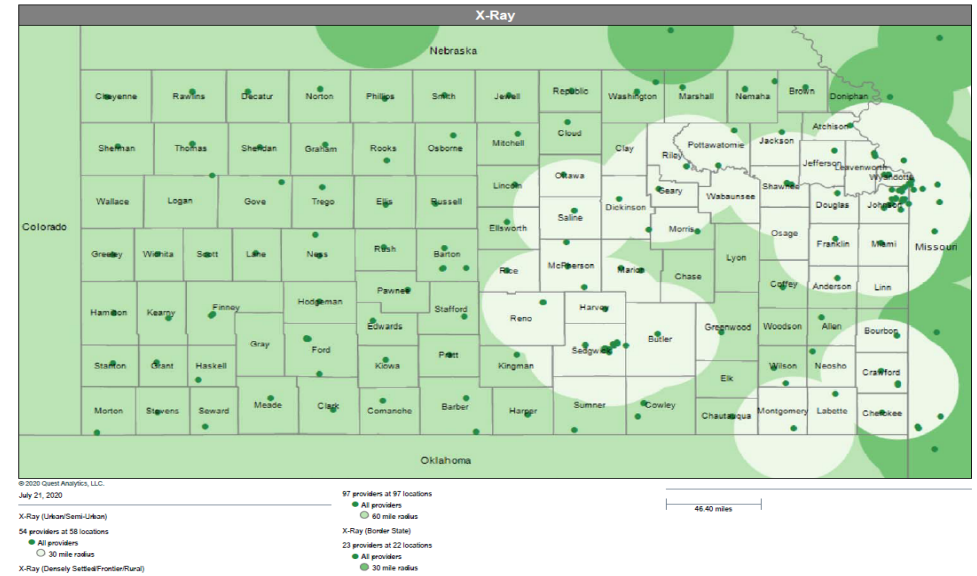
## X-Ray

### QUARTERLY COUNT TREND

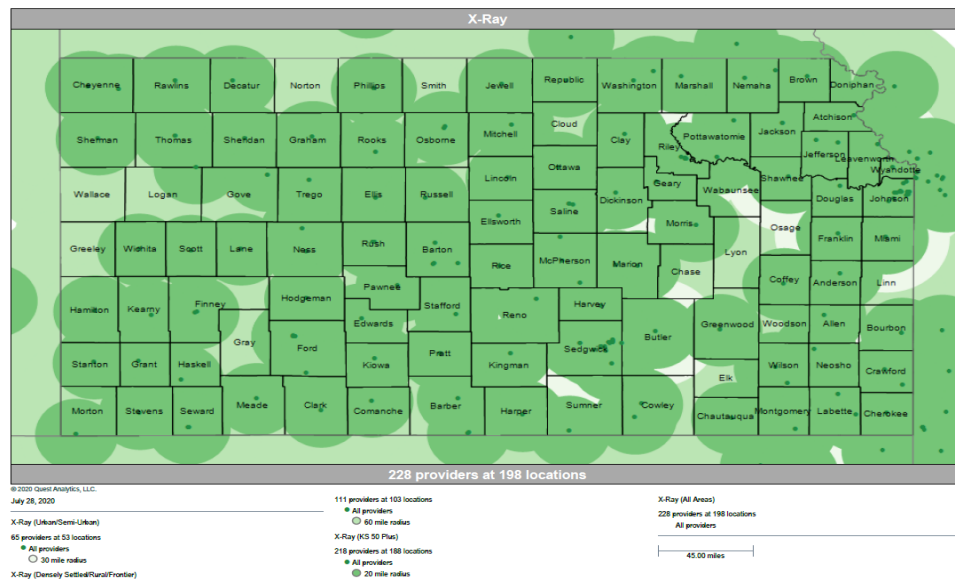
	4Q2019	1Q2020	2Q2020
Aetna Better Health	163	166	174
Sunflower Health Plan	170	158	228



## Aetna Better Health



## Sunflower Health Plan



## UnitedHealthcare

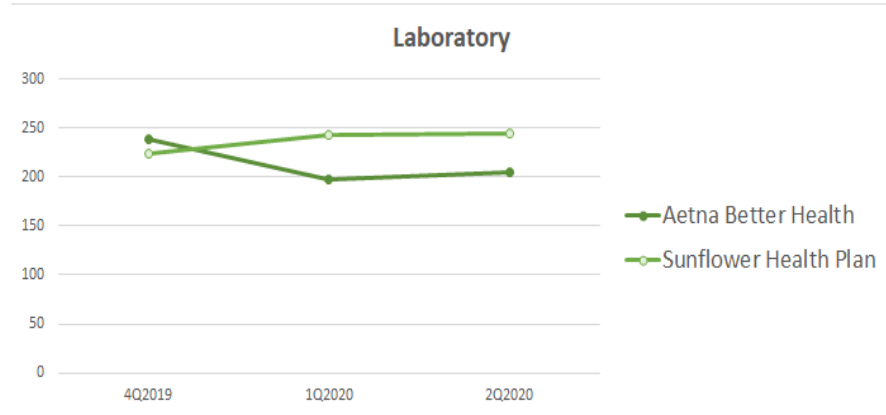
DATA UNAVAILABLE

# Ancillary Services

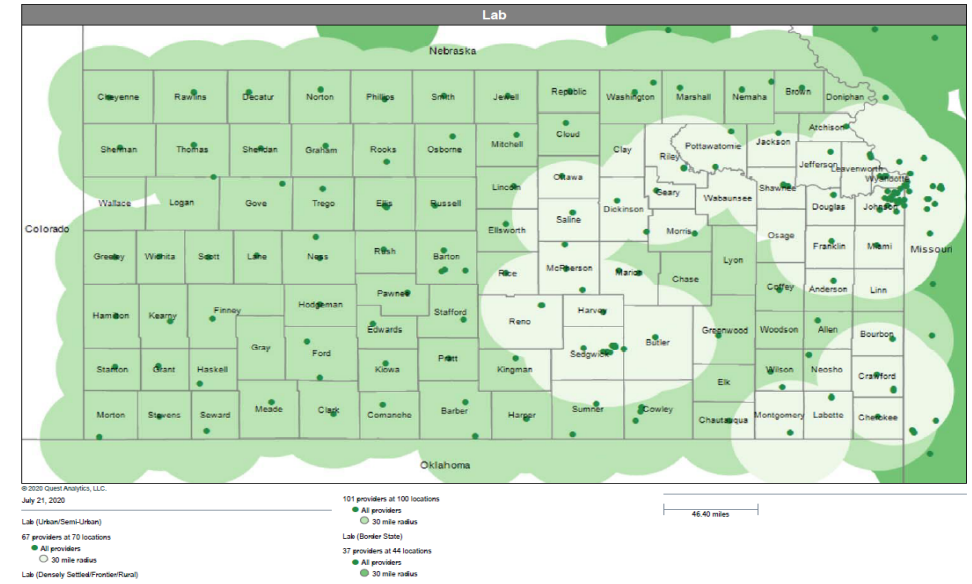
## Laboratory Services

### QUARTERLY COUNT TREND

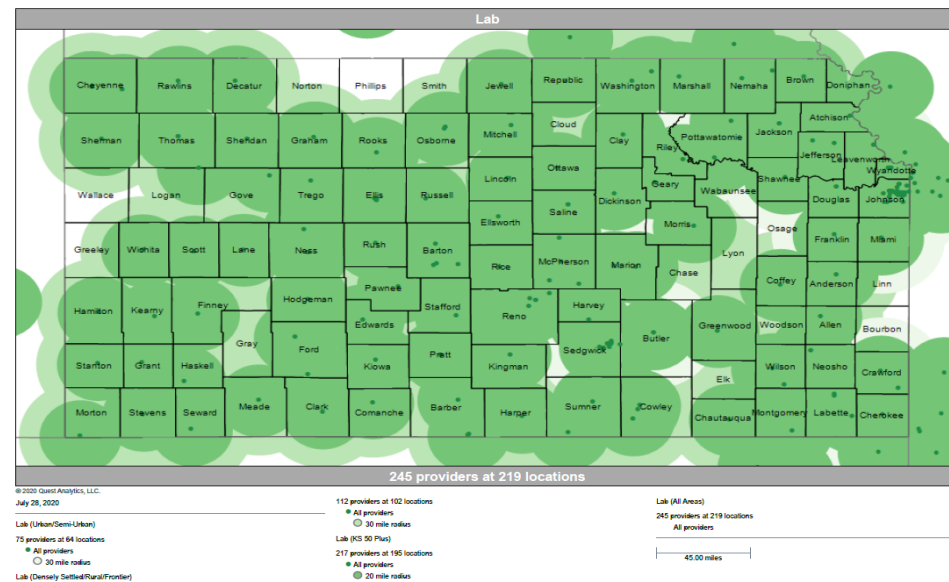
	4Q2019	1Q2020	2Q2020
Aetna Better Health	238	198	205
Sunflower Health Plan	224	243	245



## Aetna Better Health



## Sunflower Health Plan



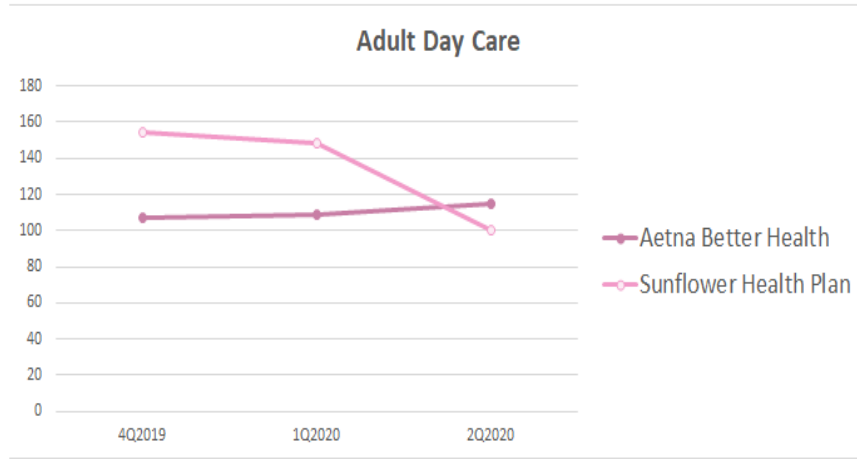
## UnitedHealthcare

DATA UNAVAILABLE

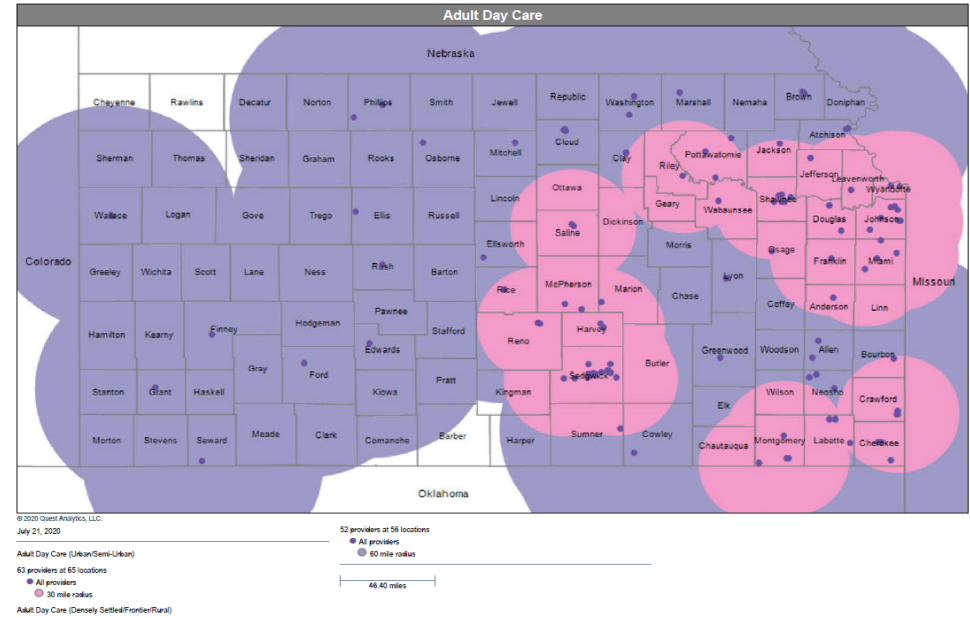
## HCBS Adult Day Care

### QUARTERLY COUNT TREND

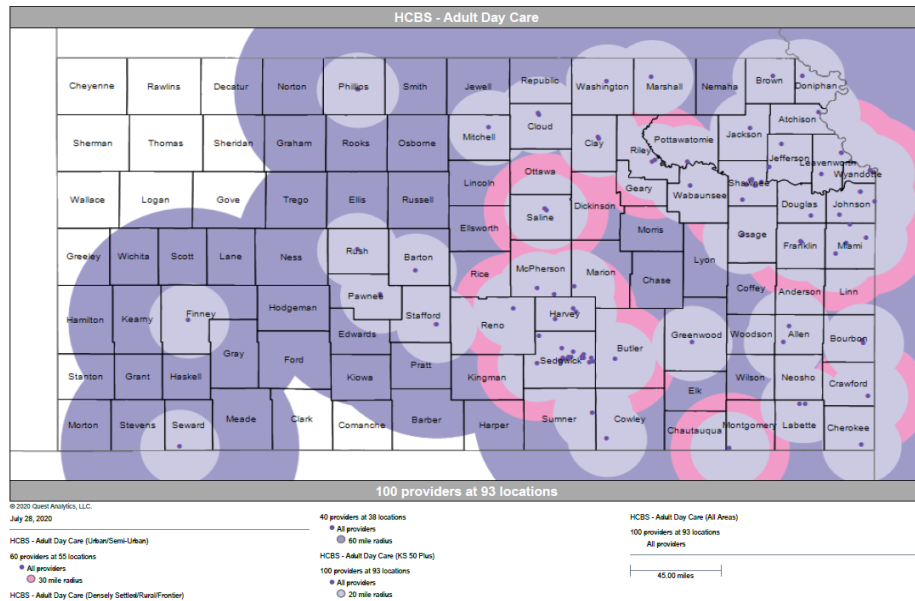
	4Q2019	1Q2020	2Q2020
Aetna Better Health	107	109	115
Sunflower Health Plan	154	148	100



## Aetna Better Health



## Sunflower Health Plan



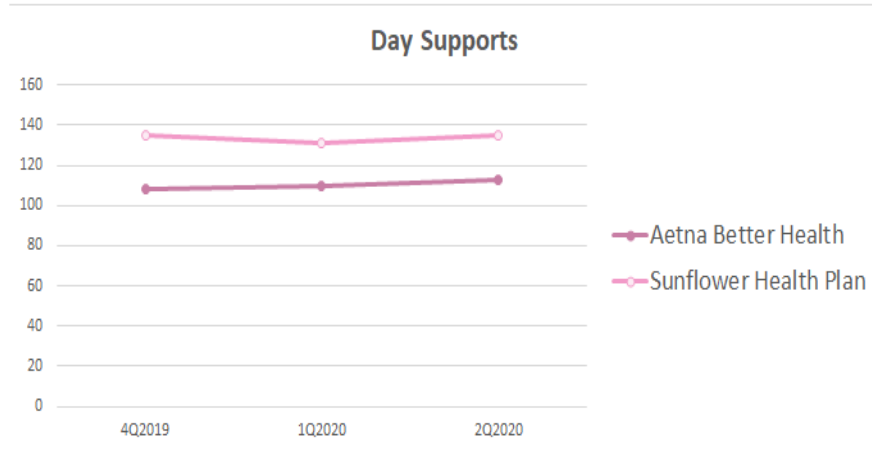
## UnitedHealthcare

DATA UNAVAILABLE

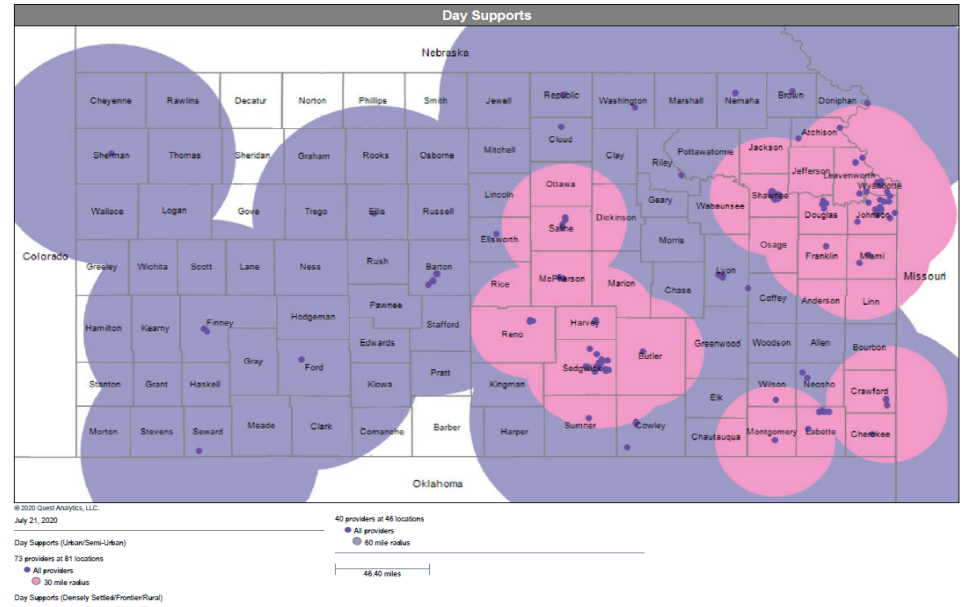
## HCBS Day Supports

### QUARTERLY COUNT TREND

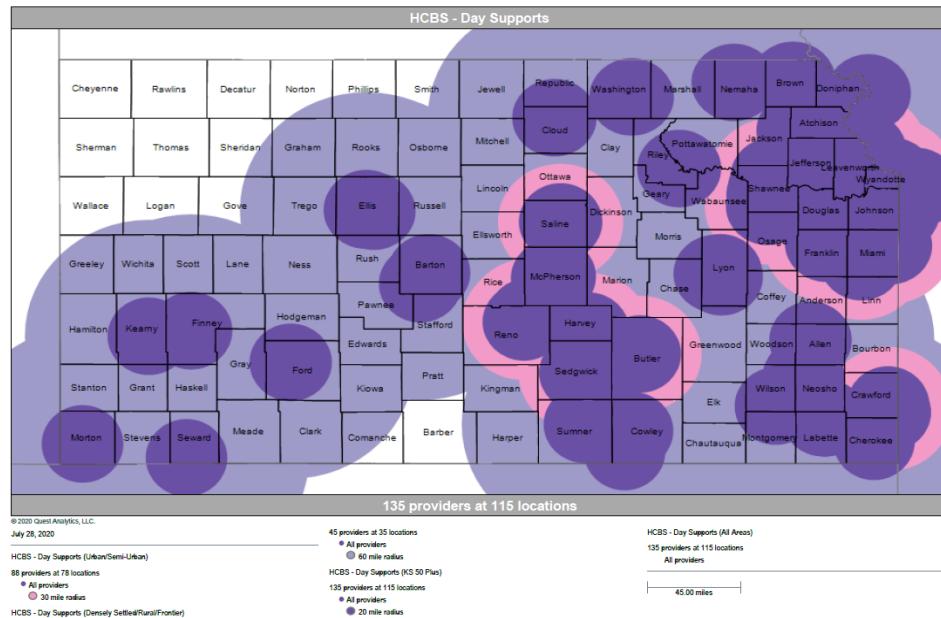
	4Q2019	1Q2020	2Q2020
Aetna Better Health	108	110	113
Sunflower Health Plan	135	131	135



## Aetna Better Health



## Sunflower Health Plan



## UnitedHealthcare

DATA UNAVAILABLE





## KanCare Managed Care Organization Network

Access as of July 1, 2020

### Description of Provider Types and Specialties

Provider Type/Specialty	Description
Primary Care Provider (PCP)	<p>All KanCare members will select or be assigned to a PCP. The KanCare MCOs contract with PCPs to provide, to their members, primary care services including:</p> <ul style="list-style-type: none"> <li>• Basic diagnosis and treatment of common illnesses and medical conditions</li> <li>• Counseling and education on safe health behaviors, self-care skills, treatment options, and preventive services</li> <li>• Referrals to specialists for treatment and management of more complex conditions</li> </ul> <p>Family practitioners, general practitioners, internists, pediatricians, OB/GYNs, and other types of providers contracted to fulfill this purpose, may function as PCPs. In addition, physician assistants and nurse practitioners supporting the types of physicians listed above may function as PCPs. The access standard for urban and semi-urban counties is that a PCP be available within 20 miles of the member's residence. For rural and frontier counties, a PCP should be available within 30 miles of the member's residence.</p>
Allergy	<p>Allergists are doctors who specialize in diagnosis, treatment and management of allergies, asthma and immunologic disorders. The KanCare MCOs contract with allergists to provide these services to their members. The access standard for urban and semi-urban counties is that an allergist be available within 25 miles of the member's residence. For rural and frontier counties, an allergist should be available within 100 miles of the member's residence.</p>
Cardiology	<p>Cardiologists are doctors who specialize in diagnosing and treating diseases or conditions of the heart and blood vessels—the cardiovascular system. The KanCare MCOs contract with cardiologists and cardiovascular surgeons to provide these services to their members. The access standard for urban and semi-urban counties is that a cardiologist be available within 25 miles of the member's residence. For rural and frontier counties, a cardiologist should be available within 100 miles of the member's residence.</p>
Dermatology	<p>Dermatologists are doctors who specialize in diagnosis, treatment, and prevention of skin diseases or skin cancers. The KanCare MCOs contract with dermatologists to provide these services to their members. The access standard for urban and semi-urban counties is that a dermatologist be available within 25 miles of the member's residence. For rural and frontier counties, a dermatologist should be available within 100 miles of the member's residence.</p>
Internal Medicine	<p>Physicians specializing in internal medicine, internists, deal with the prevention, diagnosis, and treatment of adult diseases. The access standard for urban and semi-urban counties is that an internist be available within 25 miles of the member's residence. For rural and frontier counties, an internist should be available within 100 miles of the member's residence.</p>
Gastroenterology	<p>Gastroenterologists are doctors who specialize in diseases of the digestive tract. The KanCare MCOs contract with gastroenterologists to provide these services to their members. The access standard for urban and semi-urban counties is that a gastroenterologist be available within 25 miles of the member's residence. For rural and frontier counties, a gastroenterologist should be available within 100 miles of the member's residence.</p>
General Surgery	<p>A general surgeon is a physician who has been educated and trained in the diagnosis and preoperative, operative, and postoperative management of patient care. The KanCare MCOs contract with general surgeons to provide these services to their members. The access standard for urban and semi-urban counties is that a general surgeon be available within 25 miles of the member's residence. For rural and frontier counties, a general surgeon should be available within 100 miles of the member's residence.</p>
Hematology/Oncology	<p>Hematologists are doctors who specialize in diagnosis, treatment, and management of blood disorders. The KanCare MCOs contract with hematologists to provide these services to their members. The access standard for urban and semi-urban counties is that a hematologist be available within 25 miles of the member's residence. For rural and frontier counties, a hematologist should be available within 100 miles of the member's residence.</p>



**KanCare Managed Care  
Organization Network Access  
as of July 1, 2020**

Neonatology	Neonatologists are doctors who specialize in the treatment of newborn infants—especially premature and ill infants. The KanCare MCOs contract with neonatologists to provide these services to their members. The access standard for urban and semi-urban counties is that a neonatologist be available within 25 miles of the member’s residence. For rural and frontier counties, a neonatologist should be available within 100 miles of the member’s residence.
Nephrology	Nephrologists are doctors who specialize in diagnosis and management of kidney diseases. The KanCare MCOs contract with nephrologists to provide these services to their members. The access standard for urban and semi-urban counties is that a nephrologist be available within 25 miles of the member’s residence. For rural and frontier counties, a nephrologist should be available within 100 miles of the member’s residence.
Neurology	Neurologists are doctors who specialize in diagnosis and treatment of disorders of the nervous system. The KanCare MCOs contract with neurologists to provide these services to their members. The access standard for urban and semi-urban counties is that a neurologist be available within 25 miles of the member’s residence. For rural and frontier counties, a neurologist should be available within 100 miles of the member’s residence.
Neurosurgery	Neurosurgeons are doctors who specialize in brain and spinal surgery. The KanCare MCOs contract with neurosurgeons to provide these services to their members. The access standard for urban and semi-urban counties is that a neurosurgeon be available within 25 miles of the member’s residence. For rural and frontier counties, a neurosurgeon should be available within 100 miles of the member’s residence.
OB/GYN	An obstetrician/gynecologist (OB/GYN) is a physician who both delivers babies and treats diseases of the female reproductive organs. The KanCare MCOs contract with OB/GYNs, including specialists in maternal fetal medicine and certified nurse midwives, to provide these services to their members. The access standard for urban and semi-urban counties is that an OB/GYN be available within 15 miles of the member’s residence. For rural and frontier counties, an OB/GYN should be available within 60 miles of the member’s residence.
Ophthalmology	An ophthalmologist is a physician specializing in medical and surgical eye problems. Since ophthalmologists perform operations on eyes, they are both surgical and medical specialists. The KanCare MCOs contract with ophthalmologists to provide these services to their members. The access standard for urban and semi-urban counties is that an ophthalmologist be available within 25 miles of the member’s residence. For rural and frontier counties, an ophthalmologist should be available within 100 miles of the member’s residence.
Orthopedics	Orthopedists are doctors who specialize in disorders of the bones, ligaments, tendons and joints. The KanCare MCOs contract with orthopedists to provide these services to their members. The access standard for urban and semi-urban counties is that an orthopedist be available within 25 miles of the member’s residence. For rural and frontier counties, an orthopedist should be available within 100 miles of the member’s residence.
Otolaryngology	An otolaryngologist is a physician who specializes in the diagnosis and treatment of disorders of the head and neck. This specialty is more commonly known as ENT (ear, nose, and throat). The access standard for urban and semi-urban counties is that an otolaryngologist be available within 25 miles of the member’s residence. For rural and frontier counties, an otolaryngologist should be available within 100 miles of the member’s residence.
Physical Medicine/Rehab	Physical medicine and rehabilitation is an area of medicine that strives to restore and enhance function and quality of life to those with physical impairments or disabilities. A physician in this field, a physiatrist, specializes in restoring function to people with injuries to the muscles, bones, tissues, and nervous system (such as stroke patients). The access standard for urban and semi-urban counties is that a physiatrist be available within 25 miles of the member’s residence. For rural and frontier counties, a physiatrist should be available within 100 miles of the member’s residence.
Plastic & Reconstructive Surgery	A plastic surgeon specializes in the correction or restoration of form and function. Although cosmetic surgery is the most well-known type of plastic surgery, most plastic surgery is not cosmetic. Plastic surgeons deal with reconstructive surgery as well as the treatment of burns. The access standard for urban and semi-urban counties is that a plastic surgeon be available within 25 miles of the member’s residence. For rural and frontier counties, a plastic surgeon should be available within 100 miles of the member’s residence.



**KanCare Managed Care  
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Podiatry	A podiatrist is a physician who specializes in the diagnosis and treatment of disorders of the foot, ankle, and lower extremities. The access standard for urban and semi-urban counties is that a podiatrist be available within 25 miles of the member's residence. For rural and frontier counties, a podiatrist should be available within 100 miles of the member's residence.
Psychiatrist	A psychiatrist is a physician who specializes in the prevention, diagnosis, and treatment of mental, addictive, and emotional disorders. The KanCare MCOs contract with psychiatrists to provide these services to their members. The access standard for urban and semi-urban counties is that a psychiatrist be available within 15 miles of the member's residence. For rural and frontier counties, a psychiatrist should be available within 60 miles of the member's residence.
Pulmonary Disease	A pulmonologist is a physician who diagnoses and treats diseases and conditions of the lungs and chest. Pulmonology often involves managing patients who need life support and mechanical ventilation. The access standard for urban and semi-urban counties is that a pulmonologist be available within 25 miles of the member's residence. For rural and frontier counties, a pulmonologist should be available within 100 miles of the member's residence.
Urology	Urology focuses on the urinary tract in males and females, and on the reproductive system in males. Urologists diagnose, treat, and manage patients with urological disorders. The organs covered by urology include the kidneys, ureters, urethra, urinary bladder, adrenal gland and the male reproductive organs. The access standard for urban and semi-urban counties is that a urologist be available within 25 miles of the member's residence. For rural and frontier counties, a urologist should be available within 100 miles of the member's residence.
Hospital	Hospitals are healthcare institutions that provide patient treatment by specialized staff and equipment. Hospitals most commonly provide overnight stays for people with serious or life threatening health problems, emergency care, and surgical care. The KanCare MCOs contract with hospitals to provide these services to their members. The access standard for both urban and rural counties is that a hospital be available within 30 miles of the member's residence.
Optometry	An optometrist is a health care professional who is licensed to provide primary eye care services. The KanCare MCOs contract with optometrists to provide these services to their members. The access standard for both urban and rural counties is that an optometrist be available within 30 minutes transport time of the member's residence. The plans have used 30 miles as a proxy for 30 minutes transport time.
Dental Primary Care	Dental primary care includes dental procedures or protocols that attempt to preserve oral hard tissues (teeth) and soft tissues (gums) in good health. Common examples of services include checkups, cleanings, fluoride treatment and sealants. The KanCare MCOs contract with dental providers, including general dentistry practitioners and pediatric dentists, to provide primary dental care services to their members. The access standard for urban and semi-urban counties is that dental primary care be available within 20 miles of the member's residence. For rural and frontier counties, dental primary care should be available within 30 miles of the member's residence.
Retail Pharmacy	Retail pharmacists are medical professionals who prepare and sell prescription drugs as directed by physicians. Pharmacists use their knowledge and training to counsel customers on the appropriate dosages as well as provide instructions concerning the safety of combining certain medications. The KanCare MCOs contract with retail pharmacies to provide these services to their members. The access standard for urban and semi-urban counties is that a retail pharmacy be available within 10 miles of the member's residence. For rural and frontier counties, a retail pharmacy should be available within 30 miles of the member's residence.
Behavioral Health	Behavioral healthcare refers to a continuum of services for individuals at risk of, or suffering from, mental, behavioral, or addictive disorders. The KanCare MCOs contract with behavioral health providers, including mental health and substance use disorder providers, to offer these services to their members. The access standard for urban and semi-urban counties is that behavioral health services be available within 30 miles of the member's residence. For densely-settled rural counties, behavioral health services should be available within 45 miles of the member's residence. For rural and frontier counties, behavioral health services should be available within 60 miles of the member's residence. The KanCare MCOs were instructed to exclude Community Mental Health Centers (CMHCs), Psychiatric Residential Treatment Facilities (PRTFs), and Regional Alcohol and Drug Assessment Centers (RADACs) when creating these maps, as all of these providers must be in network for all plans due to the nature of service they provide.